

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1511-268

Your Ref : GBC5694A

Date : 15 January 2019

**QBE INSURANCE INT'L LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD0766H AND GBC5694A ON 21/11/15 02:00 PM ALONG Moulmein Road**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	10,004.50
2.	Loss of Rental for <u>10</u> days @ \$ <u>93.09</u> per day	\$	930.90
3.	Loss of Income for _____ days @ \$ _____ per day	\$	0.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	10,941.40

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

**Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.**

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to [claims@transcab.com.sg](mailto:claims@transcab.com.sg) (6603 1259)

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

**Authorization To Act**

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD0766H and GBC5694A along Moulmein Road on 21/11/15 02:00 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 15 (day) of January 2019

Yours Faithfully

Trans-cab Services Pte Ltd



Jasmine Tan

General Manager

## DISCHARGE VOUCHER

Without Prejudice  
Save As to CostsYour Reference : SHD766H  
Our Reference : VC008620

I/We, **TRANS-CAB SERVICES PTE LTD** do hereby acknowledge the sum of Singapore Dollars: **Ten Thousand Eight Hundred Forty only (S\$10,840.00)** being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, '**ORIENT EXPRESS FORWARDING PTE LTD**', over damage to my/our vehicle **SHD766H** from an accident involving **SHD766H** and **GBC5694A** at/along **MOULMEIN ROAD**, which occurred on **21 November 2015** at about **13:55hrs**.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured '**ORIENT EXPRESS FORWARDING PTE LTD**', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 09 of (month) Nov (year) 2020

NG WAI YIN  
Signature

NG WAI YIN  
Claimant's Name

FIN/NRIC No.  
**TRANS-CAB SERVICES PTE LTD**  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

Address



Company stamp if applicable

Ananda Tay  
Witness's Signature

Ananda Tay  
Witness's Name

FIN/NRIC No.

**TRANS-CAB SERVICES PTE LTD**  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

Address

Please return to:  
General Claims Department  
QBE Insurance (Singapore) Pte Ltd  
1 Raffles Quay  
#29-10 South Tower  
Singapore 048583  
(By Fax: 6534 5356)

**Trans-Cab Auto Services Pte Ltd**

No. 2 Ang Mo Kio Street 63 Singapore 569111

**Tel:** 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

<b>TO:</b> <b>QBE INSURANCE (SINGAPORE) PTE LTD</b> 60 Anson Road #11-01 079914 Singapore  ATTENTION:	<b>INVOICE NO.</b> : INV1901-024 <b>DATE</b> : 15. January 2019 <b>REFERENCE NO</b> : AAD1511-268 <b>TERMS</b> : <b>DUE DATE</b> : 15. January 2019 <b>PAGE</b> : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD0766H;DOA 21.11.15(LUMP SUM-15)	1	10,004.50	10,004.50

**Total SGD Excl. GST :** 9,350.00  
**7% GST :** 654.50  
**Total SGD Incl. GST :** 10,004.50

**\*\*\*\* TEN THOUSAND FOUR AND FIFTY SGD ONLY \*\*\*\***

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

**E. & O. E.****THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

15 January, 2019

To Whom It May Concern

Dear Sir / Madam,

Accident on 21/11/15 02:00 PM at Moulmein Road

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD0766H. The taxi was hired to NG SNG SIONG a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$6<sup>93.09</sup> per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan

General Manager

**Trans-Cab Services Pte Ltd**

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

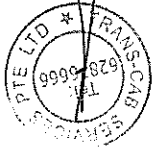
21-11-2015

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
<b>Accident No.</b>	AAD1511-268	<b>Accident Date</b> 21-11-2015
21/11/2015 14:00	30/11/2015 17:40	SHD0766H

Yours Faithfully,

**Trans-Cab Services Pte Ltd****Jasmine Tan****General Manager**

**Enquire Vehicle & Owner Information ( Vehicle No. GBC5894P As At 21 Nov 2015 / 14:00:00 )****Law Firm Search Details**

Search Reason: Insurance claim in relation to traffic accident

Law Firm Case No.: TCS(ROEL)SHD766H

**Current Owner Details**

Owner ID Type: Company

Owner ID: 200309435G

Owner Name: HUI HE CONSTRUCTION PTE. LTD

Registered Address Type: Private Residential (Condo Apt or House) / Shopping / Office Complexes

Registered Block/House No.: 11

Registered Street Name: WOODLANDS CLOSE

Registered Unit No.: # 09 - 41

Registered Building Name: WOODLANDS 11

Registered Postal Code: 737853

**Current Vehicle Details**

Vehicle No.: GBC5894P

Make Description/Model: TOYOTA / DYNA 150 MANUAL

Insurance Company Name: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD



Please read through the Privacy Statement, Terms of Use and Disclaimer.  
Please do not use the Back or Forward buttons on your browser as this may alter the results of the transactions.  
Best viewed with IE 6.0 SP3 and above. 1024 X 768 resolution  
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## Khanchna (LKK Auto)

---

**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Monday, November 9, 2020 10:19 AM  
**To:** Khanchna (LKK Auto)  
**Cc:** claims-singapore; Admin A  
**Subject:** RE: QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15 \*\*\* LKK REF: CC3/QBE15020014/Kks3q2-1

Dear Khanchna

Please proceed as per advise.

Thank you.

---

### Jenny Toh

Senior Assistant

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore  
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

---

**From:** Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Sent:** Monday, 9 November 2020 8:37 am  
**To:** Jenny Toh <jenny.toh@qbe.com>  
**Cc:** claims-singapore <claims-singapore@qbe.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15 \*\*\* LKK REF: CC3/QBE15020014/Kks3q2-1

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QBE REF: VC008620  
LKK REF: CC3/QBE15020014/Kks3q2-1



Dear Ms. Jenny,

**ACCIDENT INVOLVING SHD766H (TP) & GBC 5694A (OI) ON 21/11/2015**

We refer to the above matter.

Please send us a copy of Insured's GIA.

From the accident video, we noted that Insured driver changed lanes and collided with TP whom was moving along his lane.

In view of the above, we are of the view that BOLA 15 is applicable.

Summary to offer to **TRANS-CAB AUTO SERVICES PTE LTD** is as follows:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (W/GST)	\$ 70,990.25	\$ 10,004.50
Loss of Rental (\$93.09 X 10 days)	\$ 930.90	\$ 837.81 (\$93.09 x 9 days)
LTA Search	\$ 6.00	\$ 6.00
<b>TOTAL</b>	<b>\$ 71,927.15</b>	<b>\$ 10,848.31</b>

**Breakdown of days is as follows:**

\* 8 days recommendation for repair + 1 Sunday= 9 days

Relevant supporting claim documents are attached herewith for your perusal and reference.

For your approval and/or further instructions please.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Sent:** Wednesday, October 28, 2020 5:24 PM

**To:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>

**Subject:** QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15 \*\*\* LKK REF: CC3/QBE15020014/Kks3q2-1

Hi Khanchna

Can kindly assist to handle this case as an urgent case.

Thank you.

---

**Jenny Toh**

Senior Assistant

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore  
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

---

**From:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Sent:** Monday, 12 October 2020 4:04 pm

**To:** [khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)

**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15 \*\*\* LKK REF: CC3/QBE15020014/Kks3q2-1

Dear Khanchna

Thank you for the explanation.

Kindly let us have a copy of the survey report.

regards

---

**Jenny Toh**

Senior Assistant

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



---

**From:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Sent:** Wednesday, 7 October 2020 3:14 pm

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>

**Subject:** FW: QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15 \*\*\* LKK REF: CC3/QBE15020014/Kks3q2-1

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Dear Jenny,

We refer to the above matter.

The chronology is as follows:-

**ACCIDENT BETWEEN SHD766H (T/CAB) & GBC 5694A ON 21/11/2015**

2/12/2015 - T/CAB submitted claim against GBC5894P -which was insured with China Taiping Insurance wrongly. LKK conducted inspection and survey.

4/11/2016 - China Taiping Insurance rejected the TP claim because the vehicle involved as claimed by T/cab taxi was GBC5694A -(Mitsubishi) whereas their Insured vehicle was GBC5894P – (Toyota) based on the accident video (as attached).



2020 - T/CAB then submitted their claim against GBC 5694A (QBE)

Based on the TP's accident video we noted that (GBC 5694A ) was changing lane without signal and collided into T/cab taxi and the liability is down.

Kindly let us have your instructions/whether to submit our survey report to you for your further action.

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]

**Sent:** Tuesday, 6 October, 2020 10:49 AM

**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>; Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>

**Subject:** FW: QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15

Dear Wai Yin

We refer to this case, we still unable to make any offer as LKK still cant trace any record for this case.

You may contact and check with them.

Thank you.

---

**Jenny Toh**

Senior Assistant

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

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**From:** Wai Yin Ng <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>

**Sent:** Tuesday, 6 October 2020 9:17 am

**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; Andrew Lim <[andrew.lim@qbe.com](mailto:andrew.lim@qbe.com)>

**Subject:** FW: QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15

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**From:** Wai Yin Ng [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Monday, 5 October, 2020 11:19 AM  
**To:** 'jenny.toh@qbe.com' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** FW: QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15

Without prejudice

Dear Sir

Are there any offer making to us?

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

*\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)*

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

---

**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Wednesday, 8 July, 2020 5:10 PM  
**To:** 'Admin A' <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15

Without prejudice

Dear LKK officer

We had checking our record that this case is survey by Kenneth on Nov 2015.

Enclose is the estimate marking for your easy reference.

Hope you can forward a copy of the survey report to QBE.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

---

**From:** Jenny Toh [<mailto:jenny.toh@qbe.com>]  
**Sent:** Wednesday, 4 March, 2020 5:27 PM  
**To:** 'Ng Wai Yin' <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Subject:** FW: QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15

Dear Wai Yin

We refer to this matter.

We have checked with LKK auto they have replied that vehicle SHD766H not survey by them.

As such we are unable to offer you.

Kindly check your side any survey report in your file.

regards

---

**Jenny Toh**

Senior Assistant

Claims / Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 6224 6633 | +65 6477 1225

[Website](#)   [LinkedIn](#)   [Twitter](#)



---

**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Sent:** Wednesday, 4 March 2020 5:05 PM  
**To:** Jenny Toh <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** claims-singapore <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>

**Subject:** FW: QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15

Without Prejudice

Dear Jenny

Are there any offer making to us?

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

---

**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Friday, 21 February, 2020 12:02 PM  
**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** 'claims-singapore@qbe.com' <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** FW: QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15

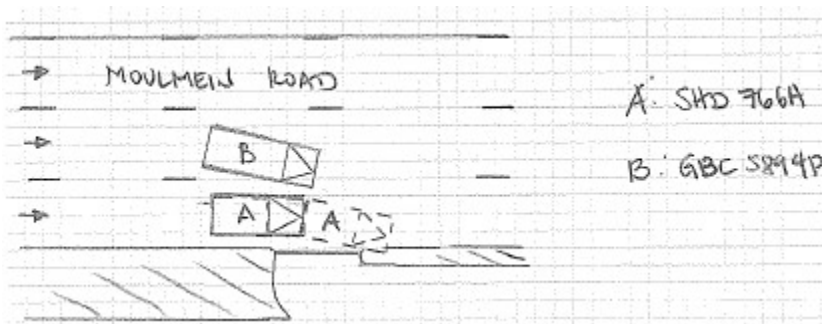
WITHOUT PREJUDICE

Dear Jenny

Are there any offer making to us?

Enclosed is our LOD and driver statement report for your action. Our taxi's was travelling straight on his lane, your client who suddenly swerved lane and hit onto our taxi's causing our taxi's lost control hit again to the road sign.

Hope you can review our claim and let us have your best offer.



Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

---

**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Tuesday, 14 January, 2020 1:52 PM  
**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** 'claims-singapore@qbe.com' <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Subject:** FW: QBE REF: VC008620 ; TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15

WITHOUT PREJUDICE

Dear Jenny

Are there any offer making to us?

Thank You  
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**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764



---

**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Tuesday, 31 December, 2019 5:59 PM  
**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** 'claims-singapore@qbe.com' <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Subject:** FW: TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15

WITHOUT PREJUDICE

Dear Jenny

Are there any offer making to us?

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

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TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

---

**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Monday, 21 October, 2019 3:02 PM  
**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** 'claims-singapore@qbe.com' <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** FW: TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15

WITHOUT PREJUDICE

Dear Jenny

Please refer to the subject matter, are there any offer making to us?

Enclosed is our LOD for your easy reference.

Hope to receive your offer soon.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

---

**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Tuesday, 21 May, 2019 5:20 PM  
**To:** 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>  
**Cc:** 'claims-singapore@qbe.com' <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Subject:** FW: TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15

WITHOUT PREJUDICE

Dear Jenny

Please refer to the subject matter, are there any offer making to us?

Enclosed is our LOD for your easy reference.

Hope to receive your offer soon.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

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Main Line: (65) 6287 6666 Fax Line: (65) 6287 7764  
Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Thursday, 14 March, 2019 4:17 PM  
**To:** 'claims-singapore@qbe.com' <[claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)>  
**Cc:** 'Benny Loke' <[benny.loke@qbe.com](mailto:benny.loke@qbe.com)>; 'Jenny Toh' <[jenny.toh@qbe.com](mailto:jenny.toh@qbe.com)>; 'Joyce Foo' <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>; 'claims@transcab.com.sg' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** FW: TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15

WITHOUT PREJUDICE

Dear Sir/ Madam

Please refer to the above mention case, may I know are there any offer making to us?

Enclosed the GIA report and LOD for your attention.

Hope to receive your offer soon.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

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**From:** claims [<mailto:claims@transcab.com.sg>]  
**Sent:** Monday, 11 February, 2019 3:18 PM  
**To:** [claims-singapore@qbe.com](mailto:claims-singapore@qbe.com)  
**Cc:** 'Joyce Foo' <[joyce.foo@qbe.com](mailto:joyce.foo@qbe.com)>; 'Jasmine Tan' <[jasminetan@transcab.com.sg](mailto:jasminetan@transcab.com.sg)>;  
[claims@transcab.com.sg](mailto:claims@transcab.com.sg)  
**Subject:** TCS REF AAD1511-268- Accident involving GBC5694A & SHD766H on 21.11.15

Without Prejudice

Dear Sir/Mdm

We are making a claim against the owner of GBC5694A.

Enclose is our GIA report and LOD for your perusal and action.

Original hardcopy to be mailed to you by post.

We hope you can review this case and let us have your best offer.

Thank You  
Best Regards,  
Calvin Er  
Finance Department  
TEL: 6603 1265 Ext.307

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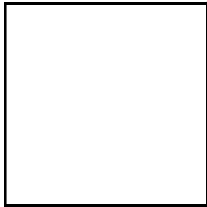
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