

Re: ACCIDENT INVOLVING SLQ 5163 Z AND YOUR INSURED SGC 5802 X DATED 06/10/2020 LKK REF : CC3/AIG20010778/es3

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Tue 10/13/2020 9:23 AM

To: Claims Dept <claims@premiumauto.com.sg>; Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

- Please do not send the LOD to our principal for direct settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Tuesday, October 13, 2020 8:30 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: ACCIDENT INVOLVING SLQ 5163 Z AND YOUR INSURED SGC 5802 X DATED 06/10/2020 LKK REF : CC3/AIG20010778/es3

Good Morning Asher,

Kindly assist check for liability clearance of this case.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

 **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, **d.** +65 67689828

e. <mailto:claims@premiumauto.com.sg> **w.** www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 **p.** +65 68362223



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From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Friday, 9 October 2020 10:24 AM

To: Claims Dept

Cc: Admin A; Asher Sng (LKKAuto)

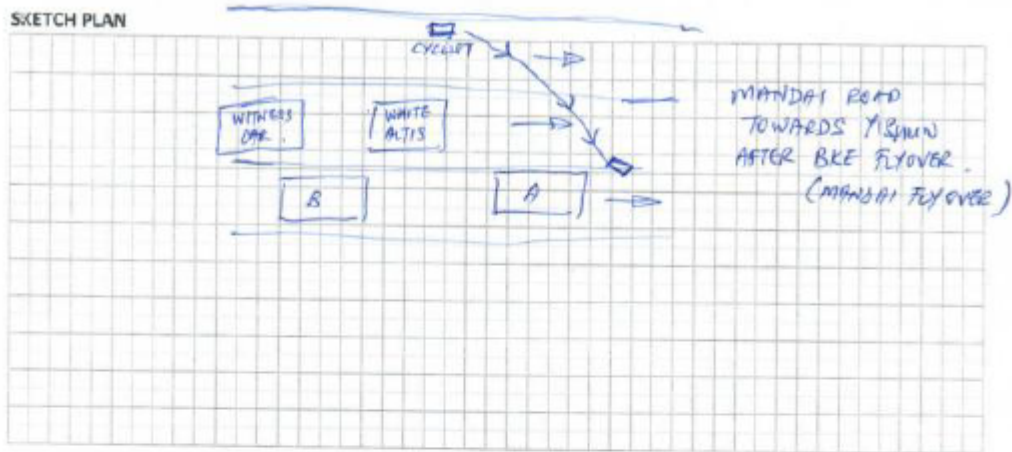
Subject: RE: ACCIDENT INVOLVING SLQ 5163 Z AND YOUR INSURED SGC 5802 X DATED 06/10/2020 LKK REF : CC3/AIG20010778/es3

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I WAS DRIVING TO WORK. AFTER TURNING OUT FROM BRE AT MANDAI FLYOVER TOWARD VIRAHUN ON MANDAI ROAD. (CAR A) WAS IN FRONT OF ME AND TRAFFIC WAS SLIGHTLY HEAVY, SO I KEPT A DISTANCE FROM (CAR A). ~~AT APPROXIMATELY 100M~~ WHEN ALMOST APPROACHING TRAFFIC LIGHT JUNCTION OF MANDAI ZOO, MY LEFT ~~SIDE~~ (WHITE ALTI) SLOWED DOWN AND I HEARD A HORN. I SLOWED DOWN BY RELEASING MY ACCELERATOR, WHEN I SAW CAR A START TO BRAKE, I APPLIED MY BRAKE BUT WAS UNABLE TO STOP IN TIME AS (CAR A) BRAKING WAS VERY ABRUPT, BEFORE I CONTACTED CAR A REAR BUMPER, I SAW A ~~FOREIGN~~ FOREIGN WORKER CYCLIST CUTTING INTO (CAR A) LANE BEFORE SWERVING BACK TO CENTER LANE. I HAVE ATTACHED A VIDEO OF MY IN-CAR CAMERA AND ANOTHER VIDEO OF A WITNESS CAR IN-CAR CAMERA VIDEO AS A PROOF THAT (CAR A) & MY CAR (CAR B) CANNOT STOP IN TIME TO AVOID THE ACCIDENT.

Please note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Claims Dept [mailto:claims@premiumauto.com.sg]

Sent: Thursday, 8 October 2020 8:01 PM

To: Su Li (LKK Auto)

Cc: Admin A; Asher Sng (LKKAuto); 'Claims'

Subject: RE: ACCIDENT INVOLVING SLQ 5163 Z AND YOUR INSURED SGC 5802 X DATED 06/10/2020 LKK REF : CC3/AIG20010778/es3

Dear Asher,

Kindly assist check on liability clearance status.

Thank you.

Best Regards,
Tony Foong
Claims Advisor

PREMIUM AUTOMOBILES

(Reg No 199902271W)

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From: Su Li (LKK Auto) [<mailto:suli@lkkauto.com>]

Sent: Wednesday, 7 October 2020 8:58 AM

To: Claims

Cc: Admin A; Asher Sng (LKKAuto)

Subject: RE: ACCIDENT INVOLVING SLQ 5163 Z AND YOUR INSURED SGC 5802 X DATED 06/10/2020 LKK REF : CC3/AIG20010778/es3

Without Prejudice

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that we are currently pending for our principal to release OI GIA report.

Kindly note that for liability, claim negotiation and settlement, please contact Asher via email.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 6 October 2020 7:14 PM

To: Admin-D (LKKAuto); Admin A; SUR

Cc: 'Premiumauto Claims'

Subject: ACCIDENT INVOLVING SLQ 5163 Z AND YOUR INSURED SGC 5802 X DATED 06/10/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$60/100 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Arrange survey on 08/10/2020@11am at Ubi, Owner waiting.

Kindly inform that, our client's would like to claim medical bill.

Thank You.

Best Regards,

Raymond Ting

Estimator

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 **d.** 66900293

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