

MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 # 01 - 61

SINGAPORE 408717

GST REG. NO : 200501102H

TEL : 6748-4422 / 6745-4422 FAX : 6-747- 6720

Email: chin@modernautomotive.com.sg

YOUR REF : GBF3558H

OUR REF : GBJ2568P

Date : 05.11.2020

The Claims Manager

QBE INSURANCE (INTERNATIONAL) LTD

Blk 60 Anson Road #11-01

Maple Tree Anson

Singapore 179914

Tel: 6224 6633 Fax : 6534 5356

**RE : ACCIDENT INVOLVING GBJ2568P & GBF3558H ON 06.10.2020
ALONG PANDAN FLYOVER ENTERING INTO AYE (TUAS)**

We refer to the above matter.

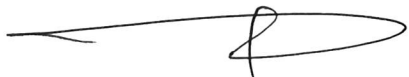
We have been authorized by our client M/s Confirm Trading (s) Pte Ltd to make claim against your insured vehicle No.GBF3558H in respect of the above accident for the following:

Repair Cost	\$	7,625.84 (Incl GST)
Loss of use (\$120 x 5 days)	\$	600.00
Search Fee	\$	2.00

Total : \$ 8,227.84

Enclosed herewith a copy each of the supporting documents for your perusal.
Kindly process the above and remit the payment to us asap

Yours faithfully



Modern Automotive Pte Ltd

LETTER OF AUTHORIZATION

Date:06/10/2020.....

TO WHOM IT MAY CONCERN

Dear Sir,

RE: ACCIDENT INVOLVING VEHICLE

.....GBJ 2568 P / GBF 3558 H.....

ON06/10/2020.....ALONG.....Pandan Flyover Entering into
.....Aye (Tuas).....

This letter is to authorize **MODERN AUTOMOTIVE PTE LTD** at Block 3023A, Ubi Road 1, #01-61, Singapore 408717 to resolve the above matter.

In respect of this authorization, **MODERN AUTOMOTIVE PTE LTD** has my/our authority to decide on my/our behalf whether to accept any offer of settlement from the third party insurers. I/we also agreed that all payments include Loss of Use to make in favour of **MODERN AUTOMOTIVE PTE LTD**.

MODERN AUTOMOTIVE PTE LTD is also authorized to sign all the required documents include Discharge Voucher from the third party insurers on my/our behalf.

Yours Faithfully

A handwritten signature in black ink is written over a circular stamp. The stamp contains the text "Confirm Trading (S) Pte Ltd" around the perimeter and a small star in the center.

.....
Signature of Owner

.....COMFIRM TRADING (S) PTE LTD / 1XXXXX170G.....

Name / NRIC

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : GBJ 2568P
Our Reference : VC014021

I/We, Confirm Trading (S) Pte Ltd do hereby acknowledge the sum of Singapore Dollars: Eight Thousand One Hundred Twenty-Seven And cents Eighty Four Only (\$8,127.84) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'K G Food Pte Ltd', over damage to my/our vehicle GBJ2568P from an accident involving GBF3558H and GBJ2568P at/along Pandan Flyover Entering Into AYE (Tuas), which occurred on 06 October 2020 at about 1055 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'K G Food Pte Ltd', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 13 of (month) Jan (year) 2021

[Signature]
Signature

[Signature]
Witness's Signature

Claimant's Name

Yim Seet Kent

FIN/NRIC No.

G23074152

Address



Company stamp if applicable

Witness's Name

MODERN AUTOMOTIVE PTE LTD
BLK 3023A UBI ROAD 1
#01-61 SINGAPORE 408717
FIN/NRIC No. TEL: 6747 4422 FAX: 6747 6720

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
60 Anson Road
#11-01 Mapletree Anson
Singapore 079914
Fax: 6534 5356

MODERN AUTOMOTIVE PTE LTD

BLK 3023A UBI ROAD 1 #01-58 / 61 SINGAPORE 408717

TEL : 6747 4422, 6745 4422 FAX : 6747 6720

GST REG. NO : 200501102H

QBE INSURANCE (INTERNATIONAL) LTD
BLK 60 ANSON ROAD #11-01
MAPLE TREE ANSON SINGAPORE 179914

Attention : Motor Claim Department

Contact : 6224-6633 Fax No. : 6534-5356

Tax Invoice : TP001552

Date : 05/11/2020

Vehicle Num. : GBJ 2568P

Make/Model : NISSAN NV350-2019

Chassis/Eng# :

Accident Date : 06/10/2020

Claim No. :

Reference :

Policy No. : 5107733189-01

S/N	Quantity	Particular	Unit Price	Amount S\$
		LABOUR :		
		ACCIDENT REPAIR (PART BY PART)		7,126.95
		Labour Total S\$:		7,126.95

Total S\$:	7,126.95
GST @ 7% S\$:	498.89
Amount Due S\$:	7,625.84
	=====



MODERN AUTOMOTIVE PTE LTD

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-120998
Date of Request: 06/10/2020

Your Ref No: Online Purchase

Modern Automotive Pte Ltd
Blk 3023A Ubi Road 1
#01-61 & #01-58
Singapore 408717

Dear Sir/Madam,

Enquiry Date 06/10/2020
Enquiry By Chin Soi Shong
TP Vehicle No. GBF3558H
Accident Date 06/10/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBF3558H	QBE Insurance (Singapore) Pte Ltd	01/05/2020-30/04/2021	62246633

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-120998

Date of Request: 06/10/2020

Your Ref No: Online Purchase

Modern Automotive Pte Ltd
Blk 3023A Ubi Road 1
#01-61 & #01-58
Singapore 408717

Dear Sir/Madam,

Enquiry Date 06/10/2020
Enquiry By Chin Soi Shong
TP Vehicle No. GBF3558H
Accident Date 06/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Friday, 9 October 2020 10:21 AM
To: kg_hr@hotmail.com
Subject: ACCIDENT INVOLVING GBF 3558H AND GBJ 2568G ON 06/10/2020

Our Ref: CC6/QBE20010774/Ada3

K G FOOD PTE LTD
[POLICYHOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING GBF 3558H AND GBJ 2568G ON 06/10/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, QBE INSURANCE (SINGAPORE) PTE LTD to deal with the third party claim against your policy.

We have received a claim from GBJ 2568G against your motor insurance policy.

Based on the accident report and accident scenario, liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jaslin Kok (LKK Auto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Monday, 11 January 2021 5:06 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A; claims-singapore
Subject: VC014021 Direct Settlement - Accident Involving GBF3558H (OI : QBE - TBA) AND GBJ2568P (TP : LKK REF - CC6/QBE20010774/Ara3q2) on 06/10/2020

Dear Jaslin

We have sent out email to proceed as per advice.

Thank you.

Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



QBE



**insurance
Asia
Awards 2020**



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia
Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, 11 January 2021 3:39 pm
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBF3558H (OI : QBE - TBA) AND GBJ2568P (TP : LKK REF - CC6/QBE20010774/Ara3q2) on 06/10/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Jenny

We refer to our email on 18/12/2020.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Friday, 18 December 2020 5:45 PM

To: 'Jenny Toh' <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving GBF3558H (OI : QBE - TBA) AND GBJ2568P (TP : LKK REF - CC6/QBE20010774/Ara3q2) on 06/10/2020

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBF 3558H (QBE) AND GBJ 2568P (TP) ON 06/10/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer **"MODERN AUTOMOTIVE PTE LTD"** at **\$8,227.84(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 9,350.86	\$ 7,625.84 (\$7,126.95 + 7% GST)
2. Loss of Use (5 days x \$120.00)	\$ 600.00	\$ 600.00
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 9,952.86	<u>\$ 8,227.84</u>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Thursday, 8 October 2020 6:00 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving GBF3558H (OI : QBE - TBA) AND GBJ2568P (TP : LKK REF - CC6/QBE20010774/da3) on 06/10/2020

Hi Mei Kwan

Attached the report as per request.

Thank you.

Jenny Toh

Senior Assistant

Claims | Asia

1 Raffles Quay, #29-10 South Tower, Singapore 048583

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 6 October 2020 7:34 pm
To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>
Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBF3558H (OI : QBE - TBA) AND GBJ2568P (TP : LKK REF - CC6/QBE20010774/da3) on 06/10/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Modern Automotive Pte Ltd – Ubi and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP video footage

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

----- IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.

----- IMPORTANT NOTICE : The information in this email is confidential and may also be privileged. If you are not the intended recipient, any use or dissemination of the information and any disclosure or copying of this email is unauthorised and strictly prohibited. If you have received this email in error, please promptly inform us by reply email or telephone. You should also delete this email and destroy any hard copies produced.