

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 7 October, 2020 11:00 AM
To: Jaime Tay
Cc: Jasper Chua (LKK Auto); Admin A
Subject: RE: Direct Settlement - Accident Involving SBN6888T (OI : EQI - DM20HO01428/JT) AND SMP2661R (TP : LKK REF - CC6/EQI20010773/Gba3) on 22/09/2020
Attachments: TP ESTIMATE MARKED.pdf; Preliminary Advice.pdf

Dear Jaime,

The contents of the email are noted. We will submit our survey report once finalised.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jasper and he can be contacted at DID: 6841 2928.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Jaime Tay <jaime.tay@eqinsurance.com.sg>
Sent: Wednesday, 7 October, 2020 9:10 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SBN6888T (OI : EQI - DM20HO01428/JT) AND SMP2661R (TP : LKK REF - CC6/EQI20010773/ba3) on 22/09/2020

Dear Mei Kwan,

Kindly assist for assignment for survey of vehicle and advise workshop to send in their Letter of Claim directly to EQI.

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Thank you.

Regards,

Jaime Tay



EQ Insurance Company Limited

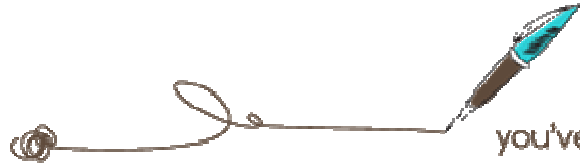
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: 06 October 2020 19:09

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SBN6888T (OI : EQI - TBA) AND SMP2661R (TP : LKK REF - CC6/EQI20010773/ba3) on 22/09/2020

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Indeco Engineers Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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