

## Shirley Hiew (LKK Auto)

---

**From:** Admin-D (LKKAuto)  
**Sent:** Tuesday, 6 October 2020 1:56 pm  
**To:** 'Lionel Chua'; assignments  
**Cc:** SUR  
**Subject:** RE: SNM20D202382/GBG4776H/TANGHL2 / Y/R : SLS8713G / FW: Accident between vehicle no SLS8713G and Vehicle no GBG4776H on 08/07/2020 @ 1615Hrs / BOON SEN

Dear Lionel,

Noted with thanks.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

-----Original Message-----

From: Lionel Chua <lionel.chua@sg.cntaiping.com>

Sent: Monday, 5 October 2020 6:22 PM

To: admin <admin-d@lkkauto.com>; assignments@lkkauto.com

Cc: sur@lkkauto.com

Subject: RE: SNM20D202382/GBG4776H/TANGHL2 / Y/R : SLS8713G / FW: Accident between vehicle no SLS8713G and Vehicle no GBG4776H on 08/07/2020 @ 1615Hrs / BOON SEN

Hi Nivitha,

Please find the attached of the third party documents with all their damaged photos for your attention.

We shall look forward to receive your survey reports soon.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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-----Original Message-----

From: admin <admin-d@lkkauto.com>

Sent: Monday, October 5, 2020 9:55 AM

To: Lionel Chua <lionel.chua@sg.cntaiping.com>; assignments@lkkauto.com

Cc: sur@lkkauto.com

Subject: RE: SNM20D202382/GBG4776H/TANGHL2 / Y/R : SLS8713G / FW: Accident between vehicle no SLS8713G and Vehicle no GBG4776H on 08/07/2020 @ 1615Hrs / BOON SEN

Dear Lionel,

Kindly assist to provide us the photos.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

-----Original Message-----

From: Lionel Chua <lionel.chua@sg.cntaiping.com>

Sent: Wednesday, 30 September 2020 3:26 PM

To: assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: SNM20D202382/GBG4776H/TANGHL2 / Y/R : SLS8713G / FW: Accident between vehicle no SLS8713G and Vehicle no GBG4776H on 08/07/2020 @ 1615Hrs / BOON SEN

WITHOUT PREJUDICE

Your Ref: Please advised.

Our Ref: SNM20D202382/C02/ GBG4776H/tanghl2

Dear Sir/Madam,

We refer to the above accident.

We wish to inform that we have received a third party claim brought in by third party solicitors in respect of the abovementioned claim.

We understand that you/your surveyor have rendered a Pre-Repair Inspection on vehicle bearing registration number SLS 8713G, however we have yet to receive any recommendations from you and/or your surveyor on following of the Pre-repair survey conducted at repairer, M/s Apex Motoring at 25, Kaki Bukit Road 4, #01-55, Synergy @Kaki Bukit Singapore 569537.

We now enclosed a copies of the said third party survey report by Kelvin Automotive Appraising Services for your ease of reference. Please check if the damage is consistent with the third party survey report and let us have your opinion on the best sum derived from your recommendation for this claim. We would appreciate it, if you could provide us a breakdown list, if possible.

Please take note that the Third-party lawyer is pestering us for an offer, failing which they will commence legal proceedings within the time frame stipulated in NIMA protocol.

Your kind assistance toward this matter would be greatly appreciated.

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Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W:

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4ca46f2633868e5%7C0%7C0%7C637374597490240283&data=%2BuU0w1ZeINsTCQIyF8iH7Q4T6XH4TPUtu%2BZbjh09bfE%3D&reserved=0 | WeChat: 太平狮城 Taiping SG

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-----Original Message-----

From: Ben Tang

Sent: Wednesday, September 30, 2020 1:55 PM

To: Lionel Chua <lionel.chua@sg.cntaiping.com>

Subject: FW: SNM20D202382/GBG4776H/TANGHL2 / Y/R : SLS8713G / FW: Accident between vehicle no SLS8713G and Vehicle no GBG4776H on 08/07/2020 @ 1615Hrs / BOON SEN

Hi Lionel

This is the last correspondence with TP workshop thanks.

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Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

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-----Original Message-----

From: peijie@expresscar.com.sg <peijie@expresscar.com.sg>

Sent: Wednesday, July 15, 2020 7:57 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'assignments' <assignments@lkkauto.com>

Subject: Re: SNM20D202382/GBG4776H/TANGHL2 / Y/R : SLS8713G / FW: Accident between vehicle no SLS8713G and Vehicle no GBG4776H on 08/07/2020 @ 1615Hrs / BOON SEN

Dear Ben,

Do note that my workshop have start the dismantle as it is over the stipulated time.

Thanks.

---

Best Regards,

Peijie  
82 Lorong 23 Geylang  
#03-06 ATRIX  
S(388409)  
DID: 91690825

On 2020-07-15 00:04, Ben Tang wrote:

> WITHOUT PREJUDICE

>

> Dear Sirs

>

> We refer to your email below.

>

> We noted that you are not agreeable to our proposed list of surveyors.

> We will assign our panel surveyor M/s LKK to conduct the Pre-repair

> survey.

>

> Please contact our surveyor to conduct the pre repair inspection

> before returning the repaired vehicle to the claimant.

>

> Aside to LKK,

>

> Please arrange for the survey.

>

> Thank you.

>

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> sending hardcopy documents to us as delay is to be expected for

> handling hardcopy documents. All correspondence should be made via

> email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any

> inconvenience caused is much regretted

>

> Best Regards

> Ben Tang

> Executive

> Claims Department

>

> CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

> 3 Anson Road #15-00 Springleaf Tower Singapore 079909

> DID: (65) 6389 6175 | F: (65) 6222 1033

>

> W:

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>

> -----Original Message-----

> From: peijie@expresscar.com.sg <[peijie@expresscar.com.sg](mailto:peijie@expresscar.com.sg)>

> Sent: Monday, July 13, 2020 8:52 AM

> To: Ben Tang <[Ben.Tang@sg.cntaiping.com](mailto:Ben.Tang@sg.cntaiping.com)>

> Cc: Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

> Subject: Re: SNM20D202382/GBG4776H/TANGHL2 / Y/R : SLS8713G / FW:

> Accident between vehicle no SLS8713G and Vehicle no GBG4776H on

> 08/07/2020 @ 1615Hrs / BOON SEN

>

> Dear Sir/Madam,

>

> We do not agree to your list of surveyor.

> Refer below for our list of surveyor :

>

> 1) Kelvin Teo – Kelvin Automotive Appraising Services

> 2) Chang Fuh Keong, Dave – Sincere Appraisal Services

> 3) Ho Joo Loong, Danny – HJL Auto Appraiser Services

> 4) Lee Kok Weng – Lee Automobile Appraisers Services

> 5) Terrence Hong – Kelvin Automotive Appraising Services

> 6) Ong Ah Keng, Kent – KTO Automobile Assessors

> 7) Ong Poh Meng – Aeon Auto Consultants LLP

> 8) Philip Foo – Presicion Appraisal Services

> 9) Thor Teck Soon, David – JAS Appraisal Services

>

> ---

> Best Regards,

> Peijie

> 82 Lorong 23 Geylang

> #03-06 ATRIX

> S(388409)

> DID: 91690825

>

> On 2020-07-09 17:37, Ben Tang wrote:

>> Dear Sirs

>>

>> We refer to your email dated 09 July 2020.

>>

>> We intend to conduct a pre-repair survey of the damage to your

>> client's vehicle jointly with your client/your motor workshop. We

>> propose to use one of the following motor surveyors to conduct the

>> joint pre-repair survey as a single joint expert.

>>

>>

>> LKK / FTA

>> Marcus Chua

>> Gary Soon

>> Kenneth Kong

>> Chow Bo Xiong

>> Adrian Ling

>> Ben Chua

>> Mohd Taufikh

>> Ng You Han

>> Steve Chen

>> Henry Ng

>>

>> You may select one of the listed motor surveyors and we will bear

> the

>> cost of the pre-repair survey carried out by the single joint

> expert.

>>

>> If we do not hear from you within two days of this letter, you

> shall

>> have deemed to have agreed that the surveyor appointed by us shall

> be

>> Single Joint Expert for this matter.

>>

>> Thank you.

>>

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>> sending hardcopy documents to us as delay is to be expected for

>> handling hardcopy documents. All correspondence should be made via

>> email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any

>> inconvenience caused is much regretted

>>

>> Best Regards  
>> Ben Tang  
>> Executive  
>> Claims Department  
>>  
>> China Taiping Insurance (Singapore) Pte. Ltd.  
>> 3 Anson Road #15-00 Springleaf Tower Singapore 079909  
>> DID: (65) 6389 6175 | F: (65) 6222 1033  
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>>  
>> -----Original Message-----  
>> From: Claims Dept of CTI  
>> Sent: Thursday, July 9, 2020 1:34 PM  
>> To: peijie@expresscar.com.sg; Ben Tang <Ben.Tang@sg.cntaiping.com>  
>> Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
>> Subject: O/R:SNM20D202382/GBG4776H/TANGHL2 / Y/R : SLS8713G / FW:  
>> Accident between vehicle no SLS8713G and Vehicle no GBG4776H on  
>> 08/07/2020 @ 1615Hrs / BOON SEN  
>>  
>> Dear Ben,  
>>  
>>  
>>  
>> Please conduct PRS for SLS8713G .  
>>  
>>  
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>>  
>> Note: officer in charge – Ben Tang 63896175.  
>>  
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>>  
>> \*\*\* Kindly quote our reference number when replying.  
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>> NOTICE :  
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>> email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any  
>> inconvenience caused is much regretted  
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>> -----Original Message-----  
>> From: peijie@expresscar.com.sg <peijie@expresscar.com.sg>  
>> Sent: Thursday, July 9, 2020 1:23 PM  
>> To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
>> Subject: Accident between vehicle no SLS8713G and Vehicle no  
> GBG4776H  
>> on 08/07/2020 @ 1615Hrs  
>>  
>> Dear Sir/MAdam,  
>>  
>> Refer to attach for PRI.  
>> Send us your list of surveyor within two working days.  
>> Thanks.  
>>  
>> ---  
>> Best Regards,  
>> Peijie  
>> 82 Lorong 23 Geylang  
>> #03-06 ATRIX  
>> S(388409)  
>> DID: 91690825  
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> Links:  
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> defc9d9e7d4d3d396f08d8285191ac%7C52fbc9ef9a574c5ba4ca46f2633868e5%7C0%  
> 7C0%7C637303678118689399&sdata=wftxWXIwJvI9dJZeR%2B%2FaqyANHhIOFz  
> ABstFv9jxhzU%3D&reserved=0 [2]  
> https://apc01.safelinks.protection.outlook.com/?url=http%3A%2F%2Fwww.f  
> acebook.com%2Fchinataipingsg%2F&data=02%7C01%7CBen.Tang%40sg.cntai  
> ping.com%7C05defc9d9e7d4d3d396f08d8285191ac%7C52fbc9ef9a574c5ba4ca46f2  
> 633868e5%7C0%7C0%7C637303678118689399&sdata=%2FZ4jx2v%2FQcsempggAy  
> SHOX3FnFwT4zBE%2BB6K2L6%2B0%2FY%3D&reserved=0

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%7C0%7C637374597490240283&sdata=Rw9N44cYGTAH4mZMYqfAt8Vk6vAyd%2FdGQYT8aWJEYow%3D&res  
erved=0

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