

Summer Lee (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Tuesday, 6 October, 2020 3:48 PM
To: Alan Quek; 'assignments'; SUR
Cc: assignments@lkkauto.com; 'sur@lkkauto.com'; Team A (admin-a@lkkauto.com); 'Zayyer (LKKAuto)'; Thin Thin (LKKAuto); Vic (LKKAuto); 'Rasul (LKKAuto)'; 'Taufikh (LKKAuto)'
Subject: RE: OUR REF: SNM20D203608/C02. YOUR REF: SJM2424K -TO CONDUCT PRS & REVERT ON LIABILITY -D.O.A. 29.09.2020

[Strictly Confidential]

Without Prejudice

Dear Sirs

We are agreeable to negotiate on Direct Settlement basis, subject to your concurrence on the number of days of LOU/LOR as proposed by our appointed motor surveyor.
Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Tuesday, 6 October 2020 2:36 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: assignments@lkkauto.com; 'sur@lkkauto.com' <sur@lkkauto.com>; Team A (admin-a@lkkauto.com) <admin-a@lkkauto.com>; 'Zayyer (LKKAuto)' <zayyer@lkkauto.com>; Thin Thin (LKKAuto) <thinthin@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>; 'Rasul (LKKAuto)' <Rasul@lkkauto.com>; 'Taufikh (LKKAuto)' <Taufikh@lkkauto.com>
Subject: RE: OUR REF: SNM20D203608/C02. YOUR REF: SJM2424K -TO CONDUCT PRS & REVERT ON LIABILITY - D.O.A. 29.09.2020

Good Afternoon Cecila,

We agree to use LKK. Allow me to know your insured reported and would like to know the liability for direct settlement. Thank you.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



Exceptional Journeys



From: Cecilia Low [<mailto:cecilia.low@sg.cntaiping.com>]

Sent: Thursday, 1 October 2020 12:37 AM

To: Alan Quek

Subject: RE: OUR REF: SNM20D203608/C02. YOUR REF: SJM2424K -TO CONDUCT PRS & REVERT ON LIABILITY - D.O.A. 29.09.2020

This email was sent from outside of your organisation

Without Prejudice

Dear Alan

We refer to your email of even date and regret that we are unable to comment on liability as our insured/insured driver had not reported the accident.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

NOTICE :

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Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 30 September 2020 1:54 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; alan.quek@cyclecarriage.com.sg

Subject: OUR REF: SNM20D203608/C02/PC1794E/LOWCT & YOUR REF: SJM2424K -TO CONDUCT PRS & REVERT ON LIABILITY -D.O.A. 29.09.2020

Dear Cecilia,

Please conduct PRS for **SJM2424K & revert liability** soonest possible. (Our Insured has not filed SAS Report)

Note: officer in charge – Cecilia Low, DID: 63896530

***** Kindly quote our reference number when replying.**

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Thank you & Best regards.

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Alan Quek <alan.quek@cyclecarriage.com.sg>
Sent: Tuesday, September 29, 2020 8:40 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: SJM2424K / PC1794E Date of accident:29-09-2020

CHINA TAIPING INSURANCE (S) PTE LTD
Attn: Motor Claims Dept

RE: Accident involving motor vehicle nos. **SJM 2424 K & PC 1794 E.**
Along **BLK415 PANDAN GARDEN CARPARK.**

We have instructs by our client's of motor vehicle no:**SJM 2424 K**, which was involved in the above accident. Our client's vehicle was damaged and. We now claiming against you for costs of repair on property damage and loss of use.

In order that you are the insurer of vehicle no:**PC 1794 E** are willing to DIRECT SETTLEMENT on property damage and loss of use. We shall be grateful if you could kindly settle the cost of repair directly with us. On this note we will be much appreciated and looking forward to your Confirmation of settlement.

Your Sincerely

Alan Quek
Service Advisor
Mercedes-Benz Body Care & Repair Center
Cycle & Carriage Industries Pte Ltd
188 Pandan Loop Service Center
Tel: 6771 4377 | DID: 9186 5112 | Fax: 6872 1272
Website: www.mercedes-benz.com.sg



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