

admin

From: Pauline Tham <Pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 6 October 2020 3:26 PM
To: Summer Lee (LKK Auto); assignments@lkkauto.com; 'SUR'
Subject: FW: SNM20D203707/YN7796X/THAMYL / FW: TP Claim - SMS8875K - DOA : 02/10/2020
Attachments: SMS8875K - tp report.pdf

[Confidential]

Hi LKK

Please conduct PRS

Rest of the documents in merimen

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Pauline Tham
Sent: Tuesday, October 6, 2020 2:38 PM
To: Summer Lee (LKK Auto) <admin-d@lkkauto.com>; assignments@lkkauto.com
Subject: FW: SNM20D203707/YN7796X/THAMYL / FW: TP Claim - SMS8875K - DOA : 02/10/2020

[Confidential]

Hi Summer,

Not sure if this email went to you.

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Thanks.

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From: Pauline Tham

Sent: Tuesday, October 6, 2020 2:35 PM

To: nabilah@mova.com.sg

Cc: nitha@mova.com.sg; 'Billy' <billy@mova.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; 'SUR' <sur@lkkauto.com>; assignments@lkkauto.com; Summer Lee (LKK Auto) <admin-d@lkkauto.com>

Subject: FW: SNM20D203707/YN7796X/THAMYL / FW: TP Claim - SMS8875K - DOA : 02/10/2020

[Confidential]

Without Prejudice

Dear Nabilah

Thanks.

Dear LKK

Please conduct PRS

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Thanks.

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From: Nabilah <nabilah@moval.com.sg>
Sent: Tuesday, October 6, 2020 2:30 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>; 'Billy' <billy@moval.com.sg>; 'Nitha' <nitha@moval.com.sg>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D203707/YN7796X/THAMYL / FW: TP Claim - SMS8875K - DOA : 02/10/2020

Your Ref : YN7796X

Dear Pauline,

Thank you for your email.



Kindly assist to arrange LKK Auto Consultants for the survey appointment at Movva (Fan Yoong).
Vehicle is not in.

Kindly assist to advise on the liability of accident.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



Connect with us on  

From: Pauline Tham [<mailto:pauline.tham@sg.cntaiping.com>]
Sent: Tuesday, 6 October 2020 2:26 PM
To: Nabilah; 'Billy'; Nitha
Cc: Claims Dept of CTI
Subject: RE: SNM20D203707/YN7796X/THAMYL / FW: TP Claim - SMS8875K - DOA : 02/10/2020

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / FTA

Marcus Chua
Gary Soon
Kenneth Kong
Chow Bo Xiong
Adrian Ling
Ben Chua
Mohd Taufikh
Ng You Han
Steve Chen
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

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Thanks.

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From: Claims Dept of CTI
Sent: Tuesday, October 6, 2020 2:25 PM
To: Nabilah <nabilah@nova.com.sg>; 'Billy' <billy@nova.com.sg>; Nitha <nitha@nova.com.sg>; Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM20D203707/YN7796X/THAMYL / FW: TP Claim - SMS8875K - DOA : 02/10/2020

Dear Pauline,

Please conduct PRS for SMS8875K. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge – Pauline Tham 63896541.

***** Kindly quote our reference number when replying.**

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Nabilah <nabilah@mova.com.sg>
Sent: Tuesday, October 6, 2020 11:41 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: 'Billy' <billy@mova.com.sg>; 'Nitha' <nitha@mova.com.sg>
Subject: TP Claim - SMS8875K - DOA : 02/10/2020

Your Ref : YN7796X

Dear Sir/Mdm,

Kindly assist to assign survey for SMS8875K at Mova (Fan Yoong).
Vehicle is not in at the moment.

Kindly assist to advise on OIC and revert on the liability of accident.

Thank you.

Best Regards,
Nabilah Senin
MOVA Automotive Pte Ltd
15 Fan Yoong Road
Singapore 629792
Tel: +65 6262 3377
Fax: +65 6264 3151



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