

From: Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) [mailto:OngHuaYen@smrt.com.sg]

Sent: Monday, 30 November 2020 6:11 PM

To: Admin A

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA); Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses); Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Foo Chit Yan (Auto Svcs/Claims & IA/Claims & IA)

Subject: OUR REF:BUS/09/20/5039(AIG)- ACCIDENT ON 30/09/20 INVOLVING SMB253YAND GBE9751G ALONG CIRCUIT ROAD BEFORE BS:70181 (BLK 36)

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB253Y. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$3,700.00
Loss of Use	\$962.50 (3.5 days x \$275.00)
LTA search fee	\$7.00
Total	\$4,669.50

We enclose the following documents,

- 1) Repair invoice
- 2) GIA Report
- 3) LTA Search fee

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3, Paya
Lebar Quarter, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000066

SMRT BUSES LTD

Block Unit
STREET 62
6 ANG MO KIO
SINGAPORE 569140



Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV201100216
Date : 17.11.2020
Vehicle No. : SMB253Y
Your Ref No. : BUS/09/20/5039
Our Ref No. : 24108382
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 3,700.00
GRAND TOTAL					\$ 3,700.00

Remark :

Make/Model : MAN A22
Accident Date : 29.09.2020

Payment Instructions

- By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
 - Account Name : SMRT Automotive Services Pte Ltd
 - Bank Name : DBS Bank Ltd - SGD
 - Bank Account No. : 018-008617-4
 - Swift Code : DBSSSGSG

Koo Yew Chung

Koo Yew Chung (Nov 18, 2020 16:51 GMT+8)

Authorised Signature
for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 02 Oct 2020 / 16:34:21

Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	GBE9751G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20201002163421666776

Search Date / Time: 30 Sep 2020 07:04:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

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