

Veron Chen (LKKAUTO)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Monday, 12 October 2020 9:29 AM
To: Veron Chen (LKKAUTO); Admin-D (LKKAUTO); SUR; assignments
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMF 5348D DOA: 05.10.2020

M11D10972010

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Friday, October 9, 2020 8:45 AM
To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>; WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMF 5348D DOA: 05.10.2020

Dear Josephine,

Please provides claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 6 October 2020 1:36 PM
To: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMF 5348D DOA: 05.10.2020

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Sent: Tuesday, 6 October, 2020 1:30 PM

To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: shiyong.ong@fastechauto.com.sg

Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SMF 5348D DOA: 05.10.2020

Without Prejudice

Dear LKK

Kindly assist to survey third party's vehicle .

Details of survey as email below . Thanks

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

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3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: Ong Shiyong <shiyong.ong@fastechauto.com.sg>

Sent: Tuesday, October 6, 2020 1:29 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SMF 5348D DOA: 05.10.2020

Without Prejudice

Dear Sir / Madam,

Please arrange (LKK Auto Consultants Pte Ltd) to conduct the pre- repair survey.

Thank You

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50
Autobay Singapore 417883
Tel: 6746 5405
Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: WONG JOSEPHINE [<mailto:josephinewong@uoi.com.sg>]
Sent: Tuesday, October 6, 2020 1:05 PM
To: Ong Shiying <shiying.ong@fastechauto.com.sg>
Cc: Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: FW: REQUEST FOR PRE-REPAIR INSPECTION FOR SMF 5348D DOA: 05.10.2020

Without Prejudice

Dear Shi Ying

We propose Priority Services , if you do not agree, kindly choose from our lists of surveyors.

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

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From: Ong Shiying <shiying.ong@fastechauto.com.sg>
Sent: Tuesday, October 6, 2020 10:11 AM
To: LEE KATIE <katielee@uoi.com.sg>
Cc: CHAN LI SI <lisi@uoi.com.sg>; Jason <Jason@fastechauto.com.sg>; Lina Pang <Lina.pang@fastechauto.com.sg>
Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SMF 5348D DOA: 05.10.2020

Without Prejudice

Dear Sir / Madam,

Your insured' s vehicle: GBJ 3437C.

Date of accident: 05/10/2020

Please arrange Pre-repair Inspection for my client' s vehicle no: SMF 5348D.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of
PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors
within 2 days of the notice.

Thank you.

Best Regards,

Shiying

Fastech Auto Pte Ltd

1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405

Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if
any) of the owner/ claimant.