

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHB 2173 R**
Your Ref : **YP 9126 G**

LONPAC INSURANCE BHD.

Attention: Motor Claims Department

Dear Sir/Mdm,

Accident on 03.10.2020 @ 12:00 hours along Tampines St 45 Blk 491C Carpark Driveway involving vehicles SHB 2173 R and YP 9126 G

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost- Lump Sum(With GST)	\$ 9,416.00
2. Loss of Income for 08 Days x \$80/- per day	\$ 640.00
3. Loss of Rental for 08 Days x \$110.67/- per day(With GST)	\$ 885.36
4. LTA/GIA Search fee(With GST)	\$ 7.45
5. Towing Fee	\$ 80.00
TOTAL	\$ 11,028.81

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 03.10.2020 @ 12:00 hours along Tampines St 45 Blk 491C Carpark Driveway involving vehicles SHB 2173 R and YP 9126 G

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHB 2173 R** at my request, I/We, **Yeo Suan Hin** ("the claimant") of **Blk 448 Hougang Ave 10 # 03 - 535 Singapore 530448** (address) bearing NRIC No **S xxxx961H** the owner / hirer of motor vehicle no **SHB 2173 R**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 10 day of 10 (month) 20 20 (year)

Signed by "the claimant"

Name: **Yeo Suan Hin**

NRIC No: **S xxxx961H**

Signed by Bifrost Auto Pte Ltd

Name: Wilson





LONPAC INSURANCE BHD

CLAIM NO : 20/20/20/VC00/023738
DATE : 10 JUNE 2021

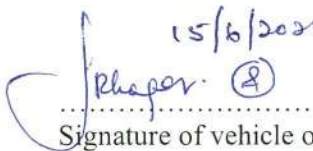
DISCHARGE VOUCHER

I/We, CITYCAB PTE LTD confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of YP 9126G the sum of Singapore Dollar Ten Thousand Seven Hundred Eight and Cents Eighty One Only (\$10,708.81) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving YP 9126G and SHB 2173R on 03 October 2020 along BLK 491C TAMPINES STREET 45 SINGAPORE 522491.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ HONG LIAN GIM KEE AND/OR LI GENXIAN**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **BIFROST AUTO PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 15/6/2021
Signature of vehicle owner/Date

CITYCAB PTE LTD
CO. REG. NO. 199502839G

CITYCAB PTE LTD
Name of vehicle owner /Date

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Proforma Invoice

LONPAC INSURANCE BHD.
300 BEACH ROAD #17-04/07
THE CONCOURSE
SINGAPORE 199555

Inv. No. : PF.LT.2105003
Inv. Date : 08-05-2021
Ref : 03.10.2020
Terms : 14 Days
Veh. No. : SHB 2173 R
Make & Model : i40

#	Description	Qty	Rate	Total	Tax
1	Cost of Repair-Lump Sum	1.0	\$8,800.00	\$8,800.00	\$616.00
Remarks: SHB 2173 R					

Subtotal for invoice : S\$8,800.00
GST (7.0%) : S\$616.00
Total : S\$9,416.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**



(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

Our Ref: CC20100042



Date: 07 October 2020

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 03/10/2020 @ 12:00 hrs
ALONG TAMPINES ST 45 BK 491C CARPARK DRIVEWAY
INVOLVING YP9126G

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB2173R** (the "Taxi"). The Taxi was hired to **YEO SUAN HIN IC NO SXXXX961H** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 05 Oct 2020 / 14:57:34

Receipt Date/Time : 05 Oct 2020 / 14:57:34

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201005-002187

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YP9126G As at 03 Oct 2020/12:00:00 Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - YP9126G Enquiry Fee 20201005145649900920	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	411911XXXXXX7094	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



You Call, We Tow - Fast . Secured . Reliable

47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

CASH SALE/WORK ORDER

No. 195490

Date: 3/10/20

寶號

Messrs: CTM

車號

Vehicle No: SUB 2173 R

車型

Model No: I40

時間(日/夜)

Time (day/night):

Contact No:

由

Location: Carpark Driveway, Tampines St 45, Blk 491C

到

To: Longway

Cash \$: 80/-

其他

Others:

經手人

Authorised By:

Tow Truck

Driver Name: R

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

Cecilia Chong (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Wednesday, 9 June 2021 2:01 PM
To: Cecilia Chong (LKK Auto); Su Li (LKK Auto)
Cc: MT_Claim_SG; Admin A
Subject: RE: PRS FOR our client's vehicle SHB 2173 R and your insured's vehicle YP 9126 G on 03.10.2020 Our Ref: 20/20/20/VC00/023738 LKK REF : CC4/LPC20010724/Dgs3q2 [External General]

Lonpac External - General

Dear Cecilia

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

In view of the latest "Heightened Alert" on COVID-19 measures, more than 50% of our staff will be working from home from 17 May to 13 June 2021. Please expect delays in our replies during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Wednesday, 9 June 2021 11:37 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRS FOR our client's vehicle SHB 2173 R and your insured's vehicle YP 9126 G on 03.10.2020 Our Ref: 20/20/20/VC00/023738 LKK REF : CC4/LPC20010724/Dgs3q2 [External General]

Lonpac Ref: **20/20/20/VC00/023738**

LKK Ref: CC4/LPC20010724/Dgs3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 19/11/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

OI reversed hit onto Third Party vehicle. Liability is not in our driver's favour.

Summary to offer to third party repairer, "BIFROST AUTO PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 26,503.26	\$ 9,416.00
2. Loss of Rental (8days x \$110.67)	\$ 885.36	\$ 885.36 (8days x \$110.67)
3. Loss of Income (8days x \$80.00)	\$ 640.00	\$ 400.00
3. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 28,036.07	<u>\$10,708.81</u>

**07days recommendation for repair + 1sunday = 8days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.