

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 02.11.2020

QBE Insurance Singapore Pte Ltd

1 Raffles Quay #29-10

South Tower

Singapore 048583

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : AV 7297L / SMA 5868X AND OTHER ON 28.09.2020

We are the authorized repair workshop for the owner of motor vehicle no: **AV 7297L**, which was involved in the captioned accident with your insured vehicle no: **SMA 5868X**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$	4,815.00
2) Towing Fee	\$	50.00
3) Loss of Use (3 Days x \$50)	\$	150.00
4) GIA Search Fee	\$	2.00
	<u>\$</u>	<u>5,017.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|----------------------------------|------------------------------------|
| a) Final Repair Invoice | b) Towing Bill |
| c) GIA Search Result | d) Letter of Authorisation, etc... |
| e) GIA Report | f) Police Report |
| g) I/C & Driving Licence | h) Insurance Certificate |
| i) Vehicle Registration Log Card | |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,



Jason Tang (jason@fastechnauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 05.10.2020

TO : QBE Insurance (Singapore) Pte Ltd

RE : ACCIDENT INVOLVING VEHICLE NO. AV 7297L / SMA 5868 X
And Other

ALONG AYE Towards City (Before Clementi Ave 6)

ON 28.09.2020

I/We, Nurazlan Bin Sinen

of (NRIC No./ROC No.) S 8132894C

of Blk 112 Edgefield Plains # B-388 Singapore 820112

owner of vehicle no. AV 7297L in consideration of M/s FASTECH AUTO

PTE LTD repairing my/our vehicle AV 7297L at my/our instruction and hereby

authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever

amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :



Name of Owner :

NURAZLAN B/ SINEN

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : AV 7297L
Our Reference : VC014009

I/We, Nurazlan Bin Sinen do hereby acknowledge the sum of Singapore Dollars: Four Thousand Nine Hundred And Fifty Seven Only (S\$4,957.00) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'Well Transport & General Contractors Pte Ltd', over damage to my/our vehicle AV7297L from an accident involving SMA5868X and AV7297L at/along AYE towards Changi (before Clementi Ave 6), which occurred on 28 September 2020 at about 1805 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'Well Transport & General Contractors Pte Ltd', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 14 of (month) Jan (year) 2021

Signature

Nurazlan Bin Sinen

Claimant's Name

S8132894C

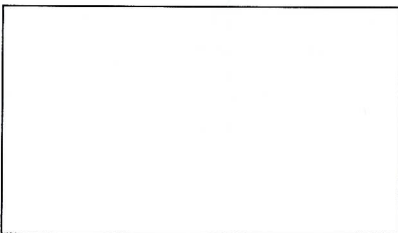
FIN/NRIC No.

Blk 112 Edgfield Plains

#13-388

Singapore 820112

Address



Company stamp if applicable

Witness's Signature

Witness's Name

TANG JUN ZHONG
S8704986H

FIN/NRIC No.

1 Kaki Bukit Avenue 6, #01-46/48/50

AutoBay, Singapore 417883

Tel: 6746 5405 / 6745 2063 Fax: 6745 8520

Email: general@fastechno.com.sg

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
60 Anson Road
#11-01 Mapletree Anson
Singapore 079914
Fax: 6534 5356

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

QBE Insurance Singapore Pte Ltd

1 Raffles Quay #29-10

South Tower

Singapore 048583

Attn : Motor Claim Department

Tax Invoice : 22019

Date : 02.11.2020

Vehicle No : AV 7297L

Make/Model : HONDA NC750X

Chassis/Eng# :

Accident Date : 28.09.2020

Claim No :

Reference : 1020 -22019

Policy No :

		Amount
To proceed on lump sum repair	S\$	4500.00

E. & O. E.

Total : S\$ 4500.00

GST @ 7% : S\$ 315.00

Amount Due : **S\$ 4815.00**

for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-116959

Date of Request: 28/09/2020

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 28/09/2020
Enquiry By Tang Kok Wee, Allan
TP Vehicle No. SMA5868X
Accident Date 28/09/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



PEOPLE'S VEHICLE SERVICE PTE LTD

BLK 3023A, UBI ROAD 1 #01-60, SINGAPORE 408717

TEL : 6743 1987 (3 LINES) FAX : 6743 0013

Email: peoplevehicle@gmail.com

Reg No: 200415052W



Date: 5/10/20

RECEIVED

CASH SALE/WORK ORDER No: PB 2132

賣號

Messrs:

車號

Vehicle No:

由

From:

到

To:

其他

Remark:

時間

Time:

注意: 本公司對所拖之車輛, 在進行中如有任何損失或破壞, 一概由車主自行負責。

NOTE: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misadventure to your vehicle whilst being towed.

經手人

Authorised by:

收貨人

Received by:

- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ Jump Start
- ☐ Changing of Battery
- ☐ Tyre Replacement/ Patching
- ☐ Crane Up/Winch Out
- ☐ With Load/Cargo Box
- ☐ Fiat Bed
- ☐ King Dolly to lift up
- ☐ Low Body Kit
- ☐ Repo
- ☐ Door Opening Service
- ☐ Collect Document/Key
- ☐ Jurong Island/Cargo Complex
- ☐ Woodlands/Tuas Checkpoint
- ☐ Cancellation Charge (Reach Location)
- ☐ Cancellation Charge (After 15 minutes)

PAID



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC6/QBE20010717/Uda3

02 NOVEMBER 2019

WELL TRANSPORT AND GENERAL CONTRACTORS PTE LTD
25 WEST COAST WAY
SINGAPORE 127002

Dear Sir/Madam,

ACCIDENT INVOLVING SMA 5868X / AV 7297L / OTHERS ON 28/09/2020

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal QBE Insurance (International) Limited.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE
Case Handler
DID: 6749 5792
FAX: 6741 4108
Email: jjale@lkkauto.com

c.c. *QBE Insurance (Singapore) Pte Ltd*
(Motor Claims Dept)

RE: Direct Settlement - Accident Involving SMA5868X (OI : QBE - VC014009) AND AV7297L (TP : LKK REF - CC6/QBE20010717/Ura3) on 28/09/2020

Jenny Toh <jenny.toh@qbe.com>

Tue 1/5/2021 4:00 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Dear Jaslin

Please proceed as per advised.

Thank you.

Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

[Website](#)

[LinkedIn](#)

[Twitter](#)



Winner of Insurance Asia Awards 2020 – Digital General Insurance Initiative of the Year, Singapore

Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Tuesday, 5 January 2021 11:43 am

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Andrew Lim <andrew.lim@qbe.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMA5868X (OI : QBE - VC014009) AND AV7297L (TP : LKK REF - CC6/QBE20010717/Ura3) on 28/09/2020

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Jenny

We refer to our email on 26/11/2020.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 26 November 2020 4:22 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; Andrew Lim <andrew.lim@qbe.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SMA5868X (OI : QBE - VC014009) AND AV7297L (TP : LKK REF - CC6/QBE20010717/Ura3) on 28/09/2020

QBE REF: VC014009
LKK REF: CC6/QBE20010717/Ura3

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES AV7297L (TP) & SMA5868X (OI) ON 28/09/2020

We refer to the above matter.

Remarks: 3 vehicle chain collision, Insured vehicle is second

In view of the above, we are of the view that BOLA 28 is applicable.

We seek your approval to offer repairer **"FASTECH AUTO PTE LTD"** at **\$4,957.00 (all-in)**.

TP CLAIMED		REVISED - TO OFFER
Cost of Repair	\$ 13,432.00	\$ 4,815.00 (\$4,500.00 +7%GST)
Loss of Use (\$50.00 X 3 days)	\$ 150.00	\$ 90.00 (\$30.00 x 3 days)
Towing Fee	\$ 50.00	\$ 50.00
LTA Search	\$ 2.00	\$ 2.00
TOTAL	\$ 13,634.00	\$ 4,957.00

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 8 October 2020 11:16 AM

To: Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMA5868X (OI : QBE - TBA) AND AV7297L (TP : LKK REF - CC6/QBE20010717/Uda3) on 28/09/2020

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle AV 7297L at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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