

## Mei Kwan (LKKAUTO)

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**From:** Jenny Toh <jenny.toh@qbe.com>  
**Sent:** Thursday, 8 October, 2020 3:43 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** claims-singapore  
**Subject:** VC014009 Direct Settlement - Accident Involving SMA5868X (OI : QBE - TBA) AND AV7297L (TP : LKK REF - CC6/QBE20010717/Uda3) on 28/09/2020  
**Attachments:** TP GIA REPORT.pdf; SMA5868X-280920.PDF

Hi Mei Kwan

Please find attached as per request.

regards

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### Jenny Toh

Senior Assistant

Claims | Asia

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Insurance Business Asia List – Top Insurance Workplaces 2020, Asia

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Thursday, 8 October 2020 11:16 am  
**To:** Jenny Toh <jenny.toh@qbe.com>; Andrew Lim <andrew.lim@qbe.com>  
**Cc:** Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** Direct Settlement - Accident Involving SMA5868X (OI : QBE - TBA) AND AV7297L (TP : LKK REF - CC6/QBE20010717/Uda3) on 28/09/2020

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Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle AV 7297L at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that estimated cost of repair and preliminary advice is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jia Le.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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