



Borneo Motors

Co Reg No 196700086Z

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2020/12/LK0242/DS(CY)

Your Ref: CC4/FC120010714/R1da3

04 Dec 2020

BY HAND (INS COPY)

M/S. MS FIRST CAPITAL INSURANCE LTD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Hsiao Tong

Dept : Motor Claims

RE : ACCIDENT INVOLVING SLQ5218A AND SHD4728S ON 30 Sep 2020

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

A. Repair Cost - \$4,582.81	B. LTA Search -
C. Excess -	D. Loss of Use - \$300.00(\$100x3days)
E. Loss of Rental -	F. Others -
G. Medical Claims - -Undertake By Claimant <input type="checkbox"/>	Total Claim - \$4,882.81

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

(✓) Original Tax Invoice	(X) Discharge Voucher
(X) Car Rental Invoice/Agreement	(X) Original Photograph X _____
(✓) GIAS/Police Report/s	(X) Original/Photocopy Survey
(✓) Certificate of Insurance	(X) LTA Search Fees
(✓) Letter of Authority	(X) Medical Receipt

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

AUTHORIZATION LETTER



Date : 28/10/2020

To : NTUC

Cc : Borneo Motors (S) Pte Ltd

Attn: To Whom It May Concern

Dear Sir / Madam,

RE : Authorization to Act on Behalf for Insurance Claims Documentation

I, (full name) Wu Jiyun NRIC No. S8660490F hereby
authorized my (relationship) wife (full name) Liu Yue
NRIC No. S9175554H to exercise and execute to sign all / any necessary transaction
documentation pertaining to my registration vehicle number 3LQ 5218A. as I am
currently having tight official business schedules / away from Singapore on duty oversea travel.

Please do not hesitate to contact me should you require any further clarification on the above.

Thank You

Yours truly,

Signature : Wu Jiyun

Name : _____

Contact No: _____

LETTER OF AUTHORITY

ACCIDENT INVOLVING 8LQ5218A and BHD47288 on 30/9/2020
Own vehicle's number Other vehicle's number Date of accident

along AYE
Accident location

BY THE LETTER OF AUTHORITY, I/we, Wu Jiyan
Name of Policy Holder & (IC/Passport/Company Registration) number
of 52 Lakeside Drive Caspian
Address of Policy Holder

owner of Vehicle Registration No. 8LQ5218A hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 23 of the month 09 Year 20 20.

Signed & Delivered By:

Wu Jiyan

(To be sign by the policy holder only)
**Please stamp the company chop for vehicle registered under a company's name

Witness By:

[Signature]

DISCHARGE RECEIPT

CLAIM REFERENCE : D20004014MFSH
ACCIDENT DATE : 30/09/2020
ACCIDENT LOCATION : AYE TOWARDS TUAS BEFORE PORTSDOWN EXIT
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : MIKE ONG SEOW PENG
INSURED VEHICLE : SHD 4728S
INVOLVED PARTY : SLQ 5218A
SETTLEMENT SUM : \$4,882.81

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : WU JIYAN

Signature and Date : *Wu Jiyuan* 12/01/2021

WITNESS : *Liu Yue*

Signature and Date : *Liu Yue* 12/01/21



TAX INVOICE

Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

TAX INVOICE

Borneo Motors (Singapore) Pte Ltd
www.lexus.com.sg
Lexus Bodycare Centre
No.2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1388

Account Detail	Account No	Customer Detail
MS First Capital Insurance Ltd 36 Robinson Road #16-01 City House Singapore 068877 Attn: Motor Claims Dept	S1000005 / ICFIC1	Mr Wu Jiyan 52 Lakeside Drive #11-15 Singapore 648316 Mobile: 86575814
	Document No 36009020	
	Document Date 16/11/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	AWTGZ	L2	AGL25R	15/12/2017	SLQ5218A	47921	18877 1DS/SLQ5218A/300921
Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On		
JTJBAMCA402034218	8ARW617859	60	Carine Yeo C L	21/10/2020	8.59	16/11/2020	16.09

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
8	2	T90950-06124	TAPE, SEAL	2.00	4.80	9.60
9	3	L89348-48020 C1	RETAINER, ULTRASONIC	1.00	41.60	41.60
10	4	L52159-48931	COVER, RR BUMPER	1.00	1030.60	1030.60
11	5	L52108-48010	EXTENSION SUB-ASSY,	1.00	570.40	570.40
12	6	L52198-48010	PLATE, BUMPER	1.00	24.50	24.50
13	7	L52197-48020	BRACKET, RR BUMPER	1.00	24.50	24.50
14	8	T90467-07215	CLIP	8.00	2.50	20.00
15	9	L75392-35220	RETAINER OUTSIDE	1.00	3.90	3.90
16	0	L90159-60602	SCREW, W/WASHER	2.00	1.90	3.80
17	1	L89348-48020 C1	RETAINER, ULTRASONIC	1.00	41.60	41.60
18	2	L89348-48010	RETAINER, ULTRASONIC	2.00	19.20	38.40
19	3	L89348-58130	CLIP, ULTRASONIC	4.00	12.30	49.20
20	4	L52615-48191	ABSORBER, RR BUMPER	1.00	112.40	112.40

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total	Amount Due
	Please acknowledge receipt of vehicle	Parts 1,975.50	4,283.00	
		Labour 2,307.50	GST 7.00%	299.81
		Materials 0.00	Less	0.00
		Lubrication/Fluid 0.00		
		Others 0.00		
				4,582.81

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT ALLEY, INCHCAPE CENTRE, SINGAPORE 128462

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 16/11/2020
TIME 16:09

VEHICLE NO SIQ5218A

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motor

**TAX INVOICE**

Co Reg No : 196700086Z
GST Reg No : MP 8500000-9

TAX INVOICE

Page 3 of 3

Borneo Motors (Singapore) Pte Ltd

www.lexus.com.sg
Lexus Bodycare Centre
No.2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1388

Account Detail		Account No	Customer Detail	
MS First Capital Insurance Ltd		S1000005 / ICFIC1	Mr Wu Jijian	
36 Robinson Road		Document No	52 Lakeside Drive	
#16-01 City House		36009020	#11-15	
Singapore 068877		Document Date	Singapore 648316	
Attn: Motor Claims Dept		16/11/2020	Mobile: 86575814	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
17	AWTGZ	L2	AGL25R	15/12/2017	SLQ5218A	47921	18877 :1DS/SLQ5218A/300921

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JTJBAJCA402034218	8ARW617859	60	Carine Yeo C L	21/10/2020 8.59	16/11/2020 16.09

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES				50.00
		T/P INS: FIRST CAPITAL ACC DATE: 30.09.2020				
		T/P VEH: SHD4728S DATE IN: 21.10.2020				
		DATE SURVEY: 07.10.2020 BY RASUL (LKK)				
		DATE AUTHORIZE: 08.10.2020 BY JASLIN KOK (LKK) FOR				
		TP*DS* W LOU FOR 3 DAYS AS RECOMMENDED				
2	B	BP-LAB3 TO REMOVE ALL NECESSARY PARTS	*			866.00
		TO ENABLE REPAIRING AND STRAIGHTEN ON				
3	B	BP-RES3 TO SPRAY PAINT ON REAR	*			742.00
		BUMPER				
4	B	BP-LAB3 TO REMOVE AND TRANSFER REAR	*			216.50
		SENSOR TO NEW BUMPER				
		(NETT)				
5	B	BP-ECU3 TO RESET ECU AND REPROGRAMME	BP18			216.50
		(NETT)				
6	B	BP-LAB3 TO CHECK WIRING AND LIGHTS	*			216.50
		FUNCTIONING AND CARRY OUT WATER LEAK TEST				
		(NETT)				
7	1	T90467-07215 CLIP	2.00	2.50		5.00

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts	Less
		Labour	
		Materials	
		Lubrication/Fluid	
		Others	
			Amount Due

PLEASE MAIL YOUR CHEQUE TO 2 PANDAN CRESCENT, LEVEL 10 INCHCAPE CENTRE, SINGAPORE 128462

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

DATE 16/11/2020
TIME 16:09

VEHICLE NO

SLQ5218A

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD

**Borneo Motors**

Jaslin Kok (LKK Auto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Monday, 21 December 2020 8:40 AM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A // EXPRESS SETTLEMENT - LKK REF: CC4/FCI20010714/R1da3
Attachments: LKK SURVEY REPORT & PHOTOS.pdf; TP LOD & DOCS.pdf

Dear Jaslin,

Please offer as per below:

COR : \$4,582.81
LOU : \$240-\$300 (\$80*\$100 x 03 days)
Total : \$4,822.81 - \$4,882.81

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, December 3, 2020 4:48 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A // EXPRESS SETTLEMENT - LKK REF: CC4/FCI20010714/R1da3

Your ref : **D20004014MFSH**
Our ref : CC4/FCI20010714/R1ra3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD 4728S (FCI) AND SLQ 5218A (TP) ON 30/09/2020

We refer to the above matter.

We seek your approval to offer repairer "BORNEO MOTORS (S) PTE LTD" at **\$4,882.81 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 8,955.69	\$ 4,582.81 (\$4,283.00 +7%GST)
2. Loss of Use (3days x \$100.00)	\$ 300.00	\$ 300.00
Total	\$ 9,255.69	<u>\$ 4,882.81</u>

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Wednesday, 2 December 2020 3:46 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A // EXPRESS SETTLEMENT - LKK REF: CC4/FCI20010714/R1da3

Dear Jaslin,

Any update for the above reference?
Please advise.

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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From: Rachel Wu
Sent: Thursday, October 8, 2020 11:58 AM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A // EXPRESS SETTLEMENT - LKK REF: CC4/FCI20010714/R1da3

Dear Jaslin,

Please be advise that LOU range is between \$80-\$100 per day and LOR range is between \$120-\$150 (Subject to rental agreement and invoice) and also depend on the rental vehicle CC.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, October 8, 2020 11:49 AM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A // EXPRESS SETTLEMENT - LKK REF: CC4/FCI20010714/R1da3

Dear Rachel

Thank you for your email.

Enclosed for your perusal is:

- TP ACCIDENT VIDEO

Refer to third party email, we would like to seek your mandate on LOU @\$100/day or LOR @\$150/day (Subject to Rental Receipt). For your approval.

We will reply to third party email once mandate approve.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Thursday, 8 October 2020 11:26 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A // EXPRESS SETTLEMENT - LKK REF: CC4/FCI20010714/R1da3

Importance: High

Dear Jaslin,

Please proceed with express settlement.

Kindly assist to reply to third party email.

Attached for your attention.

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of  Insurance Group

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Wednesday, 7 October 2020 5:46 pm

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A // EXPRESS SETTLEMENT - LKK REF: CC4/FCI20010714/R1da3

YOUR REF: D20004014MFSH

LKK REF: CC4/FCI20010714/R1da3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLQ 5218A on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 7 October 2020 3:58 PM

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A // EXPRESS SETTLEMENT - LKK REF: CC4/FCI20010714/R1da3

Dear Rachel,

Our surveyor just surveyed the vehicle today and yet to send back the file to office.

We will urge our surveyor.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Wednesday, 7 October, 2020 2:27 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: FW: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A

Importance: High

Dear LKK,

Please assist on below email urgently.
Kindly let us have your preliminary report.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>
Sent: Wednesday, 7 October 2020 2:19 pm
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A

Dear Rachel

With reference to the above-mentioned

Your assigned surveyor has already surveyed this vehicle today.

We would appreciate if you could let us have your approval for Direct Settlement with either LOU @\$100 per day or LOR @\$150 per day x no of days as recommended

Thank You

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247
EMAIL: carine.yeo@borneomotors.com.sg
Inchcape – Borneo Motors | 2 Pandan Crescent, S128462
www.borneomotors.com.sg | www.lexus.com.sg

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Tuesday, October 6, 2020 10:41 AM

To: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A

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Dear Sir/Madam

PRI Request For **SLQ5218A** Accident Involving **SHD4728S** On 30-09-2020 AT 18:15:00HRS.

Please find below details for your reference

- **Claim number** : D20004014MFSH
- **Insured vehicle number** : SHD4728S
- **Accident date** : 30-09-2020
- **Third-party vehicle number** : SLQ5218A
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : RACHELWU LIMEI

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849