

Jaslin Kok (LKK Auto)

From: Jaslin Kok (LKK Auto)
Sent: Wednesday, 7 October 2020 5:46 PM
To: Rachel Wu
Cc: Admin A; Jia Le (LKK Auto)
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A // EXPRESS SETTLEMENT - LKK REF: CC4/FCI20010714/R1da3
Attachments: TP ESTIMATE MARKED.pdf; Preliminary Advice.pdf

YOUR REF: D20004014MFSH
LKK REF: CC4/FCI20010714/R1da3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLQ 5218A on a WP basis and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 7 October 2020 3:58 PM
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A // EXPRESS SETTLEMENT - LKK REF: CC4/FCI20010714/R1da3

Dear Rachel,

Our surveyor just surveyed the vehicle today and yet to send back the file to office.

We will urge our surveyor.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Wednesday, 7 October, 2020 2:27 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: FW: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A
Importance: High

Dear LKK,

Please assist on below email urgently.
Kindly let us have your preliminary report.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

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From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>
Sent: Wednesday, 7 October 2020 2:19 pm
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A

Dear Rachel

With reference to the above-mentioned

Your assigned surveyor has already surveyed this vehicle today.

We would appreciate if you could let us have your approval for Direct Settlement with either LOU @\$100 per day or LOR @\$150 per day x no of days as recommended

Thank You

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

www.borneomotors.com.sg | www.lexus.com.sg

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Tuesday, October 6, 2020 10:41 AM

To: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG

Subject: SURVEYOR APPOINTED; OUR REF : D20004014MFSH ; YOUR REF: SLQ5218A

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Dear Sir/Madam

PRI Request For **SLQ5218A** Accident Involving **SHD4728S** On 30-09-2020 AT 18:15:00HRS.

Please find below details for your reference

- **Claim number** : D20004014MFSH
- **Insured vehicle number** : SHD4728S
- **Accident date** : 30-09-2020
- **Third-party vehicle number** : SLQ5218A
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : RACHELWU LIMEI

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849