

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#07-16 AIG Building
Singapore 079120
Attn: Motor Claims
Yr Ref: CC3/AIG20010703/KS3 (GW7288L)

Norah Khai
6768 9911
6841 1183
Nora.khai@premiumauto.com.sg
Body & Paint Dept
PA/TP/0731/2020/NH

From
Telephone +65 -
Telefax +65 -
Email
Our Dept
Our Ref

30-Apr-2021

Date
1 Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SLV 500 R - Audi Q3 1.4 TFSI S-TRONIC

With reference to the above-mentioned vehicle, no. **SLV 500 R**, claimant,
Mr. Mohamad Nizam Bin Neti, please find the related document per attached.

1. A copy of the Original invoice no. 85016246 – S\$ 5,821.31.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 300.00 (S\$ 60.00 x 4 Working days + 1 Sunday)
5. A copy of the GIA search – S\$ 2.00

Premium Automobiles Pte Ltd,
Showroom
9 Leng Kee Road
Singapore 159090
Telephone (65) 6566 1111
Telefax (65) 6471 3733

Service & Parts Centres
55 Ubi Rd 1
Singapore 408699
Telephone (65) 6336 2323
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl
AIG Insurance – SLV 500 R

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Mohamad Nizam Bin Neti (the third party claimant) of Blk 125 Yishun St
11 #05-399 S760125 (address), owner of SLV500R (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SLV500R that was damaged pursuant to the accident which occurred on 5/10/2020
(date) along Carpark Near Blk 132 Yishun St 11 Junction (location) involving vehicle no/s
GW72881 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 05 (day) of Oct (month) 2021 (year)

Nj

Signed by "the third party claimant"
(with chop if applicable)



lw.

Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$ 5821.71 (Repair Cost), S\$ 200.00 (Loss of rental/use), S\$ 2.00 (Disbursement), for vehicle no. SLV500R that was damaged pursuant to the accident which occurred on 5/10/2020 (date) along Carpark Near BKE 132 Yishun St 11 Junction (location) involving vehicle no/s GW 7288 L. This is pursuant to the inspection conducted on 6/10/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Mohamad Nizam Bin Notli ("the third party claimant") of vehicle no. SLV500R make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SLV500R (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 14 (day) of May (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

Page 1 10:08

Company Reg. No. 199902271W
GST Reg. No. 199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice No: 85016246 Date : 28/04/2021 Order : SLV500R Term : 30	Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SLV500R (V 44915) Regn Date: 19/02/2020 Mileage: 11253 WIP No.: 51981
Model: Q3 1.4 TFSI S tronic F3BACX Chassis: WAUZZZF39L1031021 Engine: CZD 887463 Dept: U

You have been assisted by :- UB-Lim Kee Siang (43)

		Details	Qty	Unit Price	Amount
S	SUBLET	M: B&P - TO INSTALL RHS FRONT WINDOW SOLAR FILM.	400.00	1.00	400.00
S	BODYWORK	M: TO DISMANTLE RHS FRONT DOOR PANEL TRIM. TO REMOVE AND RENEW RHS WING MIRROR ASSY AND RHS DOOR WINDOW GLASS.	400.00	1.00	400.00
S	BODYWORK	M: TO RESPRAY RHS FRONT DOOR AND RHS WING MIRROR COVER.	700.00	1.00	700.00
S	BODYWORK	M: TO CARRY OUT DIAGNOSTIC CHECK	192.00	1.00	192.00
Q	OTHERS	M: TO REAPPLY PAINT COATING ON AFFECTED AREA. (BY OWNER)	250.00	1.00	250.00
X	A83C857410J 9B9	008437/(V) (GER) MOUNT	1.00	2041.00	1,632.80
X	A81A857528 GRU	(A) (SK) CAP 7/10/20	1.00	166.50	133.20
X	A81A857536H	008437/(V) (GER) MIRRO	1.00	976.50	781.20
X	A83A837638B	008437/(V) (GER) TRIM	1.00	46.10	36.88
X	A83A837476 3Q7	008437/(V) (N/A GER) W	1.00	221.50	177.20
X	A83A837644 3Q7	008437/(V) (GER) TRIM	1.00	253.50	202.80
X	A83A845202	(A) (SK) WINDOW 7/10/2	1.00	239.50	191.60
X	A83A837432	008458/(V) (GER) CHANN	1.00	428.50	342.80

Parts 3,498.48
Labour 250.00
Sublet 1,692.00
Menus 0.00
Lubricant 0.00

Sub-Total 5,440.48

7% GST 380.83

Grand Total 5,821.31



Received by

For & on behalf of
Premium Automobiles Pte Ltd



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-120317

Date of Request: 05/10/2020

Your Ref No:

Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 05/10/2020
Enquiry By Lim Kee Siang
TP Vehicle No. GW7288L
Accident Date 05/10/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GW7288L	AIG Asia Pacific Insurance Pte. Ltd.	29/07/2020-27/09/2021	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.

10/5/2020

Invoice



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-120317

Date of Request: 05/10/2020

Your Ref No: Online Purchase

Premium Automobiles Pte Ltd
55 Ubi Road 1
Singapore 408699

Dear Sir/Madam,

Enquiry Date 05/10/2020
Enquiry By Lim Kee Siang
TP Vehicle No. GW7288L
Accident Date 05/10/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Friday, November 6, 2020 1:20 PM
To: hello@avoandco.com
Cc: Admin A
Subject: ACCIDENT BETWEEN SLV 500R & GW 7288L ON 05/10/2020

Our Ref: CC3/AIG20010703/R1ks3

AVO & CO PTE LTD
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLV 500R & GW 7288L ON 05/10/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Oct 2020 09:11	Clim Dtl Modified	Claimant's Name: -> MOHAMAD NIZAM BIN NETI.	[A] Lee Su Li
2	06 Oct 2020 09:11	Clim Veh Model Changed	(203437) AUDI Q3 2.0 TFSI (A).	[A] Lee Su Li
3	06 Oct 2020 09:11	Clim Created	Reg No: SLV500R. Acct Date: 2020/10/05. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] Lee Su Li
4	06 Oct 2020 09:11	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	06 Oct 2020 09:11	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/15	[A] Lee Su Li
6	06 Oct 2020 09:11	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	06 Oct 2020 09:11	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	06 Oct 2020 09:11	Label Added	(23):Express.	[A] Lee Su Li
9	06 Oct 2020 09:11	Adj Adjuster Assigned	[None] -> ADRIAN LING	[A] Lee Su Li
10	07 Oct 2020 15:11	Adj Adjuster Assigned	ADRIAN LING -> MOHD RASUL	[A] Lee Su Li
11	14 Oct 2020 09:06	Clim Registration Modified	Acct Time:14:00:00->12:00:00.	[I] AIG OneClaim Integration User
12	04 Jan 2021 14:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	04 Jan 2021 14:45	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	04 Jan 2021 14:45	Clim Dtl Modified	JPJ Reg. Date: -> 2020/02/19.	[A] JOANNE LEE KHANG MIN
15	04 Jan 2021 14:45	Clim Details Notified		[A] JOANNE LEE KHANG MIN
16	03 May 2021 17:03	Adj Mandate Request	Cur.Req:6123.31:Liability: 100%(OI vehicle door hit TP while OID turning) *Quantum:(a)CORw/GST: \$5,821.31 + (b)LOU(5days x \$60.00): \$300.00 + (c)LTA/GIA search fee: \$2.00= Total: \$6,123.31 *4 re commendation repair days + 1Sunday =5days *For your	[A] CHEW HSIAO TONG
17	07 May 2021 13:12	Video Downloaded	Downloaded Video - Accident TP	[I] Syed-Yusoff, Saliha
18	07 May 2021 13:37	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/10/15. Mandate Remarks: please proceed with settlement @ \$6,123.31 [COR-\$5,821.31 LOU-\$300 LTA-\$2] **subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha
19	07 May 2021 13:37	Adj Mandate Set	Approved:6123.31:please proceed with settlement @ \$6,123.31 [COR-\$5,821.31 LOU-\$300 LTA-\$2] **s subject to final repair bill & ATA	[I] Syed-Yusoff, Saliha

Date From Date To Audit Type

ACTIVITY

[12/10/2020 14:08] Lee Su Li:
OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2603694	06 Oct 2020 09:18:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLV500R	GW7288L	11.00
2611714	15 Oct 2020 17:02:16	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLV500R	Khanchna Pothuraj	xx.xx
2611715	15 Oct 2020	Video Upload	Motor	AIG Asia	AIG Asia	SLV500R	Khanchna	xx.xx

5/13/2021

Merimen e-Claims

	17:02:20			Pacific Insurance Pte. Ltd.	Pacific Insurance Pte. Ltd. (SG)		Pothuraj	
2658736	04 Jan 2021 14:45:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLV500R	GW7288L	11.00