

## Su Li (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Friday, 23 October 2020 10:04 AM  
**To:** Su Li (LKK Auto); Admin A; Asher Sng (LKKAuto)  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: Accident Involving GW5387Y and SHC7774T ALONG HOUGANG CENTRAL ON 2 OCTOBER 2020 (TP : LKK REF - CC3/CTI20010678/Ees3) - SNM20D203714C02/7(tohhs)  
**Attachments:** REPORT OF GW5387Y.pdf

LKK REF - CC3/CTI20010678/Ees3  
CTI REF - **SNM20D203714C02/7( tohhs)**

Dear Sirs

Attach herewith Insured's SAS report for your attention and necessary action.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Alfred Toh  
**Sent:** Wednesday, October 7, 2020 4:17 PM  
**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; [gracegerk@abwinleasing.sg](mailto:gracegerk@abwinleasing.sg); [alvinho@abwinleasing.sg](mailto:alvinho@abwinleasing.sg)  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Peggy Huang <[peggyhuang@abwin.com.sg](mailto:peggyhuang@abwin.com.sg)>  
**Subject:** Accident Involving GW5387Y and SHC7774T ALONG HOUGANG CENTRAL ON 2 OCTOBER 2020 (TP : LKK REF - CC3/CTI20010678/Ees3) - SNM20D203714C02/7(tohhs)

**POLICY NO:** DMCVSNA00049062000  
**VEHICLE NO:** GW5387Y (Risk no. 2)  
**LKK REF - CC3/CTI20010678/Ees3**  
**CTI REF - **SNM20D203714C02/7( tohhs)** – ACCIDENT NOT REPORTED**

Dear Sirs

We refer to your email of even date pertaining to the above matter.

Please note that Insured has not and/or has yet to file accident report till date.

**Aside to M/s Abwin Leasing Pte Ltd., please assist to notify driver of GW5387Y to file accident report IMMEDIATELY to enable our appointed agent, M/s LKK Auto Consultants Pte Ltd to handle the incoming property damage claim against your motor insurance policy on your behalf.**

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Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** Claims Dept of CTI

**Sent:** Wednesday, October 7, 2020 8:21 AM

**To:** [suli@lkkauto.com](mailto:suli@lkkauto.com); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D203714/GW5387Y/TOHHS / FW: Direct Settlement - Accident Involving GW 5387Y (OI : CTI - TBA) and SHC 7774T (TP : LKK REF - CC3/CTI20010678/Ees3) on 02/10/2020

Dear all,

Please note that officer in charge for this case is Alfred Toh.

Claim no. SNM20D203714/GW5387Y/TOHHS.

Dear Alfred,

Pls revert LKK.

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>  
**Sent:** Tuesday, October 6, 2020 12:08 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GW 5387Y (OI : CTI - TBA) and SHC 7774T (TP : LKK REF - CC3/CTI20010678/Ees3) on 02/10/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 7774T at M/s COMFORTDELGRO ENGINEERING PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

**Enclosed for your perusal is:**

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)