

Shirley Hiew (LKK Auto)

From: Ramesh <Ramesh@goldbell.com.sg>
Sent: Friday, 9 October 2020 9:04 am
To: Shirley Hiew (LKK Auto); Eddie Sim
Cc: William Oh Soon Lee; Soo Leong Keat; Brian Eng Kwok Long; Soo Leong Keat; Kon Yin Siew
Subject: RE: SBB 9955B OD (CTI) DOA - 21/09/2020
Importance: High

Dear Ms. Shirley,

We wish to counter propose Repair Cost @ S\$30,000.00 (Estimated amount cos there are numerous “question mark” items which needs your surveyor’s endorsement during repair)

Regards.

NOTICE:

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delays are to be expected for handling hardcopy documents.

All correspondence should be made via email instead. Any inconvenience caused is much regretted.



Ramesh | Goldbell Engineering Pte Ltd

Senior Executive, Motor Claims

DID: +65 6864 0695 | Tel: +65 6861 0007 | Fax: +65 6863 0425 |

Mobile: +65 8157 8014 |

Address: Goldbell Engineering Pte Ltd (Tuas)

8 Tuas Ave 18 Singapore 638892

From: Ramesh
Sent: Thursday, 8 October 2020 1:35 pm
To: Shirley Hiew (LKK Auto <ShirleyHiew@lkkauto.com>; Eddie Sim <eddie.sim@sg.cntaiping.com>
Cc: William Oh Soon Lee <WilliamOhSL@goldbell.com.sg>; Soo Leong Keat <SooLeongKeat@goldbell.com.sg>; Brian Eng Kwok Long <EngKwokLong@goldbell.com.sg>; Soo Leong Keat <SooLeongKeat@goldbell.com.sg>; Kon Yin Siew <KonYinSiew@goldbell.com.sg>
Subject: FW: SBB 9955B OD (CTI) DOA - 21/09/2020
Importance: High

Dear Ms. Shirley,

An extract from your email below;

According to our surveyor, repair limit is \$ 8,000.00, please check & revert whether you are able to undertake within the repair limit.

Kindly check with your surveyor how he derive to repair limit \$8,000.00.

Reason, I cannot analyse the link between “your surveyor’s given repair limit” with “vehicle scrap value \$52,816.00”. (correct as at 22/09/2020)

Your soonest reply will greatly assist us to communicate amicably with China Taiping Insurance’s SBB9955B Official Insured.

Thank you

We hereby attached following relevant documents for your perusal;

- a. SBB9955B Vehicle damage photos
- b. GIA Accident report
- c. Vehicle log card and present market value of vehicle.
- d. LKK surveyor’s SBB9955 vehicle damage assessment and markings

Thank you.

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Address: Goldbell Engineering Pte Ltd (Tuas)

8 Tuas Ave 18 Singapore 638892

From: Shirley Hiew (LKK Auto) <ShirleyHiew@lkkauto.com>

Sent: Wednesday, October 7, 2020 3:23 PM

To: Soo Leong Keat <SooLeongKeat@goldbell.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: SBB 9955B OD (CTI) DOA - 21/09/2020

Dear Leong Keat,

According to our surveyor, repair limit is \$ 8,000.00, please check & revert whether you are able to undertake within the repair limit.

Thank you.

Best Regards,

Shirley Hiew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.