

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 7 October 2020 5:31 PM
To: Veron Chen (LKKAUTO); Admin A; SUR
Cc: 'Premiumauto Claims'
Subject: RE: OD CLAIM FOR SMU 1088 B ON 28/9/2020

Dear Veron,

The policyholder had changed her name to "Guo Ya-Wen". The driving license belongs to policy holder which she had not updated.

**Best Regards,
Kee Siang
Claims Advisor**

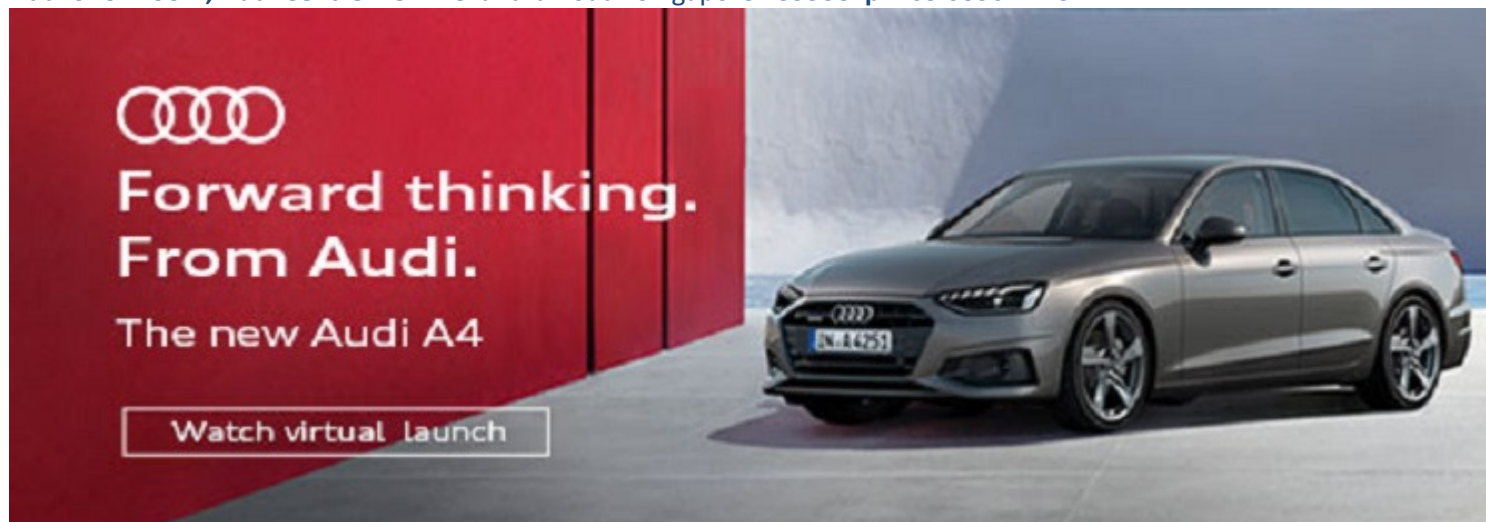
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAUTO) [mailto:veronchen@lkkauto.com]
Sent: Wednesday, 7 October 2020 5:22 PM
To: Admin A; SUR; claims@premiumauto.com.sg
Subject: FW: OD CLAIM FOR SMU 1088 B ON 28/9/2020

Dear Kee Siang

Kindly confirm on drivers name in GIA report.

Cover Note Number
Driver
Name of Driver



Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, 7 October 2020 2:59 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Premiumauto Claims' <claims@premiumauto.com.sg>

Subject: RE: OD CLAIM FOR SMU 1088 B ON 28/9/2020

Dear Veron,

Attached above as per AIG for your kind perusal

Best Regards,
Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]**Sent:** Wednesday, 7 October 2020 8:36 AM**To:** Claims; Admin-D (LKKAuto); Admin A; SUR**Subject:** RE: OD CLAIM FOR SMU 1088 B ON 28/9/2020

Dear Kee Siang,

Please refer AIG email.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>**Sent:** Wednesday, 7 October 2020 8:32 AM**To:** 'Claims' <claims@premiumauto.com.sg>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>**Cc:** 'Premiumauto Claims' <claims@premiumauto.com.sg>**Subject:** RE: OD CLAIM FOR SMU 1088 B ON 28/9/2020

Dear All,

Has AIG approved the claim ? Please assist to send a chaser.

Best Regards,

Kee Siang

Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

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From Audi.

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Tuesday, 6 October 2020 2:53 PM

To: 'Veron Chen (LKKAUTO)'; 'Admin-D (LKKAUTO)'; 'Admin A'; 'SUR'

Cc: 'Premiumauto Claims'

Subject: RE: OD CLAIM FOR SMU 1088 B ON 28/9/2020

Dear All,

Attached for your kind reference. Kindly assist on OD approval.

Best Regards,
Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]
Sent: Tuesday, 6 October 2020 9:05 AM
To: Admin-D (LKKAuto); 'Premiumauto Claims'; Admin A; SUR
Subject: RE: OD CLAIM FOR SMU 1088 B ON 28/9/2020

Dear Kee Siang,

CI and driving licensed ?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Tuesday, 6 October 2020 8:26 AM
To: 'Premiumauto Claims' <claims@premiumauto.com.sg>; Admin A <admin-a@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMU 1088 B ON 28/9/2020

Dear Kee Siang,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Premiumauto Claims <claims@premiumauto.com.sg>
Sent: Monday, 5 October, 2020 9:38 PM
To: 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: Claims <claims@premiumauto.com.sg>
Subject: RE: OD CLAIM FOR SMU 1088 B ON 28/9/2020

Dear Summer,

Survey had been carried out by Adrian earlier just now.

Kindly assist on OD claim approval.

Best Regards,
Kee Siang
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699
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From: Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]
Sent: Monday, 5 October, 2020 11:44 AM
To: 'Claims' <claims@premiumauto.com.sg>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Subject: RE: OD CLAIM FOR SMU 1088 B ON 28/9/2020

Dear Syafiq,

When survey?

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 5 October, 2020 11:41 AM
To: 'Summer Lee (LKK Auto)' <admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'SUR' <sur@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIM FOR SMU 1088 B ON 28/9/2020

Dear All,

Kindly register OD claim for this vehicle.

Attached are the GIA report and estimate for your reference.

Best Regards,

Syafiq

Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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