Shiau Chan (LKKAuto)

From: Koh, Victor-CK <Victor-CK.Koh@aig.com>
Sent: Monday, 19 October 2020 4:49 PM

To: Shiau Chan (LKKAuto)

Subject: RE: OD SMR 296P / 8196518702SG / DOA: 02/10/2020 (CLARIFICATION)

Hi,

Yes adjustment based on damage per accident not on side and rear portion.

Labour 9 days – side frame -6, front and rear door - 1, front fender - 2.

Same as per spray paint. Bumper, fender, 2 doors, rear fender, side sill – 6 panels, roof channel 0.5 panel – 6.5 plus door handle and wing mirror.

Thanks & Regards

Victor Koh

AIG

Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120 Tel +65 6419 1785 | Fax +65 68357416 <u>Victor-ck.koh@aig.com</u> | <u>www.aig.com</u>

From: Shiau Chan (LKKAuto) [mailto:siewsc@lkkauto.com]

Sent: Monday, October 19, 2020 3:39 PM

To: Koh, Victor-CK

Subject: [EXTERNAL] OD SMR 296P / 8196518702SG / DOA: 02/10/2020 (CLARIFICATION)

This message is from an external sender; be cautious with links and attachments.

Dear Victor,

Thank you for your authorisation of above vehicle.

We would like clarify below comments written in Merimen , as our surveyor adjusted the Labour no 7 is at \$2,000 and Labour no 8 is at \$2,450.

19 Oct **Adj**25 2020 **Mandate**14:51 **Set**Approved:17106.50:Authorise repair. labour 7 9 days \$4500.00. labour 8 6.5 panels + \$250, \$3825.00. Re-inspection to be done for damage check and supplementary items / labour with clear photos. Reinsp:Yes.

[I] Koh, Victor-CK

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by

"Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.