

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Thursday, November 26, 2020 11:28 AM
To: CHUAGRACE10@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SMK614S & SLM9616D ON 01/10/2020 ALONG/AT CTE TOWARD CITY

Our Ref: CC4/AIG20010661/R1ks3

CHUA MAY LIAN GRACE
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SMK614S & SLM9616D ON 01/10/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

We have received a claim against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call/e-mail us if you have further queries.

c.c. *AIG Asia Pacific Insurance Pte Ltd*
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd

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