

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2010-004

Your Ref : SLF8364Z, SKA1375B (3rd party app)

Date : 12.October 2020

CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

**ACCIDENT INVOLVING SHD5375U AND SLF8364Z, SKA1375B (3rd party app) ON
30/09/20 06:35 PM ALONG BISHAN ROAD TOWARDS ANG MO KIO**

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,455.92
2.	Loss of Rental for <u>4</u> days @ \$ <u>112.35</u> per day	\$	449.40
3.	Loss of Income for _____ days @ \$ _____ per day	\$	0.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	2,912.81

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD5375U and SLF8364Z, SKA1375B (3rd party app) along BISHAN ROAD TOWARDS ANG MO KIO on 30/09/20 06:35 PM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 12 (day) of October 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

2010-004

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00004132000 Claim No : SNM20D203668/C02

Claimant : TRANS-CAB SERVICES PTE LTD

Amount : **S\$2,800.00**
Singapore Dollars Two Thousand Eight Hundred Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD5375U

Insured Vehicle No. : SLF8364Z

Date of Loss : 30/09/2020

Place of Accident : BISHAN ROAD TOWARDS ANG MO KIO

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : HAMSTER CAR RENTAL PTE LTD

Driver Name : KOH YONG HONG (XU YONGFENG)

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 2,800.00
	=====
TOTAL	S\$ 2,800.00
	=====

Claimant Name : TRANS-CAB SERVICES PTE LTD

NRIC No : NG WAI YIN



Signature : 

Date : 23 APR 2021

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE ATTENTION:	INVOICE NO. : INV2010-009 DATE : 3. October 2020 REFERENCE NO : AAD2010-004 TERMS : DUE DATE : 3. October 2020 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHD5375U; DOA 30.09.20(PART-BY-PART-20)	1	2,455.92	2,455.92

Total SGD Excl. GST : 2,295.25
7% GST : 160.67
Total SGD Incl. GST : 2,455.92

**** TWO THOUSAND FOUR HUNDRED FIFTY FIVE AND NINETY TWO SGD
ONLY ****

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

12 October, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 30/09/20 06:35 PM at BISHAN ROAD TOWARDS ANG MO KIO

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD5375U. The taxi was hired to LAW ZE HUI a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$112.35 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

30-09-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2010-004	Accident Date 30-09-2020
9/30/2020 19:45	10/3/2020 11:00	SHD5375U

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 01 Oct 2020 / 16:40:55

Receipt Date/Time : 01 Oct 2020 / 16:40:55

Tax Invoice/Receipt

Receipt No. : ITNET-00000-201001-002815

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBG931C				
As at 30 Sep 2020/18:05:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
1	Insurance Enquiry - GBG931C Enquiry Fee 20201001163937657922	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLF8364Z				
As at 30 Sep 2020/18:35:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
2	Insurance Enquiry - SLF8364Z Enquiry Fee 20201001163937705736	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - XE3720A				
As at 01 Oct 2020/08:25:00				
Insurance Co: AXA INSURANCE PTE LTD				
3	Insurance Enquiry - XE3720A Enquiry Fee 20201001163937746145	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		21.00	1.47	22.47
Rounding Difference				0.02
Total Amount Payable				22.45
Paid By				
554827XXXXXX5467		eNETS Credit Card		22.45
Total				22.45
Cash Change				0.00
Tendered Amount				22.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/CTI20010660/Kka3

12 November 2020

HAMSTER CAR RENTAL PTE. LTD.

8 BURN ROAD

#15-13 TRIVEX

SINGAPORE 369977

Dear Sir/Madam,

ACCIDENT INVOLVING SHD 5375U & SLF 8364Z /OTHERS ON 30/09/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Khanchua

Case Handler

DID: 6841 2360

FAX: 6741 4108

EMAIL: khanchua@lkkauto.com

**c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 23 April 2021 8:21 AM
To: Pauline Tham
Cc: Admin A; Claims Dept of CTI
Subject: RE: [SEEK MANDATE] - Direct Settlement - Accident Involving SLF8364Z (OI : CTI - TBA) and SHD5375U (TP : LKK REF - CC3/CTI20010660/Kka3) on 30/09/2020 , Oref : SNM20D203668/c02

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$2,800.00(all-in) with third party repairer.

We are pending for signed DV from third party and will proceed to close file once DV received.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Thursday, 15 April 2021 3:13 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: [SEEK MANDATE] - Direct Settlement - Accident Involving SLF8364Z (OI : CTI - TBA) and SHD5375U (TP : LKK REF - CC3/CTI20010660/Kka3) on 30/09/2020 , Oref : SNM20D203668/c02

[Confidential]

Dear Hsiao Tong

Please proceed.

**** Note:** Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted

Thanks.

Pauline Tham

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Thursday, April 1, 2021 12:55 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: [SEEK MANDATE] - Direct Settlement - Accident Involving SLF8364Z (OI : CTI - TBA) and SHD5375U (TP : LKK REF - CC3/CTI20010660/Kka3) on 30/09/2020 , Oref : SNM20D203668/c02

Dear Sirs/Mdm,

We refer to our mandate requested dated 07/02/2021.

Kindly let us have your instruction. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Sunday, 7 February 2021 11:51 AM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; claimsdept@sg.cntaiping.com

Subject: [SEEK MANDATE] - Direct Settlement - Accident Involving SLF8364Z (OI : CTI - TBA) and SHD5375U (TP : LKK REF - CC3/CTI20010660/Kka3) on 30/09/2020 , Oref : SNM20D203668/c02

Your ref : **SNM20D203668/c02**

Our ref : CC3/CTI20010660/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLF8364Z(CHINA TAIPING) / SHD5375U(TP) / OTHERS ON 30/09/2020

We refer to the above matter.

Third party had no rear video footage, attached is a copy of scene photo from third party for your easy reference. This is a 3 vehicles chain collision whereby our insured was the 2nd car. In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%. We have informed insured about third party claim and NCD issue.

We seek your approval to offer repairer **"TRANS-CAB AUTO SERVICES PTE LTD"** at **\$2,800.46(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 9,387.86	\$ 2,455.92 (\$2,295.25 + 7%GST)
2. Loss of Rental (4days x \$112.35)	\$ 449.40	\$ 337.05 (3days x \$112.35)
4. LTA/GIA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 9,844.75	\$ 2,800.46

Surveyor recommended 2 days for repair + 1Sunday = 3days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>

Sent: 19 October 2020 4:30 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SLF8364Z (OI : CTI - TBA) and SHD5375U (TP : LKK REF - CC3/CTI20010660/Kka3) on 30/09/2020 , Oref : SNM20D203668/c02

[Confidential]

Hi Mei Kwan

Does SHD375U have rear video footage also?

Thanks.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, October 7, 2020 10:20 AM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SLF8364Z (OI : CTI - TBA) and SHD5375U (TP : LKK REF - CC3/CTI20010660/Kka3) on 30/09/2020 , Oref : SNM20D203668/c02

Dear Pauline,

We enclosed herewith TP video footage for your perusal.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 6 October, 2020 7:27 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SLF8364Z (OI : CTI - TBA) and SHD5375U (TP : LKK REF - CC3/CTI20010660/Kka3) on 30/09/2020 , Oref : SNM20D203668/c02

[Confidential]

Without Prejudice

Dear Mei Kwan

Insured report attached for your view.

Please help us request for video footage from third party, especially the rear video footage if any.

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Thanks.

Pauline Tham
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, October 5, 2020 3:08 PM

To: Claims Dept of CTI <claimsdept@sg.entaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>

Subject: Direct Settlement - Accident Involving SLF8364Z (OI : CTI - TBA) and SHD5375U (TP : LKK REF - CC3/CTI20010660/Kka3) on 30/09/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 5375U at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)