

AUTOWORX HOUSE

176 Sin Ming Drive, #02-01 Sin Ming Autocare Singapore 575721

Email: claims.autoworxhouse@gmail.com

•TEL: 6452 8211 •FAX: 6451 7420

Direct Settlement THIRD PARTY CLAIM

Your ref:
Our ref: SML 37 C

AXA SINGAPORE PTE LTD
Attn: Officer In Charge
(Motor Claim Department)

20/04/2021

Dear Sir,

RE : ACCIDENT INVOLVING SML37C & SLE4580Y ON 24/08/2020.

We have been authorized by ONG YONG CHOK, the registered owner of vehicle number SML37C, which was involved in the above accident and at the material time to make a 3rd party claims against vehicle number SLE4580YL.

The accident was clearly caused by your insured's negligence. We, therefore seeking compensation from you for our client financial losses as itemized below: -

Repair cost	S\$	8,500.00
Loss of Use (5days x \$120)	S\$	600.00
Search Fee	S\$	2.00
Total	S\$	9,102.00

We have enclosed copies of relevant documents to support our claims.

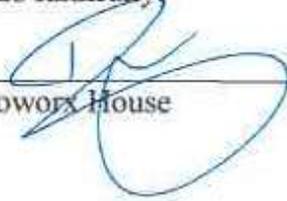
Please settle this matter within 7 days.

Your prompt settlement of our claim would be much appreciated.

Do contact us at 64528211 for any clarification.

Thank you.

Yours faithfully,


Autoworx House

To: Autoworx House
SINGAPORE

Letter of Authorisation

RE: ACCIDENT INVOLVING PORSCHE MACAN SML37C & SLE 4580Y
ALONG/AT BUKIT BATOK WEST AVE 6
ON 24/08/2020.

1. I/We, ONG YONG CHOK (NRIC No. 19761D),
owner/driver of motor vehicle no. SML37C, & residing at
85 Hillview Ave #1 S(669587),
respectively in consideration of your workshop Autoworx House
repairing my/our vehicle, I/we hereby authorise you to claim on my/our behalf for the costs of
repair and loss of use. I/We further confirm and authorise you to use my/our name/s to engage the
said service of a solicitor to proceed with negotiation with the defaulting party's insurance
company for payment of the same and in the event negotiation fails, to instruct the solicitor to issue
Summons on my/our behalf and in my/our name/s to claim for the same. Irrespective whether the
claim is successful or not, all legal costs incurred shall be borne by you, provided we rendered our
assistance as per second paragraph stated herein below.
2. I/We understand that by signing this Letter of Authorisation, I/we has/have to render whatever
reasonable assistance to you including signing all relevant Court's document and attendance in
Court to give evidence to enable the claim to succeed. If I/we failed or neglected to do so despite
request from you, you shall be entitled to claim from me/us the repair costs together with legal
costs, other incidental costs and expenses pertaining the issuance of Summons in order to obtain
payment from defaulting party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third
party and/or his insurers on such terms as you deem fit. Upon settlement of my/our claim, you are
authorised to sign any Discharge Voucher or any document to confirm my acceptance of the
settlement as full and final discharge of my/our claim, on my/our behalf. You also have my/our
full authority to collect all compensation monies pertaining to the above-mentioned accident from
insurance company or any other party, directly to your workshop M/s
Autoworx House.
4. In the event the claim is settled or judgment is obtained against the defaulting party, payment after
deducing all costs and disbursements incurred should be drawn in your name or my/our name/s (at
your discretion) and will be forwarded to you.
5. This letter of Authorisation is irrevocable.

Signature: 

Name: Ong Yong Chok

NRIC NO: 9761D

Date this 24 day of 08 2020.



AXA THIRD PARTY DIRECT SETTLEMENT

Vehide No:	SLE 4580Y (Insd veh)	Model: PORSCHE MACAN 2.0
	SML 37C (TP veh)	
Date of Accident/ Time:	24/08/2020 / 15:10	

Repair Estimate	: \$	20,194.92	
Final Repair Cost	: \$	-	
Loss of Use	: \$	-	days at \$ per day
Rental (if any)	: \$	-	days at \$ per day
LTA / GIA Search Fee	: \$	-	
Others:	: \$	-	
	: \$	-	
Final Settlement Sum	: \$	4,550.00	Global Sum (all in)

Payee Name : AUTOWORX HOUSE

Is Third Party Workshop GIA Registered? [] YES [x] NO (Kindly indicate below)

A) For Non GIA Registered Workshop:	Agreed Liability	50 (%)
B) For GIA Registered Workshop:	BOLA Applicable: Yes/ No	BOLA Scenario No: <u>NIL</u>
BOLA Liability: _____ (%)	Assessed Liability (*): _____ (%)	

* Assessed Liability to be filled only for chain collisions and for cases where BOLA does not apply.

Remarks:

NOTE:

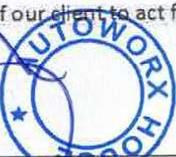
- PLEASE EXPRESSLY RESERVE YOUR CLIENT'S RIGHTS IF SO REQUIRED IN THIS SETTLEMENT DOCUMENT.
- THIS SETTLEMENT IS ON A WITHOUT PREJUDICE BASIS AND SHOULD NOT CONSTRUED AS AN ADMISSION OF LIABILITY ON AXA AND THEIR CLIENT/TORTFEASOR IN ANY MANNER WHATSOEVER.
- AXA RESERVES THEIR RIGHTS UNDER THE POLICY TERMS & CONDITIONS AS WELL AS THEIR RIGHTS IN LAW.

Only applicable to rental claim - All document are to be submitted with this settlement confirmation. In the event, rental agreement / invoices are **not received within 7 days** of this signed confirmation, we will automatically revert to loss of use claim per the NIMA rates.

We/I confirmed that this is a **full and final settlement** that we and or our client have/had/has against you (AXA and their policyholder/authorised driver/tortfeasor) for any and all losses (past/present/future) arising from this accident.

We confirmed that we have the authority of our client to act for and on their behalf in this accident.

Signature of workshop representative / Workshop stamp
 Name of Representative: Dylan Chew
 Date: 23/12/2021




Signature of Witness / Workshop stamp (if applicable)
 Name of Witness: Sam Jiah Yan
 Date: 23/12/2021


Signature of AXA's surveyor/representative:
 Name of AXA's surveyor /Representative:
 Date: 24.12.21

AUTOWORX HOUSE

C/O.176 SIN MING DRIVE #02-01 SINGAPORE 575721

TEL: 64528211 FAX: 64517420

Registration No. 5296929B

INVOICE

5445

AXA SINGAPORE PTE LTD

16/4/2021

QUANTITY	PARTICULARS	AMOUNT (\$)
	<p><u>RE : PORSCHE MACAN / SML 37 C</u></p> <p>Lump sum repair for the above mentioned vehicle.</p>	8,500.00
	Total	8,500.00





**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-119788
Date of Request: 05/10/2020

Your Ref No: Online Purchase

Supreme Auto Service Pte Ltd
176 Sin Ming Drive #02-01
Sin Ming Autocare
Singapore 575721

Dear Sir/Madam,

Enquiry Date: 05/10/2020
Enquiry By: Yuki Ho
TP Vehicle No.: SLE4580Y
Accident Date: 24/08/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLE4580Y	AXA Insurance Pte Ltd	28/08/2019-27/08/2020	6880 4888

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

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Our Ref No: GR-20-119788

Date of Request: 05/10/2020

Your Ref No: Online Purchase

Supreme Auto Service Pte Ltd
176 Sin Ming Drive #02-01
Sin Ming Autocare
Singapore 575721

Dear Sir/Madam,

Enquiry Date 05/10/2020

Enquiry By Yuki Ho

TP Vehicle No. SLE4580Y

Accident Date 24/08/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

 GIRO Cash Cheque

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Monday, 25 January 2021 9:07 AM
To: hadijaine@gmail.com
Subject: ACCIDENT INVOLVING SLE 4580Y & SML 37C ALONG BUKIT BATOK WEST AVE 6 CAR PARK IN FRONT BLK 151 ON 24/08/2020

25 JANUARY 2021

MUHAMMAD HADI BIN JAINE

Dear Sir/ Madam,

OUR REF : CC4/ASM20010657/Kbs3

YOUR REF : SLE 4580Y

ACCIDENT INVOLVING SLE 4580Y & SML 37C ALONG BUKIT BATOK WEST AVE 6 CAR PARK IN FRONT BLK 151 ON 24/08/2020

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AXA Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a third party claim(s) from AUTOWORX HOUSE acting on behalf of the owner of **SML 37C** against your motor insurance policy.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to AXA and acknowledged by AXA.

Your full co-operation in the handling of the claim is required and kindly submit the following to jasperchua@lkkauto.com within 7 days from the date of this letter **if not provided at our reporting centre**. The list below is not all inclusive and further document may be required:

- Police report, Police Investigation result, appeal against the Traffic Police offence and status (if any)
- Driver's driving license or foreign driving license (if any)
- Coloured photographs of accident scene (if any)
- Coloured photographs of damage to all vehicles involved (If any)
- Copy of the letter of authorization
- Video footage of accident (if any)
- Statement and/or police report from independent witness(es) (if any)
- If you or your passenger(s) are filing a claim against any of the involved Third Party(s), you are to keep us informed of your legal representative(s) and the status of the claim.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to cst@axa.com.sg or deliver it by hand to AXA Customer Care Centre.

This letter should **not** be regarded as a waiver by AXA of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact us at 6841 2928 or jasperchua@lkkauto.com . Please quote our claim reference when you contact us that we can assist you more effectively.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



GIRO CREDIT AUTHORISATION FORM

This form must be completed and returned to AXA Insurance Pte Ltd. Payment will be credited directly into the policyholder/claimant's designated bank account stated below. The Policyholder/claimant has to complete **all fields** of this form and return to:

AXA Insurance Pte Ltd
8 Shenton Way, #24-01 AXA Tower
Singapore 068811

Policyholder/Claimant's Details (To be completed by the Policyholder/Claimant)	
Name of Policyholder/Claimant:	AUTOWORX HOUSE
Contact Person:	PYLAN CHEW
Contact Number:	96725547
Email Address:	claim.autoworxhouse@gmail.com
(An auto-prompt email from the bank will be sent to this email address once the payment has been credited)	
Particulars of Policyholder/Claimant's Bank Account	
Name of Bank:	UOB
Bank Code:	7375
Bank Branch Code:	010
Bank Account Number:	107-312-099-9
Name of Account Holder:	AUTOWORX HOUSE

I/We hereby authorise AXA Insurance Pte Ltd to credit the payment due to me/us to the above bank account, and undertake to return to AXA Insurance Pte Ltd immediately upon demand any sum which shall not be so credited into such bank account. I/We agree that AXA Insurance Pte Ltd shall be fully absolved of any liability to pay me/us such insurance payout once such amounts are credited into the above bank account.

This authorisation shall continue in force until I/we have expressly revoked it by notice in writing delivered to you. In the event of a change of bank account, I/we shall inform you in writing 30 days in advance before the change.

In connection with my/our and/or the claimant's claims, I/We give consent for AXA Insurance Pte Ltd ("AXA") and their respective representatives or agents to collect, use, store, transfer and/or disclose the information (including that provided by sources other than myself) concerning me/us and/or the claimant, to or with all such persons (including any member of the AXA Group or any third party service provider, and whether within or outside of Singapore and the Policyholder when claiming under a Group Policy) for the purpose of enabling AXA and their respective representatives or agents to provide me/us and/or the claimant (where applicable) with services required of an insurance provider, including the evaluating, processing, administering and/or managing my/our and/or the claimant's claims or the Policyholder Group Policy(ies) with AXA (as the case may be), and for the purposes set out in AXA's Data Use Statement which can be found at <http://www.axa.com.sg> ("Purposes").



Authorised Signature & Company Stamp (as in bank records)

25/05/2021

Date

Asher Sng (LKKAuto)

From: Su Li (LKK Auto)
Sent: Monday, 14 June 2021 3:16 PM
To: Asher Sng (LKKAuto)
Subject: Fw: New message for service request 183219, vehicle number SML37C

Follow Up Flag: Follow up
Flag Status: Completed

14/6/21 12:11 PM***Hi, pls proceed as per mandate. TY.-ANG Richard

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

-----Original Message-----

From: richard.angbs@axa.com.sg <richard.angbs@axa.com.sg>
Sent: Monday, 14 June 2021 12:12 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: New message for service request 183219, vehicle number SML37C

AXA Insurance has sent you a message for claim number SOM02SP9.

Please click here <https://vendor.smartclaims.axa.com.sg/ClaimApplication/dist/html/index-vendor.html> to view the message in Vendor Portal.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.