

Hsiao Tong (LKKAuto)

From: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>
Sent: Tuesday, 24 May 2022 9:39 AM
To: Hsiao Tong (LKKAuto)
Subject: RE: Case Assignment TP - SHA9439J - 03/10/2020 - 2420469134SG

Hi Hsiao Tong,

Please proceed as below.

1. Cost of Repair (w/GST)	\$ 3,477.50
2. Loss of Rental (5days x \$125.40)	\$ 627.00
3. Loss of Income (5days x \$50.00)	\$ 250.00
	\$ 4,354.50
@ 40%	\$ 1,741.80
4. Insurance Search Fee	\$ 2.00
Total	\$ 1,743.80
<u>Global Sum</u>	<u>\$ 1,700.00</u>

Thank you.

Ivan Tam
AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1959

Ivan-WK.Tam@aig.com | www.aig.sg

Advanced Leave Notification: 30 May 22 to 14 June 22

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 23 May, 2022 16:59
To: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>
Subject: [EXTERNAL] RE: Case Assignment TP - SHA9439J - 03/10/2020 - 2420469134SG

This message is from an external sender; be cautious with links and attachments.

Hi Ivan,

Further to our below email.

Our insured Mr Wang returned call. We have advised him that third party disagreed on rejection and appeal for amicable settlement. OI agreed to let insurer to settle as his NCD was being affected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 23 May 2022 3:10 PM

To: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>

Subject: RE: Case Assignment TP - SHA9439J - 03/10/2020 - 2420469134SG

Hi Ivan,

We understand from third party repairer that our insured's claim was resolved at 60%(as informed by third party insurer). We have send an email to our insured on 05/01/2022 to check on the matter. However, there is no update from insured till date. We have also checked with our insured law firm on this matter and noted that our insured claim was settled at a global sum basis, no mention on liability apportionment. Please refer to the attached email for your easy reference. We have also tried to contact our insured at 91837271 before we could proceed the matter, unfortunately the number was not in service.

In order not to prolong the matter, we are intending to propose to resolve the matter at a global sum of **\$1,700.00(all-in)** with third party.

The breakdown of our proposal is as follows: -

1. Cost of Repair (w/GST)	\$ 3,477.50
2. Loss of Rental (5days x \$125.40)	\$ 627.00
3. Loss of Income (5days x \$50.00)	\$ 250.00
	\$ 4,354.50
@ 40%	\$ 1,741.80
4. Insurance Search Fee	\$ 2.00
Total	\$ 1,743.80
<u>Global Sum</u>	<u>\$ 1,700.00</u>

Kindly let us have your comments/instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>

Sent: Monday, 23 May 2022 10:52 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: FW: Case Assignment TP - SHA9439J - 03/10/2020 - 2420469134SG

Hi Hsiao Tong,

Any updates on the below matter?

From: [Kazali Haji Selahudin](#)
To: [Hsiao Tong \(LKKAuto\)](#)
Cc: [Loh, Chee-Heng](#)
Subject: [EXTERNAL] Re: 2420469134SG-003 RE: Accident involving SHA9439J and your insured SKX1231L dated 03.10.2020 *** LKK REF : CC4/AIG20010653/Epa3
Date: Friday, 8 April 2022 10:38:22 AM
Attachments: [image001.png](#)
[image003.png](#)
[image004.png](#)
[Outlook-vx5lh32h.png](#)

This message is from an external sender; be cautious with links and attachments.

URGENT

Dear Hsiao Tong,

Any updates on our claims? We are trying to conclude year 2020 accident thus please assist to expedite. Thank you.

Best Regards

Kazali Hj Selahudin (Mr)

Claims Department / ComfortDelGro Engineering Pte Ltd

DID: 6214 8736

Do you really need to print?
Go Digital! Go Paperless!



Thank you.

Ivan Tam

AIG

Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1959

Ivan-WK.Tam@aig.com | www.aig.sg

Advanced Leave Notification: 30 May 22 to 14 June 22

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From: Do-Not-Reply <do-not-reply@merimen.com>

Sent: Monday, 18 April, 2022 12:20

To: Tam, Ivan-WK <Ivan-WK.Tam@aig.com>

Subject: [EXTERNAL] Case Assignment TP - SHA9439J - 03/10/2020 - 2420469134SG

This message is from an external sender; be cautious with links and attachments.

This mail is associated with :
***SHA9439J (2420469134SG)**
[SKX1231L]
TP
CITYCAB PTE LTD
Oct 3 2020 9:00AM
[WANG KUN]
ComfortDelGro Engineering Pte Ltd

Dear Tam, Ivan-WK,

Please note that a claim has been assigned to you for handling in Merimen. For your action and follow up please.

This is an auto-generated email. Do not reply to this email.

Sent by : Merimen Administrator (MERIMEN TECHNOLOGIES (SINGAPORE) PTE. LTD.)

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