

Jaslin Kok (LKK Auto)

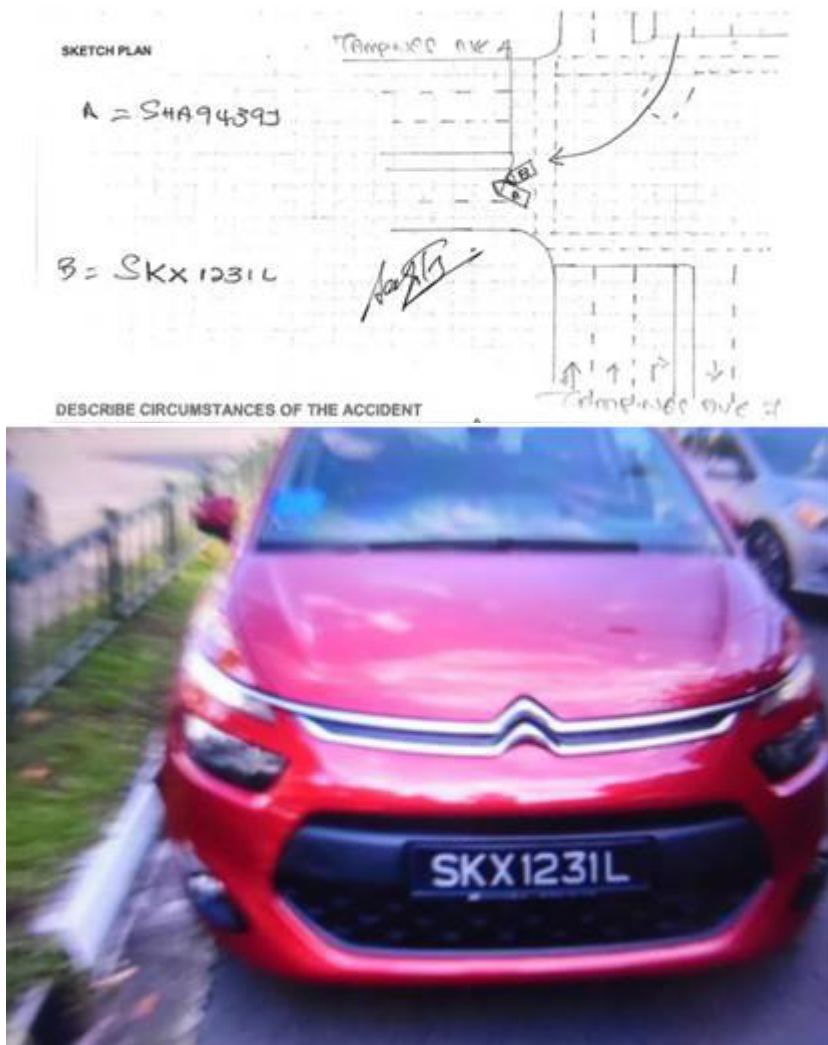
From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Sent: Monday, 11 January 2021 11:35 AM
To: Jaslin Kok (LKK Auto)
Cc: Admin A; Hsiao Tong (LKKAuto)
Subject: RE: 2420469134SG-003 *** LKK REF: CC4/AIG20010653/Epa3

Hi Jaslin,

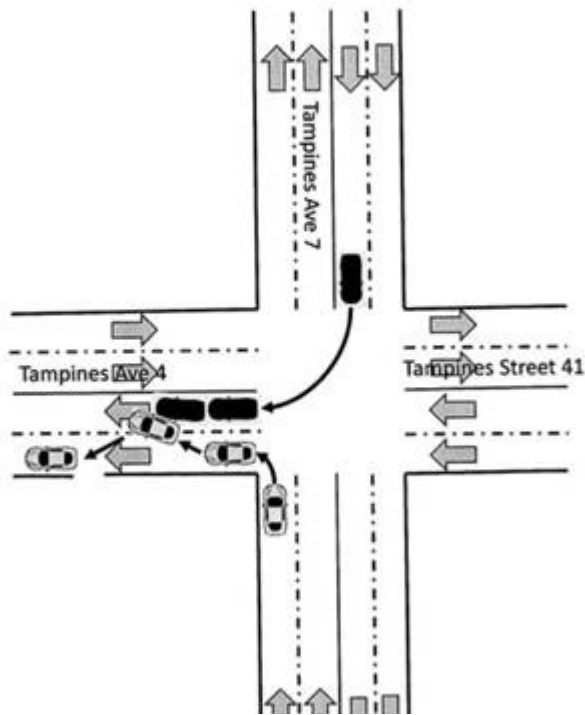
Attached below are both parties' sketch plan and scene photo. Based on the scene photo, OI's sketch plan seemed more accurate as OIV was straight and a distance from the junction.

Kindly assist to verify with OI on the position of OIV and if OI took any scene photos. To reject based on BOLA 15 if OI's sketch plan match the scene photo.

TP sketch plan and scene photo:



OI sketch plan:



Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1881

Chee-Heng.Loh@aig.com | www.AIG.sg

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) [mailto:jaslinkok@lkkauto.com]
Sent: Monday, 11 January 2021 9:03 AM
To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>
Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: [EXTERNAL] RE: 2420469134SG-003 *** LKK REF: CC4/AIG20010653/Epa3

This message is from an external sender; be cautious with links and attachments.

Dear Chee Heng

Please be informed that Third Party's video is unavailable.

Based on both parties report, we are of the view that both vehicles should exercise caution when turning. Therefore, we suggest the case to be resolved at equal liability.

Kindly let us have your approval / instructions.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 8 January 2021 5:57 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 2420469134SG-003 *** LKK REF: CC4/AIG20010653/Epa3

Hi Jaslin,

Pls assist to follow up with third party.Thanks.

Report Remarks Entry - CC4/AIG20010653/Epa3

Remarks

Remarks

Add

Remarks 1

- | | |
|--------------------------|--|
| <input type="checkbox"/> | SHA 9439J ; SKX 1231L |
| <input type="checkbox"/> | EST : \$5071.99 --- SUR : STEVE --- WKSP : COMFORTDELGRO ENGINEERING PTE LTD |
| <input type="checkbox"/> | Talked to : Jumani Vehicle : in Surveyor : Steve BEST REGARDS G.NIVITHA |
| <input type="checkbox"/> | EMAILTO CS |
| <input type="checkbox"/> | EMAIL TO WKSH REQUEST FOR TP VIDEO |
| <input type="checkbox"/> | We confirm the finalize \$3250 (L/S, before GST). 4 repair days. |
| <input type="checkbox"/> | ORIGINAL LOD IN CS FOLDER |
| <input type="checkbox"/> | REMINDER SENT TO WKSP FOR TP VIDEO |

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 7 January 2021 1:21 PM

To: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: 2420469134SG-003 *** LKK REF: CC4/AIG20010653/Epa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Loh, Chee-Heng <Chee-Heng.Loh@aig.com>

Sent: Thursday, 7 January, 2021 10:04 AM

To: Admin A <admin-a@lkkauto.com>

Subject: 2420469134SG-003

Dear Sir/Mdm,

We have received insured lawyer's letter, represented by C Paglar & Co to claim against third party. Letter uploaded into Merimen.

Kindly ensure insured is cleared if there is a need to offer. Third party video should give us a better assessment.

Thank you.

Loh Chee Heng

Senior Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

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78 Shenton Way, Level 10
Singapore 079120
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Chee-Heng.Loh@aig.com | www.AIG.sg

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