

admin

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 5 October 2020 8:12 AM
To: peoplevehicle@gmail.com; Chan, Shu Hui Agnes; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; 'SUR'
Subject: LKK(MC) \ CMTD2002892/AGC - Our Ref: SLR9327L | Your Ref: GBB7915E | Accident on 02/10/2020

Without Prejudice

Our Reference : CMTD2002892/AGC
Your Reference: SLR9327L

Hi Apple,

We refer to your email reply of 02.10.2020.

We will appoint **Mr. Marcus Chua** of **LKK Auto** to conduct the survey.

Hi **LKK Auto**,

Please make the arrangement to survey for **SLR9327L** on a without prejudice and any admission of liability basis.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg .

Please revert your report upon completion of survey to my colleague, **Ms. Agnes**.

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: People's Vehicle Group <peoplevehicle@gmail.com>**Sent:** Friday, October 2, 2020 4:37 PM**To:** Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>**Subject:** RE: PRI \ CMTD2002892/AGC - Our Ref: SLR9327L | Your Ref: GBB7915E | Accident on 02/10/2020**EXTERNAL SENDER:** Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Grace,

Please see tick below :-

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	✓
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Regards,

Apple

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>

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From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Friday, 2 October 2020 4:29 PM
To: peoplevehicle@gmail.com; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>
Subject: PRI \ CMTD2002892/AGC - Our Ref: SLR9327L | Your Ref: GBB7915E | Accident on 02/10/2020

Without Prejudice

Our Reference : CMTD2002892/AGC
Your Reference: SLR9327L

Hi Apple,

As requested, kindly let us have your choice of appointed surveyor from the list below.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	✓
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

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From: People's Vehicle Group <peoplevehicle@gmail.com>

Sent: Friday, October 2, 2020 4:19 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: RE: NR \ CMTD2002892/AGC - Our Ref: SLR9327L | Your Ref: GBB7915E | Accident on 02/10/2020

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Dear Grace,

Could you kindly provide me a list of your surveyors for us to select instead of using Mr. Teo.

Thank you.

Regards,
Apple

People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Friday, 2 October 2020 4:14 PM

To: peoplevehicle@gmail.com; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Subject: NR \ CMTD2002892/AGC - Our Ref: SLR9327L | Your Ref: GBB7915E | Accident on 02/10/2020

Without Prejudice

Our Reference : CMTD2002892/AGC

Your Reference: SLR9327L

Hi Apple,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Agnes Chan** is the handler of this case who can be contacted at 63295 327/
agnes.chan@sompo.com.sg.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Please let us know should you still intend for us to conduct the motor survey on a "without prejudice" basis and will arrange our Mr. Teo to survey the vehicle.

Aside to Agnes,

For your update.

[Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo
Claims Division
D: 6329 5170 | T: 6461 6555

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From: People's Vehicle Group <peoplevehicle@gmail.com>

Sent: Friday, October 2, 2020 3:40 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Arranging of Surveyor - Our Ref: SLR9327L | Your Ref: GBB7915E | Accident on 02/10/2020

Importance: High

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Dear Team,

Find attached documents for your action.

Regards,

Apple

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