

**admin**

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** Friday, 2 October 2020 4:18 PM  
**To:** hasrianah@bhh.com.sg; raymond@bhh.com.sg; 'assignments'  
**Cc:** Claims Dept of CTI; Alfred Toh  
**Subject:** RE: SNM20D203642/PA9834G/TOHHS / Accident involving PA9834G & FBN5489T on 22/09/2020  
**Attachments:** 11621\_Claim File (002).pdf

Your ref: NEW MATTER

Our ref: **SNM20D203642/PA9834G/tohhs (ACCIDENT NOT REPORTED)**

**M/S LKK AUTO CONSULTANTS PTE LTD**

Dear Sirs

Please assist to arrange survey on FBN5489T while waiting for mutual client to file accident report.

Merimen folder shall be created shortly and/or soonest possible.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

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**From:** hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>  
**Sent:** Friday, October 2, 2020 11:37 AM  
**To:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; raymond@bhh.com.sg  
**Subject:** RE: SNM20D203642/PA9834G/TOHHS / Accident involving PA9834G & FBN5489T on 22/09/2020

Dear Alfred

We would like Mr Marcus Chua (LKK) as the Single Joint Expert to conduct the survey.

Thank you.

Best Regards,

**Hasrianah**

Insurance Department

**Ban Hock Hin Co., Pte Ltd**

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Friday, 2 October 2020 11:32 AM

**To:** [hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg); [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** SNM20D203642/PA9834G/TOHHS / Accident involving PA9834G & FBN5489T on 22/09/2020

[Confidential]

*Without Prejudice*

**Your ref:** FBN5489T

**Our ref:** **SNM20D203642/PA9834G/tohhs (ACCIDENT NOT REPORTED)**

Dear Sirs

**While waiting for our client to file Accident Report, kindly note the following:-**

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
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2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

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**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

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**From:** Claims Dept of CTI

**Sent:** Friday, October 2, 2020 9:10 AM

**To:** [hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg); [raymond@bhh.com.sg](mailto:raymond@bhh.com.sg); Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D203642/PA9834G/TOHHS / FW: Accident involving FBN5489T and PA9834G on 22/09/2020

Dear Alfred,

Please conduct PRS for **FBN5489T. (OUR INSURED HAS YET TO FILED SAS REPORT)**

Note: officer in charge – Alfred Toh

**\*\*\* Kindly quote our reference number when replying.**

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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**From:** [hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg) <[hasrianah@bhh.com.sg](mailto:hasrianah@bhh.com.sg)>

**Sent:** Wednesday, September 30, 2020 4:33 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** 'Raymond' <[raymond@bhh.com.sg](mailto:raymond@bhh.com.sg)>

**Subject:** Accident involving FBN5489T and PA9834G on 22/09/2020

Dear Sir / Madam,

We attached the third party claim document for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thank you.

Best Regards,

**Hasrianah**

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax: (65) 6281 2830

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Co., Pte Ltd

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