



Borneo Motors

Co Reg No. 196700086Z

Borneo Motors (Singapore) Pte Ltd
Inchcape Bodycare Centre
Level 4, Inchcape Centre
2 Pandan Crescent
Singapore 128462
Tel: +65 6631 1855/1500
Fax: +65 6872 7260
www.borneomotors.com.sg

Our Ref: BMS2020/12/PD0845/DS(JT)

Your Ref: CC4/LPC20010633/R1gs3

18 Dec 2020

BY HAND (INS COPY)

M/S. LONPAC INSURANCE BERHAD C/O LKK AUTO CONSULTANTS PTE LTD

Attn : Officer In-Charge

Dept : Motor Claims

RE : ACCIDENT INVOLVING SLG4320X AND XE1274J ON 01 Oct 2020

Dear Officer,

We refer to the above captioned.

The accident was caused by the negligence of your insured and as a result, our client has incurred the following losses:

| | |
|--|---------------------------------|
| A. Repair Cost - \$8,927.01 | B. LTA Search - \$2.00 |
| C. Excess - | D. Loss of Use - |
| E. Loss of Rental - \$521.70 (\$86.95x6days) | F. Others - |
| G. Medical Claims - -Undertake By Claimant <input type="checkbox"/> | Total Claim - \$9,450.71 |

We would appreciate if you could revert to us with an offer to settlement within **8 working weeks** as required under NIMA Protocol.

Enclosed are the following documents for your kind perusal:

- | | |
|----------------------------------|---------------------------------|
| (✓) Original Tax Invoice | (X) Discharge Voucher |
| (✓) Car Rental Invoice/Agreement | (X) Original Photograph X _____ |
| (✓) GIAS/Police Report/s | (X) Original/Photocopy Survey |
| (✓) Certificate of Insurance | (✓) LTA Search Fees |
| (✓) Letter of Authority | (X) Medical Receipt |

*Cheque is to be made payable to **BORNEO MOTORS (SINGAPORE) PTE LTD** & mail it to, Inchcape Bodycare Centre Level 4, Inchcape Centre, 2 Pandan Crescent, Singapore 128462, Attn: TPR Department*

Yours faithfully,

TPR Team

Claims Service Department

F:68727260 E: claimstatusenquiry@borneomotors.com.sg

(As this is a computer generated letter, no signature is required.)

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLG 43208 and XE1274J on 01/02/20
Own vehicle's number Other vehicle's number Date of accident

along TPE BEFORE KPE EXIT.
Accident location

BY THE LETTER OF AUTHORITY, I/we, GRAB RENTALS PTE LTD, 2XXXXX 2006
Name of Policy Holder & (IC/Passport/Company Registration) number

of 6 SHENTON WAY #38-01 ONE DOWNTOWN (068809)
Address of Policy Holder

owner of Vehicle Registration No. SLG 43208 hereby appoint **BORNEO MOTORS (SINGAPORE) PTE LTD** (hereinafter refers to **BMS**), a company incorporated in Singapore and having its registered office at 33 Leng Kee Road, Singapore 159102, to do all or any of the following:

1. To submit, resolve and make any claims which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the compulsory excess in respect of the cost of repairs suffered by *me/us arising from the Accident (loss and damage).
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **BORNEO MOTORS (SINGAPORE) PTE LTD** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We, hereby further declare that the letter of authority hereby conferred shall remain **irrevocable**.

*I/We further confirm that the acceptance by **BMS** of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 13 of the month 02 Year 20 20.

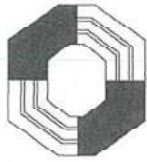
Signed & Delivered By:



Witness By:

(To be sign by the policy holder only)

**Please stamp the company chop for vehicle registered under a company's name



LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC00/023722
DATE : 29 APRIL 2021

DISCHARGE VOUCHER

I/We, Grab Rentals Pte Ltd confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of XE 1274J the sum of Singapore Dollar Nine Thousand Four Hundred Fifty and Cents Seventy One Only (\$9,450.71) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving XE 1274J and SLG 4320X on 01 October 2020 along TPE before KPE exit.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ ONE WEST ENGINEERING PTE LTD AND/OR PASUPATHY KUMAR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **BORNEO MOTORS (SINGAPORE) PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....
Signature of vehicle owner/Date

grab rentals pte ltd / 09.06.2021

.....
Name of vehicle owner /Date

This settlement does not preclude/prejudice the
Claimant/Driver/Passenger for personal injury at
a later date should such a claim arises.

**Borneo Motors**

Inchcape

Co. Reg No. : 196700086Z
 GST Reg No. : MR-8500000-9
 No. 2 PANDAN CRESCENT
 SINGAPORE 128462, Tel no.: 6631 1188

**TOYOTA****TAX INVOICE**

| Account Details | | | Account No. | | Customer Details | | | |
|---|--------|---|---------------------------------------|------------------|--|------------|---------------------|--------|
| Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia | | | S1000007 / ICLPI1 | | M/S Grab Rentals Pte Ltd 6 Shenton Way #38-01 Que Downtown Singapore 068809 Work: 65703925 | | | |
| | | | Document No. 38052404 | | | | | |
| | | | Document Date 01/12/2020 | | | | | |
| Year | Model | Variant | Reg. Date | Reg. No. | Kilometers | Wip No. | Order No. / Remarks | |
| 2016 | ZVW50R | AHXEBW Q1 | 29/09/2016 | SLG4320X | 279109 | 56851 | 84/tp/SLG4320X | |
| Chassis No. | | Engine No. | Terms | SA / Counter | Vehicle In | | Collected On | |
| JTDKB3FU003535195 | | 2ZRR950900 | 60 | Joe Tan Joo Seng | 08/10/2020 | 13.03 | 13/10/2020 12.28 | |
| L | Cd | Job/Parts Description | | | Qty | Unit Price | Disc % | Amount |
| 9 | 1 | U52159-47913 COVER, RR BUMPER | | | 1.00 | 442.60 | | 442.60 |
| 10 | 2 | U52575-47040 RETAINER, RR BUMPER | | | 1.00 | 117.70 | | 117.70 |
| 11 | 3 | S52161-0K040 PIECE,RR BUMPER | | | 10.00 | 4.10 | | 41.00 |
| 12 | 4 | U61601-47150 PANEL SUB-ASSY, | | | 1.00 | 871.50 | | 871.50 |
| 13 | 5 | T08826-08115 PANEL BONDING AD | | | 1.00 | 267.20 | | 267.20 |
| 14 | 6 | T21000-20 SIKA 210002-0 TACK GO! (BLACK) SG | | | 1.00 | 108.00 | | 108.00 |
| 15 | 7 | T21000-22 SIKA 210002-2 G+P 207 ADHESIVE PRIMER | | | 1.00 | 200.00 | | 200.00 |
| For & on behalf of | | | Customer's Signature | | Charge Summary | | Total | |
| Borneo Motors (Singapore) Pte Ltd | | | | | | | 8,343.00 | |
| | | | Please acknowledge receipt of vehicle | | Parts 2,048.00 | | GST 7.00% 584.01 | |
| | | | | | Labour 6,295.00 | | Less 0.00 | |
| | | | | | Sublet 0.00 | | | |
| | | | | | Lubrication/Fluid 0.00 | | | |
| | | | | | Others 0.00 | | Amount Due 8,927.01 | |

Company Copy

**Borneo Motors**

Inchcape

Co. Reg No. : 196700086Z
 GST Reg No. : MR-8500000-9
 No. 2 PANDAN CRESCENT
 SINGAPORE 128462, Tel no.: 6631 1188

**TOYOTA****TAX INVOICE**

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|---|--|--|-------------------|--|--|--|--|
| Lonpac Insurance Berhad 100 Beach Road #19-00 Shaw Tower Singapore 189702 Attn: Ms Lily Koh/Mr Chia | | | S1000007 / ICLP11 | | M/S Grab Rentals Pte Ltd 6 Shenton Way #38-01 One Downtown Singapore 068809 Work: 65703925 | | |
| | | | Document No. | | | | |
| | | | 38052404 | | | | |
| | | | Document Date | | | | |
| | | | 01/12/2020 | | | | |

| Year | Model | Variant | Reg. Date | Reg. No. | Kilometers | Wip No. | Order No. / Remarks |
|------|--------|-----------|------------|----------|------------|---------|---------------------|
| 2016 | ZVW50R | AHXEBW Q1 | 29/09/2016 | SLG4320X | 279109 | 56851 | 84/tp/SLG4320X |

| Chassis No. | Engine No. | Terms | SA / Counter | Vehicle In | Collected On |
|-------------------|------------|-------|------------------|------------------|------------------|
| JTDKB3FU003535195 | 2ZRR950900 | 60 | Joe Tan Joo Seng | 08/10/2020 13.03 | 13/10/2020 12.28 |

| L | Cd | Job/Parts Description | Qty | Unit Price | Disc % | Amount |
|---|----|---|------|------------|--------|---------|
| 1 | Z | BP-GRAB-DS SUNDRIES - FLASH ARRIVE: 01/10/20 11.15H RT/P CLAIM:LONPAC ACC DATE:01/10/20 TOW/DRIVE IN:DRIVE DATE-IN:08/10/20 DATE SURVEY:08/10/20 NO OF REPAIR DAYS:06 DAYS BY:LKK-RUSUL AUTHORISED ON:02/11/20 | | | | 30.00 |
| 2 | B | BP-LAB2 TO CHECK WIRING,LIGHTING AND CARRY OUT W ATERLEAK TEST. | * | | | 122.40 |
| 3 | B | BP-ECU2 TO RESET ECU AND REPROGRAMME | BP18 | | | 180.00 |
| 4 | B | BP-LAB2 TO DRILL HOLE AND RE-INSTALL REAR SENSOR | * | | | 180.00 |
| 5 | B | BP-LAB2 TO REMOVE AND RE-INSTALL REAR SEAT,SIDE TRIM AND UPHOSLTERY TO ENABLE REPAIR. | * | | | 720.00 |
| 6 | B | BP-LAB2 TO REMOVE AND RE-INSTALL R/R QUATER PANEL GLASS TO ENABLE REPAIR. | * | | | 282.60 |
| 7 | B | BP-LAB2 TO REMOVE ALL NECESSARY DAMAGED PARTS,RE PLACEAND REPAIR R/R QUATER PANEL,REAR BUNMPER AND AFFECTED R/R PORTION OF CAR. | * | | | 3600.00 |
| 8 | B | BP-RES2 TO SPRAY PAINT ON DAMAGED AFFECTED R/R PORTION OF CAR. | * | | | 1180.00 |

| | | | |
|---|---------------------------------------|--|------------|
| For & on behalf of Borneo Motors (Singapore) Pte Ltd | Customer's Signature | Charge Summary | Total |
| | Please acknowledge receipt of vehicle | Parts Labour Sublet Lubrication/Fluid Others | Less |
| | | | Amount Due |

Company Copy



Renter Details

| | |
|-------------------------|----------------|
| Name | Tan Kiang Guan |
| NRIC | |
| Driver's License | |
| Address | |
| Date of Birth | 29 Sep 1962 |
| Telephone Number | 6583869627 |
| Mobile Number | 6583869627 |

Vehicle Description

| | |
|-------------------------|--------------|
| Vehicle Number | SLG4320X |
| Make & Model | Toyota Prius |

Rental Period

| | |
|------------------------------|------------|
| Rental Agreement | 17880 |
| Agreement Start Date | 6 Feb 2020 |
| Agreement End Date | 4 Feb 2021 |
| Number of Days | 364 |
| Minimum Rental Period | 364 |

Rental Charges

| | |
|---------------------------------|---|
| Package Name | Toyota Prius 2016 - 12M 2020 (\$70.95) |
| Promotional Rental Rates | S\$70.95 / daily from 6 Feb 2020* to 4 Feb 2021 |
| Open Rental Rates | S\$86.95 / daily from 5 Feb 2021 onwards |
| Total Deposit Collected | S\$500.00 (as at 6 Feb 2020) |
| Package notes | |

*Note: in the case of re-contracting, the above mentioned Promotional Rental Rates will take effect only from the day after the start date of this Agreement.

Promotion Rentals Rates applicable till end of Minimum Rental Period, Grab Rentals reserves the right to apply Open Rental Rates thereafter

Add-Ons (Other Charges) are listed on separate pages

**Terms and Conditions**

I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to ensure that the rented vehicle is maintained appropriately and serviced in a timely fashion;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me;
- (g) for the Lessor to comply with its obligations under agreements with the owner/lender in relation to the Vehicle (including disclosure of personal data to the owner/lender);
- (h) for debt recovery purposes in the event that I am in default of my payment obligations (including provision of my personal data to debt recovery agency/ies for inclusion on a negative listing); &
- (i) where I have applied for finance-related or insurance services from Grab group or its partners, to process my application and assess my suitability for the service I requested; and
- (j) for the Lessor to comply with its obligations under law

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp

Date:

Signature not required if re-contracted online with
email acknowledgement

Authorised Signatory/Stamp

Grab Rentals Pte Ltd

Date:



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-118872

Date of Request: 01/10/2020

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 01/10/2020
Enquiry By Chng Khay Yin
TP Vehicle No. XE1274J
Accident Date 01/10/2020

Enquiry Result

| TP Vehicle No. | Insurer | Period of Insurance | Insurer Tel. No. |
|----------------|----------------------|-----------------------|------------------|
| XE1274J | Lonpac Insurance Bhd | 25/11/2019-24/11/2020 | +65 62507388 |

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-118872

Date of Request: 01/10/2020

Your Ref No: Online Purchase

Borneo Motors (S) Pte Ltd
33 Leng Kee Road
Singapore 159096

Dear Sir/Madam,

Enquiry Date 01/10/2020
Enquiry By Chng Khay Yin
TP Vehicle No. XE1274J
Accident Date 01/10/2020

| DESCRIPTION | AMOUNT (\$\$) |
|----------------------------------|---------------|
| TP Insurer Enquiry | 1.87 |
| GST Amount | 0.13 |
| Total Amount Due (GST Inclusive) | 2.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Cecilia Chong (LKK Auto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 29 April 2021 2:39 PM
To: Cecilia Chong (LKK Auto)
Cc: KENNY LIM CHING GHEE; MT_Claim_SG
Subject: RE: YOUR REF: 19/20/20/VC00/023722 (OUR REF: CC4/LPC20010633/R1gs3q2) ***
ACCIDENT INVOLVING XE 1274J & SLG 4320X ON 01/10/2020 *** [External
General]

Lonpac External - General

Hi Cecilia

Pls proceed as proposed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

Lonpac External - General data is for internal / external use.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Thursday, 29 April 2021 12:25 PM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: KENNY LIM CHING GHEE <kennylin@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: YOUR REF: 19/20/20/VC00/023722 (OUR REF: CC4/LPC20010633/R1gs3q2) *** ACCIDENT INVOLVING XE 1274J & SLG 4320X ON 01/10/2020 ***

3RD REMINDER

Lonpac Ref: **19/20/20/VC00/023722**
LKK Ref: CC4/LPC20010633/R1gs3q2

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 15/10/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

OI CHARGED FOR CARELESS DRIVING. Liability is not in our driver's favour.

Summary to offer to third party repairer, "**BORNEO MOTORS (SINGAPORE) PTE LTD**" is as follows: -

| | Claimed Amount | Revised Amount |
|---------------------------|----------------|----------------|
| 1. Cost of Repair (w/GST) | \$ 12,669.76 | \$ 8,927.01 |

| | | |
|----------------------------------|---------------------|-----------------------------|
| 2. Loss of Use (6days x \$86.95) | \$ 521.70 | \$ 521.70 (6days x \$86.95) |
| 3. LTA/ GIA Search Fee | \$ 2.00 | \$ 2.00 |
| Total | \$ 13,193.46 | <u>\$ 9,450.71</u> |

**06days recommendation for repair

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 3 March 2021 10:25 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: FW: YOUR REF: 19/20/20/VC00/023722 (OUR REF: CC4/LPC20010633/R1gs3q2) *** ACCIDENT INVOLVING XE 1274J & SLG 4320X ON 01/10/2020 ***

2ND REMINDER

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Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Chong (LKK Auto)

Sent: Thursday, 24 December 2020 11:27 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: YOUR REF: 19/20/20/VC00/023722 (OUR REF: CC4/LPC20010633/R1gs3q2) *** ACCIDENT INVOLVING XE 1274J & SLG 4320X ON 01/10/2020 ***

Lonpac Ref: **19/20/20/VC00/023722**

LKK Ref: CC4/LPC20010633/R1gs3q2

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**06days recommendation for repair

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The above is for your approval.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)