## **Summer Lee (LKK Auto)**

From: Motor Claim - III <motorclaim@iii.com.sg>

**Sent:** Friday, 2 October, 2020 5:15 PM

To: 'sur@lkkauto.com'; Admin-D (LKKAuto); 'Admin A'

**Subject:** FW: 200910SK - ACCIDENT ON 16.09.2020 INVOLVING SMC 6662E & SH 6974H

# Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711 Tel: 6347 6100, Ext – 248

From: Stephanie Lau <st@chamberslaw.com.sg>

Sent: Friday, 2 October 2020 4:25 pm

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: CC Lew <cclew@chamberslaw.com.sg>; Wong Yan Ying <wyy@chamberslaw.com.sg>; Sim Hong You

<sim@chamberslaw.com.sg>

Subject: 200910SK - ACCIDENT ON 16.09.2020 INVOLVING SMC 6662E & SH 6974H

## Dear Sirs,

- 1. We refer to your email of even date.
- 2. Kindly be informed that the pre-repair survey can be conducted at the workshop of Sheng Khoon Motor Service at 393 Woodlands Road Blk D4, Yew Tee Industrial Estate, Singapore 677972 within two (2) working days from 2.10.2020, between 9.00am to 6.00pm by prior appointment.
- 3. Please contact Mr. Eric Aw at 9631 1939 for an appointment.
- 4. We shall appreciate if you may let us have the name and contact details of your appointed in-house surveyor.
- 5. Thank you.

Yours Sincerely,

# Stephanie Lau

Senior Secretary

For and on behalf of Ms Lew Chen Chen

# **Chambers Law LLP**

(Limited Liability Partnership UEN T07LL1103A

45 North Canal Road #05-01 Lew Building Singapore 059301

① Tel: (65) 65353 234 | 🖶 Fax: (65) 65353 502 (Not for service of court documents)

From: Motor Claim - III < motorclaim@iii.com.sg>

Sent: Friday, 2 October, 2020 3:02 PM

To: Stephanie Lau <<u>st@chamberslaw.com.sg</u>>; 'sur@lkkauto.com' <<u>sur@lkkauto.com</u>>; Admin-D (LKKAuto) <<u>admin-</u>

d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: CC Lew <<u>cclew@chamberslaw.com.sg</u>>; Wong Yan Ying <<u>wyy@chamberslaw.com.sg</u>>; Sim Hong You

<sim@chamberslaw.com.sg>; Dhanya B.Purushothaman <Dhanya@iii.com.sg>

Subject: RE: 200910SK - ACCIDENT ON 16.09.2020 INVOLVING SMC 6662E & SH 6974H

Dear Stephanie,

Please provide workshop details.

## Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711 Tel: 6347 6100, Ext – 248

From: Motor Claim - III

Sent: Friday, 2 October 2020 2:40 pm

To: 'Stephanie Lau' <<u>st@chamberslaw.com.sg</u>>; 'sur@lkkauto.com' <<u>sur@lkkauto.com</u>>; Admin-D (LKKAuto)

<admin-d@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>

Cc: CC Lew <<u>cclew@chamberslaw.com.sg</u>>; Wong Yan Ying <<u>wyy@chamberslaw.com.sg</u>>; Sim Hong You

<sim@chamberslaw.com.sg>; Dhanya B.Purushothaman <Dhanya@iii.com.sg>

Subject: RE: 200910SK - ACCIDENT ON 16.09.2020 INVOLVING SMC 6662E & SH 6974H

Dear Sir / Mdm

## This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO. : SMC6662E
III INSURED VEHICLE NO. : SH6974H
DATE OF LOSS : 16.09.20

We acknowledge receipt of your email.

#### In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor LKK AUTO CONSULTANT to conduct the pre-repair survey.

This claim is handled by Dhanya.

Please let us have your client's **accident report and repair estimate** for our appointed surveyor to conclude his report.

\*\*We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.

\*\*Surveyor kindly upload this assignment to Merimen.

We started using audatex since 1<sup>st</sup> dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.

#### Thank You.

## Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: Stephanie Lau <<u>st@chamberslaw.com.sg</u>>

Sent: Friday, 2 October 2020 12:07 pm

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: CC Lew <cclew@chamberslaw.com.sg>; Wong Yan Ying <wyy@chamberslaw.com.sg>; Sim Hong You

<sim@chamberslaw.com.sg>

Subject: 200910SK - ACCIDENT ON 16.09.2020 INVOLVING SMC 6662E & SH 6974H

#### Dear Sirs,

- 1. We refer to your email dated 1.10.2020.
- 2. We note that you have not complied with the Pre-action Protocol for Non-Injury Motor Accident Cases which requires you to include at least 10 motor surveyors in your reply to us.
- 3. Strictly without waiver of the said non-compliance, our clients are not agreeable to appoint any of the proposed motor surveyors to be the mutual surveyor.
- 4. We are instructed to propose one of the following motor surveyors named herein below to conduct the joint pre-repair survey and as the single joint expert:
  - (a) Chang Fuh Keong, Dave
  - (b) Ho Joo Loong, Danny
  - (c) How Andrew
  - (d) Kelvin, Teo Hoon Tong
  - (e) Lee Kok Weng

- (f) Lim Yong Tian, Sebastian
- (g) Ong Ah Keng, Kent
- (h) Ong Poh Meng
- (i) Philip Foo
- (j) Thor Teck Soon, David
- 5. Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert.
- 6. Meanwhile, the said list will only be made available after our clients' surveyor assess the vehicle.

Yours Sincerely,

Stephanie Lau

Senior Secretary

#### For and on behalf of Ms Lew Chen Chen

### **Chambers Law LLP**

(Limited Liability Partnership UEN T07LL1103A

45 North Canal Road #05-01 Lew Building Singapore 059301

① Tel: (65) 65353 234 | 🖶 Fax: (65) 65353 502 (Not for service of court documents)

Contents of this letter may consist of private confidential and/or privilege information which are not to be distributed. Kindly inform us if you are not the intended recipient.

From: Motor Claim - III < motorclaim@iii.com.sg>

**Sent:** Thursday, 1 October, 2020 4:35 PM **To:** Stephanie Lau <<u>st@chamberslaw.com.sg</u>>

Cc: CC Lew <cclew@chamberslaw.com.sg>; Wong Yan Ying <wyy@chamberslaw.com.sg>; Sim Hong You

<sim@chamberslaw.com.sg>

Subject: RE: ACCIDENT ON 16.09.2020 INVOLVING SMC 6662E & SH 6974H

Dear Sir / Mdm,

We acknowledge receipt of your email.

We proprose using one of the following motor surveyors:

- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1<sup>st</sup> dec 2019. Please submit your estimate/quotation throught Audatex so that our surveyors can make the adjustments according.

## Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building

Singapore 049711 Tel: 6347 6100, Ext – 248

From: Stephanie Lau <<u>st@chamberslaw.com.sg</u>>

**Sent:** Thursday, 1 October 2020 3:32 pm **To:** Motor Claim - III < <a href="mailto:motorclaim@iii.com.sg">motorclaim@iii.com.sg</a>>

Cc: CC Lew < cclew@chamberslaw.com.sg >; Wong Yan Ying < wyy@chamberslaw.com.sg >; Sim Hong You

<sim@chamberslaw.com.sg>

Subject: ACCIDENT ON 16.09.2020 INVOLVING SMC 6662E & SH 6974H

Dear Sirs

- 1. We refer to the captioned matter.
- 2. Please find attached a copy of our letter of even date for your necessary action.

Yours Sincerely, **Stephanie Lau** Senior Secretary

For and on behalf of Ms Lew Chen Chen

#### Chambers Law LLP

(Limited Liability Partnership UEN T07LL1103A)

45 North Canal Road #05-01 Lew Building Singapore 059301

① Tel: (65) 65353 234 | 🖶 Fax: (65) 65353 502 (Not for service of court documents)

Contents of this letter may consist of private confidential and/or privilege information which are not to be distributed. Kindly inform us if you are not the intended recipient.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

#### DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

#### **DISCLAIMER:**

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this

message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment.

India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

#### DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K