



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/CTI20010608/T1ks3

27 NOVEMBER 2020

PEK'S ENGINEERING & CONSTRUCTION PTE LTD
501 WEST COAST DRIVE
#01-252
SINGAPORE 120501

Dear Sir/Madam,

ACCIDENT INVOLVING SMA 3686S & GBD 9465M ON 30/09/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

Kindly let us know the name of the workshop that is helping you to make the counter claim against third party vehicle so that we can update your insurance company (China Taiping Insurance).

If you have evidence/information (for e.g. accident video) to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 06/12/2020, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please e-mail/call us if you have further queries.

Yours faithfully,

Khanchna

Case Handler

DID: 6841 2360

FAX: 6741 4108

EMAIL: khanchna@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Cecilia Chong (LKK Auto)

From: Cecilia Chong (LKK Auto)
Sent: Tuesday, 16 February 2021 4:20 PM
To: Albert Chua
Cc: Lionel Chua
Subject: RE: SNM20D203652/GBD9465M/CHUAKK / FW: TP Claim - SMA3686S - DOA : 30/09/2020

Dear Albert,

TP repairer inform that their client claim OD first and thereafter will do recovery from your end.

Thus, we will proceed to submit WP and close the case.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Albert Chua <albert.chua@sg.cntaiping.com>
Sent: Tuesday, 9 February 2021 6:12 PM
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: Lionel Chua <lionel.chua@sg.cntaiping.com>
Subject: RE: SNM20D203652/GBD9465M/CHUAKK / FW: TP Claim - SMA3686S - DOA : 30/09/2020

Thank you Cecilia.

Please refer to attached. You may wish to confirm with Mova and if they indeed claimed under their own policy first, you can close your file and submit your bill accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Albert Chua
Deputy Head
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6181 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6181 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Tuesday, 9 February 2021 6:08 pm
To: Albert Chua <albert.chua@sg.cntaiping.com>
Cc: Lionel Chua <lionel.chua@sg.cntaiping.com>
Subject: RE: SNM20D203652/GBD9465M/CHUAKK / FW: TP Claim - SMA3686S - DOA : 30/09/2020

Dear Albert,

Khanchna is no longer in our organisation.

And I am taking over this case.

Based on our record in our system, there is no information that TP is converting into OD claim.

But OI agreed to settle based on 50/50 settlement.

Thanks

Best Regards,
Cecilia Chong | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749-4274 | email: CeciliaChong@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Albert Chua [<mailto:albert.chua@sg.cntaiping.com>]
Sent: Tuesday, 9 February 2021 5:31 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Lionel Chua <lionel.chua@sg.cntaiping.com>
Subject: RE: SNM20D203652/GBD9465M/CHUAKK / FW: TP Claim - SMA3686S - DOA : 30/09/2020

Dear Khanchna,

Cecilia Chong (LKK Auto)

From: Suann <suann@mov.com.sg>
Sent: Tuesday, 16 February 2021 12:55 PM
To: Cecilia Chong (LKK Auto)
Subject: RE: YOUR REF: SMA 3686S (OUR REF: CC4/CTI20010608/T1gs3) *** ACCIDENT INVOLVING GBD 9465M & SMA 3686S ON 30/09/2020 ***



Dear Cecilia

My client has claim own damaged first and recovery uninsured losses against third party insurer.

Thank you

Best Regards
Suanne Chiu
Claims Asst. Manager
MOVA Automotive Pte Ltd
Tel: +65 6272 3892
Fax: +65 6270 8314



Connect with us on  

Privileged/Confidential Information may be contained in this message. If you are not the addressee indicated in this message (or responsible for delivery of the message to such person), you may not copy or deliver this message to anyone. In such case, you should destroy this message and kindly notify the sender by reply email. All opinions, conclusions and other information expressed in this message not of an official nature shall not be deemed as unless otherwise indicated by an authorized representative independent of this message.

From: Cecilia Chong (LKK Auto) [mailto:CeciliaChong@lkkauto.com]
Sent: Tuesday, 16 February 2021 10:47
To: Suann
Subject: YOUR REF: SMA 3686S (OUR REF: CC4/CTI20010608/T1gs3) *** ACCIDENT INVOLVING GBD 9465M & SMA 3686S ON 30/09/2020 ***

WITHOUT PREJUDICE

Dear Suanne,

We refer the above matter.

This case is currently transfer to me from my ex colleague, Ms Khanchna for handling.

Kindly advice if your client wish to convert to OD claim or still pursuing for TP claim.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749-4274 | email: CeciliaChong@lkkauto.com fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.