

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 20 October 2020 12:10 PM
To: Merina Chia
Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20003958MFSH // Our ref: CC4/FCI20010606/Ada3 [ACCIDENT INVOLVING SHA392T AND FBM5007G ON 29/09/2020]

Dear Merina,

We have spoken to workshop, they decided to settle this matter thru lawyer. As such, we will submit our survey report for closure.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Merina Chia [mailto:MerinaChia@msfirstcapital.com.sg]

Sent: Tuesday, 20 October 2020 11:39 AM

To: Jia Le (LKK Auto)

Subject: RE: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20003958MFSH // Our ref: CC4/FCI20010606/Ada3 [ACCIDENT INVOLVING SHA392T AND FBM5007G ON 29/09/2020]

Dear Jia Le,

Survey request submitted by law firm.

Can you confirm with workshop if they will discharge from law firm before we comment on liability.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, 8 October 2020 11:28 AM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: PROPOSAL ON LIABILITY [Express Settlement via LKK] - D20003958MFSH // Our ref: CC4/FCI20010606/Ada3 [ACCIDENT INVOLVING SHA392T AND FBM5007G ON 29/09/2020]

Claim No: D20003958MFSH
LKK Ref: CC4/FCI20010606/Ada3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHA 392T AND FBM 5007G ON 29/09/2020

We refer to the above matter.

Liability: 100%

Remarks: Insured driver rear ended third party.

Kindly let us have your approval on liability.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Chan Jia Le | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Friday, 2 October, 2020 2:18 PM
To: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003958MFSH ; YOUR REF: FBM5007G

Dear Merina,

You're most welcome.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd
Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Friday, 2 October 2020 2:13 PM
To: admin <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003958MFSH ; YOUR REF: FBM5007G

Dear Nivitha,

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: admin <admin-d@lkkauto.com>
Sent: Friday, 2 October 2020 2:11 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>; 'assignments' <assignments@lkkauto.com>
Cc: 'Admin A' <admin-a@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003958MFSH ; YOUR REF: FBM5007G

Dear Merina,

Thank you for the assignment.

We have arranged for the survey today.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Friday, 2 October 2020 12:02 PM
To: admin <admin-d@lkkauto.com>; 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003958MFSH ; YOUR REF: FBM5007G

Dear Nivitha,

Please assist to arrange survey for this case.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: admin <admin-d@lkkauto.com>
Sent: Friday, 2 October 2020 11:45 AM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>; 'assignments' <assignments@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003958MFSH ; YOUR REF: FBM5007G

Dear Merina,

Thank you for the email.

Please be informed that we did not receive any assignment for FBM 5007G.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Friday, 2 October 2020 11:41 AM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: FW: SURVEYOR APPOINTED; OUR REF : D20003958MFSH ; YOUR REF: FBM5007G
Importance: High

Dear Sir/Mdm,

Is this case attended?

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856
| Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner. We appreciate your kind understanding. Stay safe.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Jy <jiayun.lee@advlawllc.com>
Sent: Friday, 2 October 2020 11:39 AM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003958MFSH ; YOUR REF: FBM5007G

REMINDER

WITHOUT PREJUDICE

Dear Sir/ Madam,

Please send surveyor as soon as possible.

Venue : AUTOMOBILE HUB ENTERPRISE
1 KAKI BUKIT AVENUE 6
#02-11 AUTOBAY @ KAKI BUKIT
SINGAPORE 417883

PIC : LIM CHEE SIONG

Contact No : 9786 4483

Thank you.

Best Regards

JY



430 Lorong 6 Toa Payoh #11-01 OrangeTee Building Singapore 319402

Tel: (65)6323 5488 | Fax: (65)6258 5521

****WARNING: Computer viruses can and/or may be transmitted via email. Kindly check and ensure that all emails received from our firm ends with the domain @advlawllc.com before acting on them. When and/or if unsure, please contact us to verify. Please note that the company accepts no liability for any damage caused by any virus transmitted by this email.**

STRICTLY CONFIDENTIAL

This message, its contents and any files transmitted with it are intended SOLELY for the addressee(s) and may be legally privileged and/or confidential. Access by any other party is unauthorised without the express written permission of the sender. If you have received this message in error, you may not copy or use the contents, attachments or information in any way. Please destroy it and contact us immediately via e-mail return. This message has been prepared using information believed by the author to be reliable and accurate; we make no warranty as to its accuracy or completeness. We do not accept responsibility for changes made to this message after it was sent.

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>

Sent: Thursday, October 01, 2020 9:26 AM

To: JIAYUN.LEE@ADVLAWLLC.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG;

MERINACHIA@MSFIRSTCAPITAL.COM.SG

Subject: SURVEYOR APPOINTED; OUR REF : D20003958MFSH ; YOUR REF: FBM5007G

Dear Sir/Madam

PRI Request For **FBM5007G** Accident Involving **SHA0392T** On 29-09-2020 AT 14:30:00HRS.

Please find below details for your reference

- **Claim number :** D20003958MFSH
- **Insured vehicle number :** SHA0392T
- **Accident date :** 29-09-2020
- **Third-party vehicle number :** FBM5007G
- **Assignment type :** WITHOUT PREJUDICE
- **Surveyor :** LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge :** MERINA CHIA SAN SAN

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849



This email has been checked for viruses by AVG antivirus software.
www.avg.com