

## Shiau Chan (LKKAuto)

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**From:** Shiau Chan (LKKAuto)  
**Sent:** Wednesday, 7 October 2020 11:19 AM  
**To:** 'Motor Claims'  
**Cc:** SUR; 'Ronald Yap'; 'Chew, Elizabeth'  
**Subject:** RE: GAIG ref:CLMOMVC000003890, Requesting for TP survey / Our ref - SLG9362S / Doa Sep 19, 2020  
**Attachments:** SLG9362S IA.pdf

Dear Sir/Madam,

Enclosed herewith preliminary advice of SLG 9362S.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>  
**Sent:** Friday, 2 October 2020 2:58 PM  
**To:** 'Motor Claims' <motorclaims@sg.gaig.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** 'Ronald Yap' <ronald.yap@eurokars.com.sg>; 'Chew, Elizabeth' <Elizabeth.Chew@sg.gaig.com>  
**Subject:** RE: GAIG ref:CLMOMVC000003890, Requesting for TP survey / Our ref - SLG9362S / Doa Sep 19, 2020

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>  
**Sent:** Friday, 2 October, 2020 2:23 PM  
**To:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>; 'Summer Lee (LKK Auto)' <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>  
**Cc:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Chew, Elizabeth <[Elizabeth.Chew@sg.gaig.com](mailto:Elizabeth.Chew@sg.gaig.com)>  
**Subject:** RE: GAIG ref:CLMOMVC000003890, Requesting for TP survey / Our ref - SLG9362S / Doa Sep 19, 2020

**Without Prejudice**

Dear Jess,

Noted on your request, we will survey on a without prejudice basis.

Aside to LKK,

Please accept assignment for TP survey.

Thank you.

For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)

For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)

For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)

Regards

**Shery Wong**, Executive, Claims | P. +65 68046077 | F. +65 62353354 | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)

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**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



**A+ (Superior)**  
Affirmed September 11, 2019

**Moody's**  
**A1 (Good)**  
Published April 2020

**Standard & Poor's**  
**A+ (Strong)**  
Affirmed March 5, 2020

For more information on our financial ratings, visit [GAIG.com/FinancialStrength](https://GAIG.com/FinancialStrength).

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>

**Sent:** 02 October 2020 12:03 PM

**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>

**Cc:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Chew, Elizabeth <[Elizabeth.Chew@sg.gaig.com](mailto:Elizabeth.Chew@sg.gaig.com)>

**Subject:** [External] RE: GAIG ref:CLMOMVC000003890, Requesting for TP survey / Our ref - SLG9362S / Doa Sep 19, 2020

Hi,

We choose LKK Auto Consultants for this case.

Kindly proceed with the necessary action for the TP survey.

Regards.

Jess Francis Carlos

Insurance Claims Executive  
Trans Eurokars Pte Ltd  
27A Tanjong Penjuru  
Singapore 609042  
Tel no.: 8128 9802

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**From:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>  
**Sent:** 02 October 2020 11:56 AM  
**To:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>  
**Cc:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Chew, Elizabeth <[Elizabeth.Chew@sg.gaig.com](mailto:Elizabeth.Chew@sg.gaig.com)>  
**Subject:** GAIG ref:CLMOMVC000003890, Requesting for TP survey / Our ref - SLG9362S / Doa Sep 19, 2020

**Without Prejudice**

Dear Sirs,

We append the following list of our panel surveyors:-

1. AJAX Adjusters & Surveyors Pte Ltd
2. A-PAC Adjusters & Surveyors Pte. Ltd.
3. Priority Services
4. RT Appraisal Pte Ltd
5. LKK Auto Consultants

Kindly let us know which SJE is selected and furnish the estimates for the survey to be carried out.

**For all first claim notifications on Property & Casualty Claims (excluding Motor claims), please email to [GeneralClaims@sg.gaig.com](mailto:GeneralClaims@sg.gaig.com)**

**For motor claims enquiries, please email to [motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)**

**For all first claim notifications on Marine Claims, please email to [marineclaims@sg.gaig.com](mailto:marineclaims@sg.gaig.com)**

Regards

**Shery Wong**, Executive, Claims | P. +65 68046077 | F. +65 62353354 | [shery.wong@sg.gaig.com](mailto:shery.wong@sg.gaig.com)



**Claims** | 3 Temasek Avenue #16-01 Centennial Tower Singapore 039190



**A+ (Superior)**  
Affirmed September 11, 2019

**Moody's**  
**A1 (Good)**  
Published April 2020

**Standard & Poor's**  
**A+ (Strong)**  
Affirmed March 5, 2020

**Thank you for your trust in us. We're proud to continue to serve you during this unprecedented time. As COVID-19 continues to affect us all, we assure you that we remain committed to providing the high level of service you deserve. [Read more.](#)**

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**From:** Jess Francis Carlos <[jess.carlos@eurokars.com.sg](mailto:jess.carlos@eurokars.com.sg)>  
**Sent:** 02 October 2020 11:26 AM  
**To:** Motor Claims <[motorclaims@sg.gaig.com](mailto:motorclaims@sg.gaig.com)>  
**Cc:** Ronald Yap <[ronald.yap@eurokars.com.sg](mailto:ronald.yap@eurokars.com.sg)>; Ngian, Kelvyna <[kelvyna.ngian@sg.gaig.com](mailto:kelvyna.ngian@sg.gaig.com)>  
**Subject:** [External] Requesting for TP survey / GAI ref - GBC3950Z / Our ref - SLG9362S / Doa Sep 19, 2020

To whom it may concern,

Kindly arrange the TP survey to our client's vehicle.

Regards.

Jess Francis Carlos  
Insurance Claims Executive  
Trans Eurokars Pte Ltd  
27A Tanjong Penjuru  
Singapore 609042  
Tel no.: 8128 9802

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