

To: **AIG Asia Pacific Insurance Pte. Ltd.**  
78 Shenton Way  
#07-16  
Singapore 079120

Attn: **Motor Claims Department**

Date: 28<sup>th</sup> November 2020

Dear Sir/Madam,

Claimant: **Samuel Khoo Kwang Wee**  
19 Wak Hassan Place  
Singapore 757407

**"WITHOUT PREJUDICE"**

We are instructed by the above named to claim damages against you in connection with a road traffic accident on 01/10/2020 at along Junction of Yishun Avenue 1 & Yishun Avenue 2 involving our client's vehicle registration number SFH 9119 U and vehicle registration number GBB 3258 U driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and/or management of your vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follows:

1) Vehicle Repair Costs	\$15,500.00
2) Loss of Use (SGD\$120.00 x 21Days)	\$2,520.00
3) LTA Search	\$7.45
4) Towing Fee	\$180.00

**Total :** **\$18,207.45**

A copy each of the following supporting documents is enclosed:

- Singapore Accident Statement
- Satisfaction Voucher endorsed by Claimant
- LTA Search Receipt
- Towing Chit

Please send us an acknowledgement of receipt within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence proceedings against you without further notice.

Yours faithfully,

***Elin Cai***

**Zoom Autowerks Pte Ltd**

130 Bedok Reservoir Road  
#08-1339 Singapore 470130

Mobile: 9450 7920 | E-mail: zoomautowerks@gmail.com



## ZOOM AUTOWERKS PTE LTD

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

Tel: 9450 7920

✉ zoomautowerks@gmail.com

### LETTER OF AUTHORIZATION

Accident on 01/10/2020 @ 15:50 along Junction of Yishun Ave 1 & Yishun Ave 2.  
Involving vehicles SFH9119U and GBB3258U.

In consideration of **Zoom Autowerks Pte Ltd, 130 Bedok Reservoir Road, Eunos Spring, #08-1339 Singapore 470130**, repairing my/our motor vehicle no SFH9119U at my request, I/We, Samuel Khoo Kwang Wee ("the claimant") of 19 Wak Hassan Place (address) bearing NRIC No SXXXX7288 the owner of motor vehicle no SFH9119U, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Zoom Autowerks Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Zoom Autowerks Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Zoom Autowerks Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Zoom Autowerks Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Zoom Autowerks Pte Ltd** shall amount to a good discharge of **Zoom Autowerks Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 01 day of 10 (month) 20 20 (year)

Signed by "the claimant"

Name: Samuel Khoo Kwang Wee

NRIC No: SXXXX7288



Signed by **Zoom Autowerks Pte Ltd**

Name: Elin Cai



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **ZOOM AUTOWERKS PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$17,200.00** (Global Sum) for vehicle no. **SFH 9119U** that was damaged pursuant to the accident which occurred on **01/10/2020** (date) along **JUNCTION OF YISHUN AVE 2&LENTOR AVE** involving vehicle no/s **GBB 3258U**.

This is pursuant to the inspection conducted on **02/10/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SAMUEL KHOO KWANG WEE** ("the third party claimant") of vehicle no. **SFH 9119U** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SFH 9119U** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of 03 (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

**ZOOM AUTOWERKS PTE LTD**

130 Bedok Reservoir Road, Eunos Spring

#08-1339 Singapore 470130

email: zoomautowerks@gmail.com | Contact: 9450 7920

Co. Reg No.: 201725603G

**INVOICE**

To: **AIG Asia Pacific Insurance Pte. Ltd.**  
78 Shenton Way  
#07-16  
Singapore 079120

Invoice No. : ZI0000557  
Date : 22/3/2021  
VRN : SFH 9119 U  
Make & Model : BMW 428i  
DOA : 1/10/2020  
Terms : COD

S/N.	Description	Qty	U/P	Amt
1	Repair & Respray Accident Affected Portions - Global Sum settlement including LOU, search fee & disbursement			17,200.00

---

<b>TOTAL :</b>	<b>\$17,200.00</b>
----------------	--------------------

---

I agree to the price as listed above and confirm that  
goods are received in good condition.

---

(Customer's Signature )



---

(by Zoom Autowerks Pte Ltd)

Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 02 Oct 2020 / 08:33:52

Receipt Date/Time : 02 Oct 2020 / 08:33:45

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-201002-000272

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBB3258U As at 01 Oct 2020/15:50:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - GBB3258U Enquiry Fee 20201002083144788097	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	526471XXXXXX0962	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



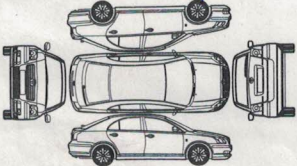
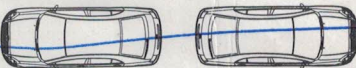


No. 0009003

SUNNY RECOVERY PTE LTD  
WhatsApp : 978721158  
Email : sunnyrecoverysg@gmail.com

AGENTS

## 24hrs Recovery Seervices

<b>Job Details:</b> Date : 1.10.20 Time Received : 16:00 Time Arrived : Time Completed : 	<b>Car Details:</b> SFH91194 Car Regn No : Make & Model : BMW M4 <b>Police Force</b> ID : ID : 	<b>Operator Details:</b> Driver's Name : Tow Truck No : Total Mileage (KM) : Driver Signature : 2
<b>Location From:</b> Fishman	<b>Location To:</b> Joo Buh	
	<b>Indicate Damaged Areas On Vehicles</b>  Day/Night      Wet/Dry      Clean/Soiled Place X On Damage Area For Scratch And Y For Dent	
<input checked="" type="checkbox"/> Accident / Breakdown <input type="checkbox"/> Multistorey / Basement / Shelter <input type="checkbox"/> Car Carrier <input type="checkbox"/> Crane Up / Winch Out <input checked="" type="checkbox"/> King Dolly <input type="checkbox"/> Change Tyre / Battery	<input type="checkbox"/> Removal Of Axel <input type="checkbox"/> Go Jak <input type="checkbox"/> Collect Key/ Letter <input type="checkbox"/> Transport Charge <input type="checkbox"/> Standb _____ <input type="checkbox"/> Cashcard: Yes/No S\$ _____	
<b>Remarks :</b>		
Customer Name & Signature:	Date:	Phone No:
Release to Name & Signature :	Date :	Phone No :
Payment Details : Cash \$180.	Cheque :	Others

White (Agents Copy)

Green (Customers Copy)

Red (account's Copy)

Yellow ( File Copy)



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20010586/Upa3

06 OCTOBER 2020

**KIMLY FOOD MANUFACTURING PTE LTD**  
13 WOODLANDS LINK  
SINGAPORE 738725

Dear Sir/Madam,

**ACCIDENT INVOLVING GBB 3258U & SFH 9119U ALONG/AT JUNCTION OF  
YISHUN AVE 2 & LENTOR AVE ON 01/10/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SFH 9119U against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

JASLIN KOK  
Case Handler  
DID: 6841 2157  
FAX: 6741 4108  
Email: [Jaslinkok@lkkauto.com](mailto:Jaslinkok@lkkauto.com)

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Oct 2020 12:27	<b>Clim Dtl Modified</b>	Claimant's Name: -> SAMUEL KHOO KWANG WEE. Claimant's ID: -> S8129728B.	[A] Jaslin Kok Chin Yi
2	02 Oct 2020 12:27	<b>Clim Veh Model Changed</b>	(204136) BMW 428I 2.0 Gran Coupe (F36) (A).	[A] Jaslin Kok Chin Yi
3	02 Oct 2020 12:27	<b>Clim Created</b>	Reg No: SFH9119U. Acct Date: 2020/10/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Zoom Auto Werks - Kaki Bukit (HQ)	[A] Jaslin Kok Chin Yi
4	02 Oct 2020 12:27	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] Jaslin Kok Chin Yi
5	02 Oct 2020 12:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/10/13	[A] Jaslin Kok Chin Yi
6	02 Oct 2020 12:27	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] Jaslin Kok Chin Yi
7	02 Oct 2020 12:27	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Exp ress)	[I] Merimen Administrator
8	02 Oct 2020 12:28	<b>Label Added</b>	(19):Fastlane.	[A] Jaslin Kok Chin Yi
9	02 Oct 2020 12:28	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] Jaslin Kok Chin Yi
10	05 Oct 2020 06:36	<b>Clim Registration Modified</b>	Acct Time:00:00:00->15:30:00.	[I] AIG OneClaim Integration User
11	04 Jan 2021 10:42	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	04 Jan 2021 10:42	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	04 Jan 2021 10:42	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2015/07/30.	[A] JOANNE LEE KHANG MIN
14	04 Jan 2021 10:42	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	04 Jan 2021 16:06	<b>Adj Mandate Request</b>	Cur.Req:17367.45:Liability:100%(OI REAR-ENDED TP)*Quantum:(a)COR:\$15,500+(b)LOU(14days x \$120.00):\$1,680+(c)LTA/ GIA search fee:\$7.45+(d)Towing Fee:\$180=Total:\$17,367.45*Vehicle Model:BMW 428I*Recommended 10 repair days +2Sunday +2PRS=14DAYS	[A] Jaslin Kok Chin Yi
16	19 Jan 2021 08:59	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/10/13. Mandate Remarks: COR \$15500.00 Loss of Use (14.0 x S\$12 0.00/day) (S\$) 1,680.00 Doc/Search Fee (S\$) 7.45 Other Costs (S\$) 180.00 (subject to receipt) Total (S\$) 17,367.45	[I] MdNoor, Norsiah
17	19 Jan 2021 08:59	<b>Adj Mandate Set</b>	Approved:17367.45:COR \$15500.00 Loss of Use (14.0 x S\$120.00/day) (S\$) 1,680.00 Doc/Search Fee (S\$) 7.45 Other Costs (S\$) 180.00 (subject to receipt) Total (S\$) 17,367.45	[I] MdNoor, Norsiah

Date From  Date To  Audit Type None Go

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2601453	02 Oct 2020 12:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SFH9119U	GBB3258U	11.00
2658581	04 Jan 2021 10:42:57	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SFH9119U	GBB3258U	11.00