

Summer Lee (LKK Auto)

From: Summer Lee (LKK Auto) <admin-d@lkkauto.com>
Sent: Friday, 2 October, 2020 10:38 AM
To: 'Ng, Jeffreysaykiat'
Cc: 'assignments'; 'SUR'
Subject: RE: AIG ref: 2395738217SG003 - conduct paper re-survey

Dear Jeffrey,

Thank you for the assignment.

We have check with our surveyor physical re-inspection is not required, we will proceed with paper survey.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>
Sent: Friday, 2 October, 2020 9:40 AM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: AIG ref: 2395738217SG003 - conduct paper re-survey

Dear LKK Auto,

You have already conducted the pre-repair inspection at 1st Auto Pro Pte Ltd.

Please proceed to conduct the paper re-survey of TP vehicle SLB634T since the post repair inspection has been done. Please let us know immediately if a physical re-inspection is required.

Thank you.

Jeffrey Ng
AIG
Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-00 Singapore 079120

Tel +(65) 6419 1916

Jeffreysaykiat.Ng@aig.com | www.aig.com.sg

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From: Ng, Jeffreysaykiat
Sent: Friday, October 02, 2020 9:35 AM
To: executive@johnlawchambers.com
Cc: admin@johnlawchambers.com
Subject: RE: LOD - OUR REF: JLC.1409.2020.PD YOUR REF: 2395738217SG-003

WITHOUT PREJUDICE

Dear Ganesh,

Kindly withhold our request to conduct a physical re-inspection by Formteam.

We are looking into the matter and will inform you again soon, thank you.

Jeffrey Ng
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd.

78 Shenton Way #10-00 Singapore 079120

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From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Thursday, October 01, 2020 11:10 PM
To: executive@johnlawchambers.com
Cc: Ng, Jeffreysaykiat <Jeffreysaykiat.Ng@aig.com>; Claims <claims@fta.com.sg>; Alvin Yit <alvinyit@fta.com.sg>
Subject: RE: LOD - OUR REF: JLC.1409.2020.PD YOUR REF: 2395738217SG-003
Importance: High

WITHOUT PREJUDICE

Hi Sir / Mdm

We refer to the above matter.

In view of the high cost of repair to your client's vehicle, we wish to conduct a physical re-inspection on said vehicle (ie **SLB634T**). Kindly liaise with our appointed surveyor, FormTeam. Please let us know the date, time and location at least 05 working days in advance.

In the meantime, kindly forward us the following documents for our consideration:-

1. Coloured Accident Scene Photos
2. Video Footage
3. Police Investigation Results
4. Any Other Supporting Documents

Should you have any further enquiry, please do not hesitate to contact the undersigned.

Separately, please confirm if you are handling any injury claim as well.

Please quote our above Ref no in any of our future correspondence(s).

Best Regards

Bennie Tan
AIG

Senior Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120
Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.aig.sg

Advanced Leave Notification:

From: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>

Sent: Tuesday, September 29, 2020 1:00 PM

To: executive@johnlawchambers.com

Cc: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Subject: FW: [EXTERNAL] LOD - OUR REF: JLC.1409.2020.PD YOUR REF: 2395738217SG003

Without Prejudice

Dear Ganesh

The OIC is Bennie Tan, whom is copied in this email.

Please allow him time to review your matter.

Thank you.

Wilson Tan
AIG

Senior Complex Claims Examiner
Claims

AIG Asia Pacific Insurance Pte. Ltd.
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Tel +(65) 6419 1753

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From: Ganesh <executive@johnlawchambers.com>
Sent: Tuesday, September 29, 2020 12:50 PM
To: Claims Admin Support <ClaimsAdminSupport@aig.com>
Cc: Tan, Wilson-KL <Wilson-KL.Tan@aig.com>; admin@johnlawchambers.com
Subject: [EXTERNAL] LOD - OUR REF: JLC.1409.2020.PD YOUR REF: 2395738217SG003

This message is from an external sender; be cautious with links and attachments.

WITHOUT PREJUDICE

Dear Sir/Madam,

Herewith attached the LOD for your perusal. Kindly revert at the soonest. The original documents will be sent by PDX.

Thank you.

With Regards,

GANESH.V
JOHN LAW CHAMBERS LLC
151 Chin Swee Road
#10-07 Manhattan House
Singapore 169876.

TEL: 65926983 / 65926984
DID: 88201591
FAX: 65926985

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