# admin

From: Teo, Grace < grace.teo@sompo.com.sg >

Sent: Friday, 2 October 2020 8:28 AM

**To:** Ong Shiying; Chan, Shu Hui Agnes; 'admin-d@lkkauto.com';

'assignments@lkkauto.com'; 'SUR'

Cc: Jason; Lina Pang

**Subject:** LKK \ CMTD2002873/AGC - GBE666D(nr) & SFZ9467U DOA: 01.10.2020

### Without Prejudice

Our Reference: CMTD2002873/AGC

Your Reference: SFZ9467U

Hi Shi Ying,

We refer to your email of today and will appoint **LKK Auto** to conduct the survey.

#### Aside to LKK AUTO,

Please arrange Mr. Kenneth or Mr. Marcus to survey SFZ9467U on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, Ms. Agnes.

Thank you.

## [Working From Home with effect from 06 April 2020]

Best Regards
Grace Teo

Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623 **Website:** www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Thursday, October 1, 2020 4:33 PM

To: Teo, Grace <grace.teo@sompo.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

**Cc:** Jason < Jason@fastechauto.com.sg>; Lina Pang < Lina.pang@fastechauto.com.sg> **Subject:** RE: PRI \ CMTD2002873/AGC - GBE666D(nr) & SFZ9467U DOA: 01.10.2020

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### Without Prejudice

Dear Sir / Madam,

Please arrange (LKK Auto Consultants Pte Ltd) to conduct the pre- repair survey.

Thank You

Best Regards, Shiying Kim Chwee Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.

From: Teo, Grace [mailto:grace.teo@sompo.com.sg]

Sent: Thursday, October 1, 2020 4:18 PM

To: Ong Shiying <shiying.ong@fastechauto.com.sg>; Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Jason < <u>Jason@fastechauto.com.sg</u>>; Lina Pang < <u>Lina.pang@fastechauto.com.sg</u>> Subject: PRI \ CMTD2002873/AGC - GBE666D(nr) & SFZ9467U DOA: 01.10.2020

Our Reference: CMTD2002873/AGC

Your Reference: SFZ9467U

Without Prejudice EMAIL ONLY

Date: 01/10/2020

OUR Email: motorsurvey@sompo.com.sg

Atte	ntion	ı:				
M/S	<b>FAST</b>	ECH	AU1	ГО	PTE	LTC

Dear Shi Ying,

### **ACCIDENT INVOLVING GBE666D & SFZ9467U ON 01.10.2020**

We refer to your Notice of Accident dated 01/10/2020.

Please be informed that <u>Ms. Agnes Chan</u> is the handler of this case who can be contacted at 63295 327/ agnes.chan@sompo.com.sg.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey** 

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong Seng Cheong	
		Marcus Chua Kang Seng	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffrey Ong	
4	In House surveyor	Teo See Ling	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards **Grace Teo**Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

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From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Thursday, October 1, 2020 3:33 PM

To: Claims - Motor Survey < MotorSurvey@sompo.com.sg>

Cc: Jason < <u>Jason@fastechauto.com.sg</u>>; Lina Pang < <u>Lina.pang@fastechauto.com.sg</u>> Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SFZ 9467U DOA: 01.10.2020

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### Without Prejudice

Dear Sir/Madam

Your insured's vehicle: GBE 666D.

Date of accident: 01/10/2020

Please arrange Pre-repair Inspection for my client's vehicle no: SFZ 9467U.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least <u>10 motor surveyors</u> within 2 days of the notice.

Thank you.

Best Regards,
Shiying
Fastech Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-46/48/50

Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/ claimant.