

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHA 1353 A**  
Your Ref : **SGK 2176 Y**

China Taiping Insurance (S) Pte Ltd  
3 Anson Rd, Springleaf Tower  
#16-00  
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 30.09.2020 @ 15:00 hours along AYE TWDS City Before Alexandra Exit  
involving vehicles SHA 1353 A and SGK 2176 Y , SLR 5071 A , SMD 5727 D

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost-Lump Sum(With GST)	\$ 16,050.00
2. Loss of Income for 08 Days x \$80/- per day	\$ 640.00
3. Loss of Rental for 08 Days x \$125.40/- per day(With GST)	\$ 1,003.20
4. LTA/GIA Search fee(With GST)	\$ 7.49
5. Towing Fee	\$ 80.00
<b>TOTAL</b>	<b>\$ 17,780.69</b>

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com)

Yours faithfully,  
**BIFROST AUTO PTE. LTD.**

**NOTE:** # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

*GST at 7% is charged where applicable*

# BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

## LETTER OF AUTHORISATION

Accident on 30.09.2020 @ 15:00 hours along AYE TWDS City Before Alexandra Exit involving vehicles SHA 1353 A and SGK 2176 Y , SLR 5071 A , SMD 5727 D

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHA 1353 A** at my request, I/We, **Lee Gek Hong** ("the claimant") of **Blk 127 Pasir Ris Street 11 # 03 - 385 Singapore 510127** (address) bearing NRIC No **S xxxx326E** the owner / hirer of motor vehicle no **SHA 1353 A**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.


I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 07 day of 10 (month) 20 20 (year)



  
Signed by "the claimant"

Name: **Lee Gek Hong**

NRIC No: **S xxxx326E**

  
Signed by Bifrost Auto Pte Ltd

Name: Regina

my execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNA00002692000 Claim No : SNM20D203646/SGK2176Y/CHUAKK  
Claimant : COMFORT TRANSPORTATION PTE LTD  
Amount : S\$17,540.65  
DOLLARS SEVENTEEN THOUSAND FIVE HUNDRED FORTY AND CENTS  
SIXTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full &  
final settlement of all claims, costs & disbursements for injuries / damages  
sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 1353A  
Insured Vehicle No. : SGK 2176Y

Date of Loss : 30/09/2020  
Place of Accident : AYE TWDS CITY BEFORE ALEXANDRA EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by  
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to  
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TODDS PARTNERS PTE LTD  
Driver Name : SNG AIK HUA, LESLIE (SUN YIHUA)

from all claims, present or future in respect of all loss, injury or damage  
sustained by me/us arising out of the said accident.

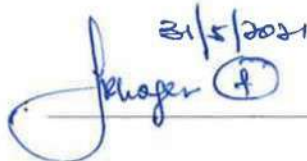
I acknowledge that this payment is made without admission of liability on the  
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	16,050.00
(3) Loss of Use/Rental/Earning	S\$	1,403.20
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee	S\$	80.00
(7) Cost including Disbursement	S\$	
TOTAL . . . . .	S\$	17,540.65

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature

31/5/2021  


Date : \_\_\_\_\_

COMFORT TRANSPORTATION PTE LTD  
CO. REG. NO. 199303821R

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## Tax Invoice

**China Taiping Insurance (S) Pte Ltd**  
**3 Anson Rd, Springleaf Tower**  
**#16-00**  
**Singapore 079909**

**Inv. No. :** BA.LT.2106007  
**Inv. Date :** 01-06-2021  
**Ref :** 30.09.2020  
**Terms :** 30 Days  
**Veh. No. :** SHA 1353 A  
**Make & Model :** Prius

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMEDED BY SURVEYOR	1.0	\$15,000.00	\$15,000.00	\$1,050.00

**Subtotal for invoice :** S\$15,000.00  
**GST (7.0%) :** S\$1,050.00  
**Total :** S\$16,050.00

*I agree to the price as listed above and  
affirm that the goods are received in good  
condition.*

*On behalf of BIFROST AUTO PTE. LTD.*



*(Customer's Signature and Company Stamp)*

*(Authorised Signature)*

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT20090489

Date: 02 October 2020



**TO WHOM IT MAY CONCERN**

Dear Sir/Madam

ACCIDENT ON	30/09/2020 @ 15:00 hrs
ALONG	AYE TWDS CITY BEFORE ALEXANDRA EXIT
INVOLVING	SGK2176Y, SLR5071A, SMD5727D

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA1353A** (the "Taxi"). The Taxi was hired to **LEE GEK HONG IC NO SXXXX326E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

305428626

TED (TIME)		DATE	NAME OF DRIVER	MILEAGE READING						MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
TO									FROM		TO	
110	25.09.20	LEE GEK HONG	3	2	5	5	8	5	271	0820	2120	
130	26.09.20	LEE GEK HONG	3	2	5	8	8	1	295	0810	2120	
110	27.09.20	LEE GEK HONG	3	2	6	1	5	7	276	0815	2100	
111	28.09.20	LEE GEK HONG	3	2	6	4	7	6	319	0800	2125	
210	29.09.20	LEE GEK HONG	3	2	6	7	4	0	264	0800	2130	
140	30.09.2020	lee gek hong								16:05	21:30	
145	07.10.2020	lee gek hong								16:05	21:00	
110												
115												
125												
120												



You Call, We Tow - Fast . Secured . Reliable

47 Jalan Pemimpin Halcyon 2 #C01-02 Singapore 577200 Co. Reg. No. 53152603L HP: 900 900 92 Email: jim.koh@hotmail.com Website: <http://www.gaoexpresstowing.sg>

## CASH SALE/WORK ORDER

No. 195478

Date: 30/9/20

寶號  
Messrs: LTM

車號  
Vehicle No: SHA 1353A 車型  
Model No: Prius

時間(日/夜)  
Time (day/night): Contact No:

由  
Location: ATE Tows CTE, Before Alexandra Exit

到  
To: Loyang

Cash \$: 80/- 其他  
Others:

經手人  
Authorised By: Tow Truck  
Driver Name: 2

注意本公司對所拖之車輛,在進行中如有任何損失或破壞,一概由車主自行負責。

Note: Vehicle is towed at owner's risk. The company accepts no responsibility for damages or other misdemeanour to your vehicle whilst being towed.

- ☐ Jump Start/Changing of battery
- ☐ Tyre Replacement
- ☒ Accident/Breakdown
- ☐ Multi/Basement
- ☐ With Load/Cargo Box
- ☐ King Dolly
- ☐ Transport Charge
- ☐ Low Body Kit
- ☐ Door Opening Service
- ☐ Crane Up/Winch Out
- ☐ Collect Doc/Key
- ☐ Repo
- ☐ Woodlands and Tuas Checkpoint

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 01 Oct 2020 / 14:27:24

Receipt Date/Time : 01 Oct 2020 / 14:27:24

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-201001-002053

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SGK2176Y				
As at 30 Sep 2020/15:00:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SGK2176Y			
	Enquiry Fee	7.00	0.49	7.49
	20201001142643418179			
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45
Paid By				
	411911XXXXXX7094	eNETS Credit Card		7.45
	<b>Total</b>			7.45
	<b>Cash Change</b>			0.00
	<b>Tendered Amount</b>			7.45
	<b>Excess Refundable Amount</b>			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



**Asher Sng (LKKAuto)**

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 23 April 2021 11:41 AM  
**To:** 'TODDSPARTNERS@GMAIL.COM'  
**Subject:** ACCIDENT INVOLVING SGK 2176Y AND SHA 1353A / OTHERS ON 30/09/2020

Our Ref: CC6/CTI20010576/Dea3

23 APR 2021

**TODDS PARTNERS PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING SGK 2176Y AND SHA 1353A / OTHERS ON 30/09/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*

## Asher Sng (LKKAUTO)

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**From:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Sent:** Monday, 31 May 2021 10:42 AM  
**To:** Asher Sng (LKKAUTO)  
**Cc:** Admin A; Claims Dept of CTI  
**Subject:** RE: [MANDATE REQUEST] RE: SNM20D203646/SGK2176Y/CHUAKK / FW: Direct Settlement - Accident Involving SGK2176Y (OI : CTI - SNM20D203646) AND SHA1353A (TP : LKK REF - CC6/CTI20010576/ea3) on 30/09/2020

Without Prejudice  
Save as to cost

Hi Asher,

Please proceed as recommended.

Thanks

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Billy Tan**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896175 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅  
城 Taiping SG

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**From:** Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Sent:** Thursday, 27 May 2021 9:32 AM  
**To:** Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** [MANDATE REQUEST] RE: SNM20D203646/SGK2176Y/CHUAKK / FW: Direct Settlement - Accident Involving SGK2176Y (OI : CTI - SNM20D203646) AND SHA1353A (TP : LKK REF - CC6/CTI20010576/ea3) on 30/09/2020

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref : SNM20D203646/SGK2176Y/CHUAKK

Dear Sirs,

We refer to the above matter.

The said chain collision involved 4 vehicles whereby our insured was the 3rd vehicle.

In accordance to the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **BIFROST AUTO PTE LTD**" at **\$17,540.69(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 49,037.36	\$ 16,050.00
2. Loss of Rental (8days x \$125.40)	\$ 1,003.20	\$ 1,003.20 (8days x \$125.40)
3. Loss of Income (8days x \$50)	\$ 640.00	\$ 400.00 (8days x \$50)
4. LTA Search Fee	\$ 7.49	\$ 7.49
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 50,768.05	\$ 17,540.69

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>

**Sent:** Monday, 12 October 2020 1:38 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D203646/SGK2176Y/CHUAKK / FW: Direct Settlement - Accident Involving

SGK2176Y (OI : CTI - SNM20D203646) AND SHA1353A (TP : LKK REF - CC6/CTI20010576/ea3) on 30/09/2020

Your Ref: Please advised.

Our Ref: SNM20D203646/C02/SGK2176Y/CHUAKK

Hi Jaslin,

Re: CL. SNM20D203646 – SGK2176Y / SHA1353A ON 30.09.2020

We refer to the above accident.

Please find the attached of our insured accident reports for you to deal with the third-party claim.

Meanwhile, kindly render your assistance to interview our insured's driver and submit your preliminary reports on this negotiation of terms/ settlement of the accident.

We look forward to hear from you soon.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.**

Thank you & Best regards.

Lionel Chua

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Monday, October 12, 2020 10:27 AM

**To:** Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D203646/SGK2176Y/CHUAKK / FW: Direct Settlement - Accident Involving SGK2176Y (OI : CTI - SNM20D203646) AND SHA1353A (TP : LKK REF - CC6/CTI20010576/ea3) on 30/09/2020

Dear Lionel

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Sent:** Tuesday, 6 October 2020 10:05 AM

**To:** Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>

**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** RE: SNM20D203646/SGK2176Y/CHUAKK / FW: Direct Settlement - Accident Involving SGK2176Y (OI : CTI - SNM20D203646) AND SHA1353A (TP : LKK REF - CC6/CTI20010576/ea3) on 30/09/2020

Dear Lionel

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 2 October 2020 12:54 PM

**To:** [jaslinok@lkkauto.com](mailto:jaslinok@lkkauto.com); Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Lionel Chua <[lionel.chua@sg.cntaiping.com](mailto:lionel.chua@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM20D203646/SGK2176Y/CHUAKK / FW: Direct Settlement - Accident Involving SGK2176Y (OI : CTI - TBA) AND SHA1353A (TP : LKK REF - CC6/CTI20010576/ea3) on 30/09/2020

Dear all,

Please note that officer in charge for this case is Lionel Chua.

Claim no. SNM20D203646/SGK2176Y/CHUAKK.

Dear Lionel,

Pls revert LKK.

**NOTICE :**

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Thank you

**Chong Boon Sen**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Friday, October 2, 2020 10:48 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving SGK2176Y (OI : CTI - TBA) AND SHA1353A (TP : LKK REF - CC6/CTI20010576/ea3) on 30/09/2020

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

***To check availability of the case handler, you may contact the undersigned.***

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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