

Mei Kwan (LKKAuto)

From: Lionel Chua <lionel.chua@sg.cntaiping.com>
Sent: Monday, 12 October, 2020 1:38 PM
To: Jaslin Kok (LKK Auto)
Cc: Asher Sng (LKKAuto); Admin A; Claims Dept of CTI
Subject: RE: SNM20D203646/SGK2176Y/CHUAKK / FW: Direct Settlement - Accident Involving SGK2176Y (OI : CTI - SNM20D203646) AND SHA1353A (TP : LKK REF - CC6/CTI20010576/ea3) on 30/09/2020
Attachments: SAS2827166.PDF
Follow Up Flag: Follow up
Flag Status: Flagged
Categories: HMK

Your Ref: Please advised.

Our Ref: SNM20D203646/C02/SGK2176Y/CHUAKK

Hi Jaslin,

Re: CL. SNM20D203646 – SGK2176Y / SHA1353A ON 30.09.2020

We refer to the above accident.

Please find the attached of our insured accident reports for you to deal with the third-party claim.

Meanwhile, kindly render your assistance to interview our insured's driver and submit your preliminary reports on this negotiation of terms/ settlement of the accident.

We look forward to hear from you soon.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you & Best regards.

Lionel Chua

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, October 12, 2020 10:27 AM
To: Lionel Chua <lionel.chua@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D203646/SGK2176Y/CHUAKK / FW: Direct Settlement - Accident Involving SGK2176Y (OI : CTI - SNM20D203646) AND SHA1353A (TP : LKK REF - CC6/CTI20010576/ea3) on 30/09/2020

Dear Lionel

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Tuesday, 6 October 2020 10:05 AM
To: Lionel Chua <lionel.chua@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM20D203646/SGK2176Y/CHUAKK / FW: Direct Settlement - Accident Involving SGK2176Y (OI : CTI - SNM20D203646) AND SHA1353A (TP : LKK REF - CC6/CTI20010576/ea3) on 30/09/2020

Dear Lionel

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, 2 October 2020 12:54 PM

To: jaslinok@lkkauto.com; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Lionel Chua <lionel.chua@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM20D203646/SGK2176Y/CHUAKK / FW: Direct Settlement - Accident Involving SGK2176Y (OI : CTI - TBA) AND SHA1353A (TP : LKK REF - CC6/CTI20010576/ea3) on 30/09/2020

Dear all,

Please note that officer in charge for this case is Lionel Chua.

Claim no. SNM20D203646/SGK2176Y/CHUAKK.

Dear Lionel,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Friday, October 2, 2020 10:48 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGK2176Y (OI : CTI - TBA) AND SHA1353A (TP : LKK REF - CC6/CTI20010576/ea3) on 30/09/2020

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)