

Veron Chen (LKKAUTO)

From: Rasul (LKKAUTO)
Sent: Wednesday, 11 November 2020 2:18 PM
To: Veron Chen (LKKAUTO)
Subject: RE: - SECOND OPINION FOR VEHICLE NO. SDJ 2018 L; OUR REF : 17/18/20/VC11/315893 [External Confidential]
Attachments: SDJ 2018L(1).png; SDJ 2018L(2).png; SDJ 2018L(3).png

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 10 November, 2020 11:31 AM
To: Rasul (LKKAUTO)
Subject: FW: - SECOND OPINION FOR VEHICLE NO. SDJ 2018 L; OUR REF : 17/18/20/VC11/315893 [External Confidential]

Hi Rasul,

Please refer below email from Simon and kindly fill in the condition for those parts replaced.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Simon Ho (LKKAUTO) <SimonHo@lkkauto.com>
Sent: Tuesday, 10 November 2020 11:19 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Subject: Re: - SECOND OPINION FOR VEHICLE NO. SDJ 2018 L; OUR REF : 17/18/20/VC11/315893 [External Confidential]

Dear Veron,

Audit check done for SDJ2018L, found LH front fender need replacement.

Best Regards,

Simon Ho

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: simonho@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Tuesday, 10 November 2020 10:14 AM

To: Simon Ho (LKKAuto) <SimonHo@lkkauto.com>

Subject: RE: - SECOND OPINION FOR VEHICLE NO. SDJ 2018 L; OUR REF : 17/18/20/VC11/315893 [External Confidential]

Dear Simon,

File for audit check.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Simon Ho (LKKAuto) <SimonHo@lkkauto.com>

Sent: Friday, 6 November 2020 4:47 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: Re: - SECOND OPINION FOR VEHICLE NO. SDJ 2018 L; OUR REF : 17/18/20/VC11/315893 [External Confidential]

Dear Veron,

Audit check done for SDJ2018L, found the COR is fair & reasonable.

Best Regards,

Simon Ho

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: simonho@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Friday, 6 November 2020 4:19 PM

To: Simon Ho (LKKAuto) <SimonHo@lkkauto.com>

Subject: RE: - SECOND OPINION FOR VEHICLE NO. SDJ 2018 L; OUR REF : 17/18/20/VC11/315893 [External Confidential]

Dear Simon,

Re-send marking.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto)

Sent: Friday, 6 November 2020 3:57 PM

To: Simon Ho (LKKAuto) <SimonHo@lkkauto.com>

Subject: FW: - SECOND OPINION FOR VEHICLE NO. SDJ 2018 L; OUR REF : 17/18/20/VC11/315893 [External Confidential]

Dear Simon,

File for audit check.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rasul (LKKAUTO) <Rasul@lkkauto.com>

Sent: Friday, 6 November 2020 12:16 PM

To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>

Subject: RE: - SECOND OPINION FOR VEHICLE NO. SDJ 2018 L; OUR REF : 17/18/20/VC11/315893 [External Confidential]

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Veron Chen (LKKAUTO)

Sent: Friday, 23 October, 2020 4:13 PM

To: Admin-D (LKKAUTO); Rasul (LKKAUTO); Celine Fong (LKKAUTO)

Subject: RE: - SECOND OPINION FOR VEHICLE NO. SDJ 2018 L; OUR REF : 17/18/20/VC11/315893 [External Confidential]

Hi Rasul,

Paper survey done?

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Sent: Friday, 2 October 2020 10:19 AM

To: Rasul (LKKAUTO) <Rasul@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; Celine Fong (LKKAUTO) <celinefong@lkkauto.com>

Subject: FW: - SECOND OPINION FOR VEHICLE NO. SDJ 2018 L; OUR REF : 17/18/20/VC11/315893 [External Confidential]

Dear Rasul/Veron,

FYNA paper survey done, document upload in views.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AU LEE TYNG <ltau@lonpac.com>

Sent: Thursday, 1 October, 2020 6:56 PM

To: 'admin-d@lkkauto.com' <admin-d@lkkauto.com>

Cc: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: - SECOND OPINION FOR VEHICLE NO. SDJ 2018 L; OUR REF : 17/18/20/VC11/315893 [External Confidential]

Lonpac External - Confidential

Dear sir,

Refer to the above.

Attached herewith the documents for the second opinion for your attention

Our insured lorry no. is BPE 4084

Thanks and regards,

Au Lee Tyng

CLAIMS DEPARTMENT | LONPAC INSURANCE BHD

T : 03-2723 7718 F: 03-2034 2654 EMAIL : ltau@lonpac.com

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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