

## Mei Kwan (LKKAuto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Monday, 26 October, 2020 11:36 AM  
**To:** Jaslin Kok (LKK Auto)  
**Cc:** Admin A; Khanchna (LKK Auto)  
**Subject:** RE: O/R : SNM20D203654/C02/GBF3639H/TANKL / FW: Direct Settlement - Accident Involving GBF3639H (OI : CTI - SNM20D203654/C02/tkl) AND SHC3379C (TP : LKK REF - CC6/CTI20010572/ka3) on 30/09/2020  
**Attachments:** OI GIA REPORT.pdf  
**Categories:** HMK

Dear Jaslin,

We refer to your email below.

Attached is our insured's GIA report for your necessary action.

Please keep us posted for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

### **Tan Kah Leong**

Assistant Executive  
Claims Department

### **China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Sent:** Friday, October 23, 2020 11:43 AM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>  
**Subject:** RE: O/R : SNM20D203654/C02/GBF3639H/TANKL / FW: Direct Settlement - Accident Involving GBF3639H (OI : CTI - SNM20D203654/C02/tkl) AND SHC3379C (TP : LKK REF - CC6/CTI20010572/ka3) on 30/09/2020

Dear Kah Leong

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

***\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Friday, 16 October 2020 12:50 PM

**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>

**Subject:** RE: O/R : SNM20D203654/C02/GBF3639H/TANKL / FW: Direct Settlement - Accident Involving GBF3639H (OI : CTI - SNM20D203654/C02/tkl) AND SHC3379C (TP : LKK REF - CC6/CTI20010572/ka3) on 30/09/2020

Dear Jaslin,

We refer to your email below.

We regret that our insured still has not report the accident to us to date.

We will reminder our insured to report the accident soonest possible for us to handle the matter.

Thank you.

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Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Friday, October 16, 2020 11:51 AM  
**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>  
**Subject:** RE: O/R : SNM20D203654/C02/GBF3639H/TANKL / FW: Direct Settlement - Accident Involving GBF3639H (OI : CTI - SNM20D203654/C02/tkl) AND SHC3379C (TP : LKK REF - CC6/CTI20010572/ka3) on 30/09/2020

Dear Kah Leong

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

*\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>  
**Sent:** Friday, 2 October 2020 4:22 PM  
**To:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>; Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** RE: O/R : SNM20D203654/C02/GBF3639H/TANKL / FW: Direct Settlement - Accident Involving GBF3639H (OI : CTI - TBA) AND SHC3379C (TP : LKK REF - CC6/CTI20010572/ka3) on 30/09/2020

**CTI's ref: SNM20D203654/C02/tkl**

**LKK's ref: CC6/CTI20010572/ka3**

Dear Jaslin,

We refer to your email below.

We regret to advise that our insured has yet to report the accident.

We will inform our insured to report the accident to us soonest possible for us to handle the matter accordingly.

Thank you.

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Regards

**Tan Kah Leong**

Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, October 2, 2020 3:46 PM

**To:** [jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com); Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R : SNM20D203654/GBF3639H/TANKL / FW: Direct Settlement - Accident Involving GBF3639H (OI : CTI - TBA) AND SHC3379C (TP : LKK REF - CC6/CTI20010572/ka3) on 30/09/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D203654/GBF3639H/TANKL.

Dear Kah Leong,

Pls revert LKK.

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Thank you

**Chong Boon Sen**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Jaslin Kok (LKK Auto) <[jaslinkok@lkkauto.com](mailto:jaslinkok@lkkauto.com)>  
**Sent:** Friday, October 2, 2020 10:48 AM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Khanchna (LKK Auto) <[khanchna@lkkauto.com](mailto:khanchna@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving GBF3639H (OI : CTI - TBA) AND SHC3379C (TP : LKK REF - CC6/CTI20010572/ka3) on 30/09/2020

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:  
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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