

Mei Kwan (LKKAuto)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Sent: Friday, 2 October, 2020 4:22 PM
To: Jaslin Kok (LKK Auto); Khanchna (LKK Auto); Admin A
Subject: RE: O/R : SNM20D203654/C02/GBF3639H/TANKL / FW: Direct Settlement - Accident Involving GBF3639H (OI : CTI - TBA) AND SHC3379C (TP : LKK REF - CC6/CTI20010572/ka3) on 30/09/2020

Follow Up Flag: Follow up
Flag Status: Flagged

Categories: HMK

CTI's ref: SNM20D203654/C02/tkl

LKK's ref: CC6/CTI20010572/ka3

Dear Jaslin,

We refer to your email below.

We regret to advise that our insured has yet to report the accident.

We will inform our insured to report the accident to us soonest possible for us to handle the matter accordingly.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong

Assistant Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Friday, October 2, 2020 3:46 PM

To: jaslinkok@lkkauto.com; Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R : SNM20D203654/GBF3639H/TANKL / FW: Direct Settlement - Accident Involving GBF3639H (OI : CTI - TBA) AND SHC3379C (TP : LKK REF - CC6/CTI20010572/ka3) on 30/09/2020

Dear all,

Please note that officer in charge for this case is Tan Kah Leong.

Claim no. SNM20D203654/GBF3639H/TANKL.

Dear Kah Leong,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, October 2, 2020 10:48 AM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBF3639H (OI : CTI - TBA) AND SHC3379C (TP : LKK REF - CC6/CTI20010572/ka3) on 30/09/2020

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Jaslin Kok | Admin

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)