

admin

From: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Sent: Thursday, 1 October 2020 5:08 PM
To: SUR; assignments
Cc: Jeremiah Ng; LEE KATIE
Subject: RE: OD claim for XD8011K doa 23/09/2020 Our ref: M11D10932010
Attachments: ESTIMATE.zip

Without Prejudice

Without Prejudice

Dear LKK

Kindly assist to survey own damage 's vehicle .

Details of survey as email below . Thanks

OD excess is \$1,000.

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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From: Jeremiah Ng <jeremiah@falconair.com.sg>
Sent: Thursday, October 1, 2020 4:47 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: Re: OD claim for XD8011K doa 23/09/2020 Our ref: M11D10932010

Dear Josephine,

The above attachment is XD8011K estimate.
Kindly assist to arrange a survey for XD8011K.

Thanks and regards,
Jeremiah Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
[Tel:67897997](tel:67897997)

From: WONG JOSEPHINE
Sent: Thu, 01 Oct 2020 2:28 PM
To: Jeremiah Ng
Subject: RE: OD claim for XD8011K doa 23/09/2020 Our ref: M11D10932010

Without Prejudice

We need the estimate before we arrange survey .

You still need to pass it to our surveyor .

Thanks.

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services.
We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
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From: Jeremiah Ng <jeremiah@falconair.com.sg>
Sent: Thursday, October 1, 2020 2:12 PM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: Re: OD claim for XD8011K doa 23/09/2020 Our ref: M11D10932010

Dear Josephine,

Estimate is not ready yet as we are awaiting for parts prices.

Best regards,
Jeremiah Ng
Falcon-Air Auto Services Pte Ltd (Tampines)
[Tel:67897997](tel:67897997)

From: WONG JOSEPHINE
Sent: Thu, 01 Oct 2020 1:09 PM

To: Jeremiah Ng

Subject: RE: OD claim for XD8011K doa 23/09/2020 Our ref: M11D10932010

Without Prejudice

Dear Jeremiah

Can forward us the estimate first ?

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services.

We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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From: Jeremiah Ng <jeremiah@falconair.com.sg>

Sent: Thursday, October 1, 2020 11:47 AM

To: LEE KATIE <katielee@uoi.com.sg>; WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: OD claim for XD8011K doa 23/09/2020

Hi Sir/Mdm,

The above attachment is XD8011K accident report.

Kindly assist to arrange a survey for XD8011K.

Thanks and regards,

Jeremiah Ng

Falcon-Air Auto Services (Tampines)

[Tel:67897997](tel:67897997)