

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Friday, 11 December 2020 5:19 PM  
**To:** 'Serene LIM'  
**Cc:** Admin A; Jasper Chua (LKK Auto)  
**Subject:** RE: [EXTERNAL] ACC INVLG GBJ4198K & SCF8811G ALONG EUNOS AVENUE 6 ON 28.09.2020 \*\*\* LKK REF: CC4/ASM20010567/Kba3  
**Attachments:** DS FORM\_GBJ4198K.pdf

### Without Prejudice

Hi Serene,

As discussed, we confirm settlement at a global sum of \$3,800.00(all-in).

Please duly sign the documents enclosed and return to us for our necessary action.

Hi Jasper(LKK),

Pls follow up once signed DS form received. Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*"Best Wishes for Merry Christmas & Happy New Year 2021"*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Serene LIM <serene@autocare.com.sg>

**Sent:** Friday, 20 November 2020 1:52 PM

**To:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

**Cc:** Admin A <admin-a@lkkauto.com>

**Subject:** RE: [EXTERNAL] ACC INVLG GBJ4198K & SCF8811G ALONG EUNOS AVENUE 6 ON 28.09.2020 \*\*\* LKK REF: CC4/ASM20010567/Kba3

Hi Jasper

Sorry for typo error. Not Rental

We maintain

RC \$3434.55 – as per finalise with LKK surveyor  
LOR \$5110 x 5d \$550 - Revised  
**Total : \$3984.55**

Please check & revert to us within next 7days.

Serene LIM  
Lim Yew Boo Spray Paint Co  
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332  
E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

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**From:** Serene LIM [<mailto:serene@autocare.com.sg>]  
**Sent:** Friday, 20 November 2020 1:48 pm  
**To:** 'Jasper Chua (LKK Auto)'  
**Cc:** 'Admin A'  
**Subject:** RE: [EXTERNAL] ACC INVLG GBJ4198K & SCF8811G ALONG EUNOS AVENUE 6 ON 28.09.2020 \*\*\* LKK REF: CC4/ASM20010567/Kba3

Hi Jasper

Please informed your principal, AXA that we would like to seek their understanding in the above matters and we would like to highlight to you/ them that we are not requesting for anything special. Neither are we asking for more than what we have spent. We are simply recovering the financial losses incurred by us. Asking us to share the losses by accepting a lower offer would be very unfair.

We therefore suggest that there shouldn't be further haggling over this matter. In all fairness, our rental should be entertained in full.

Please note that if we do not hear from you within the next 7 days, we shall proceed to institute legal actions against you without further reference to you.

We trust you would understand our position.

Serene LIM  
Lim Yew Boo Spray Paint Co  
Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332  
E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

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**From:** Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]  
**Sent:** Friday, 20 November 2020 1:42 pm  
**To:** Serene LIM  
**Cc:** Admin A  
**Subject:** [EXTERNAL] ACC INVLG GBJ4198K & SCF8811G ALONG EUNOS AVENUE 6 ON 28.09.2020 \*\*\* LKK REF: CC4/ASM20010567/Kba3

WITHOUT PREJUDICE

Dear Serene,

We have our principal to reduce COR to **\$3,202.10.**

On a without prejudice, for a quick and amicable settlement, our principal propose the settlement at global sum at **\$3,700.00 (all-in).**

Kindly confirm acceptance to expedite the closing.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Serene LIM <[serene@autocare.com.sg](mailto:serene@autocare.com.sg)>

**Sent:** Friday, 20 November 2020 10:58 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXTERNAL] ACC INVLG GBJ4198K & SCF8811G ALONG EUNOS AVENUE 6 ON 28.09.2020 \*\*\* LKK REF: CC4/ASM20010567/Kba3

Morning Jasper

We counter propose

RC \$3434.55

LOR \$\$110 x5d \$550 - Revised

**Total : \$3984.55**

Pls revert without further delay for direct settlement purpose.

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

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**From:** Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

**Sent:** Friday, 20 November 2020 9:00 am

**To:** Serene LIM

**Cc:** Admin A

**Subject:** RE: [EXTERNAL] ACC INVLG GBJ4198K & SCF8811G ALONG EUNOS AVENUE 6 ON 28.09.2020 \*\*\* LKK REF: CC4/ASM20010567/Kba3

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your email.

We propose a settlement at a global sum of **\$3,700.00(all-in)**.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Serene LIM <[serene@autocare.com.sg](mailto:serene@autocare.com.sg)>

**Sent:** Monday, 16 November 2020 10:36 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** [EXTERNAL] ACC INVLG GBJ4198K & SCF8811G ALONG EUNOS AVENUE 6 ON 28.09.2020 \*\*\* LKK REF: CC4/ASM20010567/Kba3

Morning Jasper

Kindly revert to our quantification as it been more than 2 weeks waiting period already.

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

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**From:** Serene LIM [<mailto:serene@autocare.com.sg>]

**Sent:** Friday, 30 October 2020 4:34 pm

**To:** 'Jasper Chua (LKK Auto)'

**Cc:** 'Admin A'; 'Mei Kwan (LKKAuto)'

**Subject:** FW: [EXTERNAL] ACC INVLG GBJ4198K & SCF8811G ALONG EUNOS AVENUE 6 ON 28.09.2020 \*\*\* LKK REF: CC4/ASM20010567/Kba3

Hi Jasper

Kindly revert. Thank you

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

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**From:** Serene LIM [<mailto:serene@autocare.com.sg>]

**Sent:** Friday, 23 October 2020 12:41 pm

**To:** 'Jasper Chua (LKK Auto)'; 'Mei Kwan (LKKAuto)'

**Cc:** 'Admin A'

**Subject:** RE: [EXTERNAL] ACC INVLG GBJ4198K & SCF8811G ALONG EUNOS AVENUE 6 ON 28.09.2020 \*\*\* LKK REF: CC4/ASM20010567/Kba3

Hi Jasper

We are quantifying below

RC \$3434.55

LOR \$\$130 x5d \$650

**Total : \$4084.55**

Attached supporting documents

Pls revert, Thank you

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

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**From:** Jasper Chua (LKK Auto) [<mailto:jasperchua@lkkauto.com>]

**Sent:** Monday, 5 October 2020 4:46 pm

**To:** Serene LIM; Mei Kwan (LKKAuto)

**Cc:** Admin A

**Subject:** RE: [EXTERNAL] ACC INVLG GBJ4198K & SCF8811G ALONG EUNOS AVENUE 6 ON 28.09.2020 \*\*\* LKK REF: CC4/ASM20010567/Kba3

WITHOUT PREJUDICE

Dear Sirs/Madam,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement. Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Serene LIM <[serene@autocare.com.sg](mailto:serene@autocare.com.sg)>

**Sent:** Monday, 5 October 2020 1:46 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: [EXTERNAL] ACC INVLG GBJ4198K & SCF8811G ALONG EUNOS AVENUE 6 ON 28.09.2020 \*\*\* LKK REF: CC4/ASM20010567/Kba3

Hi Jasper

Pls confirm liability for this direct rear case for direct settlement purpose.

FYI – Kenneth had surveyed the vehicle.

Thank you

Serene LIM

Lim Yew Boo Spray Paint Co

Tel: +65 64545011 | Fax: +65 64593724 | Hp: +65 96852332

E-mail: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Thursday, 1 October 2020 5:57 pm

**To:** LimYew Boo Spray Paint Co; Jasper Chua (LKK Auto)

**Cc:** Admin A

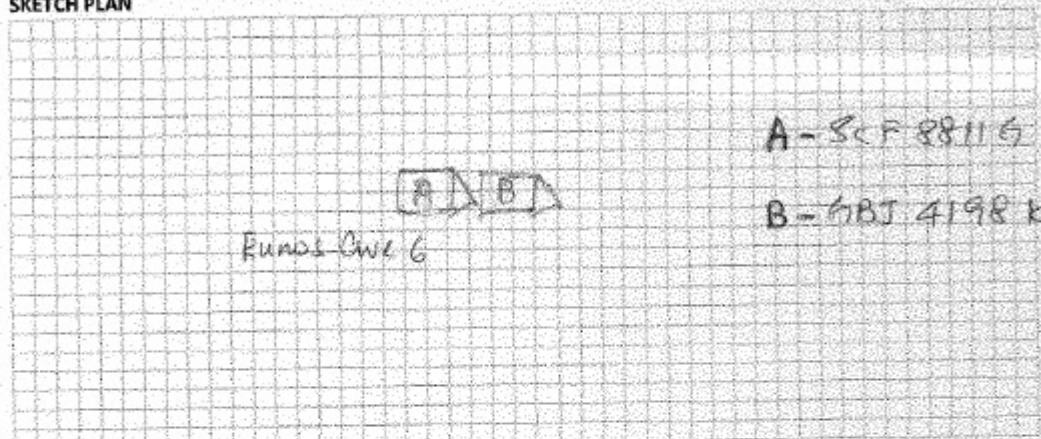
**Subject:** RE: [EXTERNAL] ACC INVLG GBJ4198K & SCF8811G ALONG EUNOS AVENUE 6 ON 28.09.2020 \*\*\* LKK REF: CC4/ASM20010567/Kba3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

## SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

AT the JUNCTION OF Eunos Ave 6 & AVE 8 Traffic Light  
 where the accident occur

The Traffic light Red <sup>the vehicle</sup> & come to a halt, the vehicle  
 in front of me GBJ 4198 K come to a stop and I also  
 came to a stop about 3 metre behind and I have a  
 backache that day so I move my body to release some  
 tension on my back at the same time release the brake  
 peddle accidentally then ~~the~~ my vehicle move SCF 8811 G  
 move forward to hit the back of the ~~car~~ Van GBJ 4198 K

Please provide us evidence i.e. video/ scene photo.

Kindly note that for liability, claim negotiation and settlement, please contact **Jasper via email**.

**To check availability of the case handler, you may contact the undersigned.**

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted**

**From:** LimYew Boo Spray Paint Co <[limyewboo@singnet.com.sg](mailto:limyewboo@singnet.com.sg)>

**Sent:** Wednesday, 30 September, 2020 6:11 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Cc:** motor.email <[motor.email@axa.com.sg](mailto:motor.email@axa.com.sg)>

**Subject:** [EXTERNAL] ACC INVLG GBJ4198K & SCF8811G ALONG EUNOS AVENUE 6 ON 28.09.2020

To : Motor Claims Dept (Arrangement of Surveyor Unit)



**RE: NOTICE TO THIRD PARTY INSURERS TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKINGS DAY PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIN-INJURY MOTOR ACCIDENT CLAIMS (NIMA) ACCIDENT INVOLVING GBJ4198K & SCF8811G ALONG EUNOS AVENUE 6 ON 28.09.2020**

We are the repairer for GBJ4198K the owner of vehicle no. QA Copier & Suppliers Pte Lrd

Please be informed that the said vehicle can be inspected at the following venue:

Lim Yew Boo Spray Paint Co  
Blk 10 Sin Ming Industrial Estate #01-10 Singapore 575645  
Tel: 64534177 Fax: 64593724 Email: [serene@autocare.com.sg](mailto:serene@autocare.com.sg)

Contact Person: [Serene Lim Hp : +65 96852332](mailto:serene@autocare.com.sg)

**Please also provide us a list of 10 surveyors as your nominated SJE (Single Joint Expert)**

I/ We enclosed herewith a copy of our client **SAS Statement** for your reference. Looking forward to your kind assistance and co-operative in this matter.

Please note that if you fail to conduct the pre-repair inspection within the next 2 days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you

Regards  
Serene LIM  
Lim Yew Boo Spray Paint Co  
Direct : +65 64545011  
Mobile : +65 96852332