

Celine Fong (LKKAuto)

From: Sbk E <sbk5643e@yahoo.com>
Sent: Wednesday, 20 January 2021 3:38 PM
To: Celine Fong (LKKAuto)
Cc: SUR
Subject: RE: INVOICE, TOWING AND DV, Re: RESENT,Re: FINALIZATION AMOUNT FOR FBM9517A, Re: ATTENTION CELINE ADVICE, Re: UPDATE, Re: LUMP SUM REPAIR AMOUNT, Re: INV< TOW AND DV, Re: RIGHT FORK AND RIGHT FOOTSTEP, Re: OWN DAMAGE CLAIM - FBM9517A
Attachments: image001.jpg; FBM9517RepairBill.jpeg; FBM9517DV.jpeg; FBM9517Tow.jpeg

Dear Celine,

Please refer to the attached files for the documents requested. Please assist to claim the towing bill too. Please let me know the claim handler for this matter. Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Wednesday, January 6, 2021, 09:30:32 AM GMT+8, Celine Fong (LKKAuto) <celinefong@lkkauto.com> wrote:

Dear Mr Kwan,

WITHOUT PREJUDICE

Lump Sum \$3,200.00 before excess \$300.00 & GST and 3 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Celine Fong

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email:celinefong@lkkauto.com | fax: 6256-4315

From: Sbk E <sbk5643e@yahoo.com>
Sent: Friday, 1 January 2021 6:59 PM
To: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>
Cc: SUR <sur@lkkauto.com>
Subject: RE: RESENT,Re: FINALIZATION AMOUNT FOR FBM9517A, Re: ATTENTION CELINE ADVICE, Re: UPDATE, Re: LUMP SUM REPAIR AMOUNT, Re: INV< TOW AND DV, Re: RIGHT FORK AND RIGHT FOOTSTEP, Re: OWN DAMAGE CLAIM - FBM9517A

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Sunday, December 27, 2020, 10:02:18 PM GMT+8, Sbk E <sbk5643e@yahoo.com> wrote:

Dear Serene,

Please confirm finalization amount for FBM9517A. Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Sunday, November 29, 2020, 06:21:42 AM GMT+8, Sbk E <sbk5643e@yahoo.com> wrote:

Dear Celine,

Please assist on this matter. Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Wednesday, November 25, 2020, 03:48:04 PM GMT+8, Sbk E <sbk5643e@yahoo.com> wrote:

Dear Celine,

Please help. Thanks.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Tuesday, November 24, 2020, 04:42:16 PM GMT+8, Sbk E <sbk5643e@yahoo.com> wrote:

Dear Celine,

Please refer to the attached file and assist for this matter. Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Wednesday, October 28, 2020, 08:55:48 AM GMT+8, Sbk E <sbk5643e@yahoo.com> wrote:

Dear Yvonne,

Good Day. Please kindly update on the status and the payment ETA. Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Thursday, October 22, 2020, 11:32:52 AM GMT+8, Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com> wrote:

Dear Mr Kwan

Confirm L/S \$3700.00 @ 3 days repairs before excess and GST.

Officer in charge is Azlan email :syazairdina.azlan@aig.com

Refer no: OD/8865664469GS

Thank you.

Best Regards,

Yvonne Wong(Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E [<mailto:sbk5643e@yahoo.com>]

Sent: Thursday, October 22, 2020 9:42 AM

To: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: LUMP SUM REPAIR AMOUNT, Re: INV< TOW AND DV, Re: RIGHT FORK AND RIGHT FOOTSTEP, Re: OWN DAMAGE CLAIM - FBM9517A

Dear Yvonne,

Please also confirm that the lump sum repair amount is \$3.700.00 before Excess and GST. Thanks.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Thursday, October 22, 2020, 09:36:19 AM GMT+8, Sbk E <skb5643e@yahoo.com> wrote:

Dear Yvone,

Please refer to the attached file for the repair cost and towing. The total payable to Bike Production is \$3,745.00. Please let me know the claim officer for this matter and the estimated time to receive payment. Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Thursday, October 8, 2020, 02:09:04 PM GMT+8, Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com> wrote:

Hi Mr Kwan

My surveyor will go down and take some photo for the 2 items.

Thank you.

Best Regards,

Yvonne Wong(Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E [<mailto:skb5643e@yahoo.com>]

Sent: Thursday, October 08, 2020 2:03 PM

To: Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: RIGHT FORK AND RIGHT FOOTSTEP, Re: OWN DAMAGE CLAIM - FBM9517A

Dear Yvone,

Please advise this 2 items as we are in the midst of repairing. Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Wednesday, October 7, 2020, 06:47:26 PM GMT+8, Sbk E <skb5643e@yahoo.com> wrote:

Dear Yvone,

The towing, right foot step and right fork ought to pay. I have whatapps the photos to Veron. Please

retrieve from Veron. Please advise as Insured wants to collect bike asap. Thanks.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Wednesday, October 7, 2020, 05:11:18 PM GMT+8, Yvonne Wong (LKK Auto) <yvonnewong@lkkauto.com> wrote:

Dear Sir,

As instructed by our client, please proceed to repair the insured **vehicle FBM9517A (excess \$300/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

NOTE: FRONT RIGHT FORK SERVICING & FRONT RIGHT FOOTSTEP NOT CONSISTENT.

Thank you.

Best Regards,

Yvonne Wong(Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Sbk E [<mailto:skb5643e@yahoo.com>]
Sent: Thursday, October 01, 2020 4:14 PM
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: Re: OWN DAMAGE CLAIM - FBM9517A

Dear Nivitha,

Good Day. Please arrange Naz to come tomorrow for the survey. Thank you.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Thursday, October 1, 2020, 03:53:09 PM GMT+8, admin <admin-d@lkkauto.com> wrote:

Dear Sir/Mdm,

Or may we arrange tomorrow? Kindly reply me thanks.

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email:assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**** Note: We are onwork from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted***

From: admin <admin-d@lkkauto.com>
Sent: Thursday, 1 October 2020 3:02 PM
To: 'Sbk E' <sbk5643e@yahoo.com>
Subject: RE: OWN DAMAGE CLAIM - FBM9517A

Dear Sir/Mdm,

Please be informed that Naz is not available today. May we arrange another surveyor?

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email:assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: admin <admin-d@lkkauto.com>
Sent: Thursday, 1 October 2020 2:32 PM
To: 'Sbk E' <sbk5643e@yahoo.com>
Subject: RE: OWN DAMAGE CLAIM - FBM9517A

Dear Sir/Mdm,

Please be informed that Naz is not available today. May we arrange another surveyor?

BEST REGARDS

G.NIVITHA

LKK Auto Consultants Pte Ltd

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From: Sbk E <sbk5643e@yahoo.com>
Sent: Thursday, 1 October 2020 2:26 PM
To: admin <admin-d@lkkauto.com>
Cc: assignments@lkkauto.com
Subject: Re: OWN DAMAGE CLAIM - FBM9517A

Dear Nivitha,

Please arrange Naz. Thanks.

Regards,

Kwan S. H.
Director
Bike Production Pte Ltd

On Thursday, October 1, 2020, 01:57:47 PM GMT+8, admin <admin-d@lkkauto.com> wrote:

Dear Sir/Mdm,

Is the vehicle FBM 9517A in the workshop?

BEST REGARDS

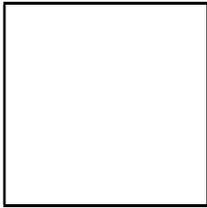
G.NIVITHA

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