

Our Ref : T 0920 / SHD4728S /KS(st)  
Your Ref: \_\_\_\_\_  
Date : 14-Oct-2020

# COMFORTDELGRO ENGINEERING

**AIG ASIA PACIFIC INSURANCE PTE LTD**  
**AIG Building**

**78 Shenton Way**

**#07-16**

**Singapore 079120**

**Attn : Motor Claims Department**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHD4728S YOUR INSURED SGG4004T**  
**AND OTHER SLQ5218A ON 30-Sep-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No **SHD4728S** which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SGG4004T** we are submitting these claim for your consideration on behalf of the claimants.

## TAXI OWNER'S CLAIM

1	Cost of Repair	\$	9,580.35
2	5.5 days Loss of Rental @ \$ 125.19 per day	\$	688.55
3	Survey Report Fees (Surveyed by M/s LKK)	\$	-
4	GIA / LTA Search Fees	\$	7.49
5	GIA / Police Report Fees	\$	-
6	Towing Fee	\$	-
		\$	10,276.39

## HIRER'S CLAIM

7	5.5 days Loss of Income @ \$ 80.00 per days	\$	440.00
	<b>Total Claims :</b>	\$	10,716.39

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SGG4004T
- c) GIA / Police report/s of : SHD4728S
- d) Letter of authority from owner / hirer / operator
  - ( ) Photograph/s of Accident Scene ( ) Certificate of Insurance
  - ( ) Witness statement/s ( ) PIR (x) Downtime/Mileage record

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

*Kazali Hj Selahudin*

CDGE Taxi Claims Department

Tel : 6214 8736 Fax : 6214 1843 Email : kazali@cdge.com.sg

This is a computer generated letter. No signature is required.

CDGE Taxi Claims Dept

59 Loyang Drive 4th Floor

Singapore 508969

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

## Workshops

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

A member of

**COMFORTDELGRO**

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W

Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD4728S

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
16.01.2020

CHASSIS CODE  
KMH851CVLU189998

INV. NO/DATE  
91527693 09.10.2020

JOB NO.  
305425621

ODOMETER READING

DATE/TIME IN  
30.09.2020 20:00

Description : 3P 30.09.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-0578	IONIQV4 COVER-FR BUMPER#	1	418.30	20.00	334.64
0002	04-01-0104-0573	IONIQVC PANEL-FENDER RH#	1	490.70	20.00	392.56
0003	04-01-0104-2696	IONIQV4 GRILLE ASSY-RADIATOR#	1	1,409.10	20.00	1,127.28
0004	04-01-0104-2687	IONIQV4 MOULDING-FRONT BUMPER CTR UPR	1	188.00	20.00	150.40
0005	04-01-0104-3918	IONIQVC BRACKET-FR BUMPER SIDE RH	1	35.00	20.00	28.00
0006	04-01-0101-0111	HYUNDAI BUMPER COVER CLIP REAR	20	2.20	20.00	35.20
0007	04-01-0104-2701	IONIQV4 MOULDING-FRT BPR LICENSE PLATE	1	30.00	0.00	30.00
0008	04-01-0104-2533	IONIQV2-4 MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00

- 1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK.
- 2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
- 3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
- 4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91527693	9,580.35	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD4728S

INV. NO/DATE  
91527693 09.10.2020

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JOB NO.  
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MODEL  
IONIQ(G3)

ODOMETER READING

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S/No	Part No.		Qty	Unit Price	%Disc	Net
0009	04-01-0104-1150	IONIQVC PROTECTOR MAT	1	50.00	0.00	50.00
0010	09-01-9999-0068	HYUNDAI REVERSE SENSOR ASSY*	1	180.00	0.00	180.00
0011	FNPS	NO PLATE(S)	2	25.00	0.00	50.00
0012	04-01-0104-2935	IONIQV4 LAMP ASSY-HEAD RH#	1	1,993.65	20.00	1,594.92
0013	04-01-0104-3949	IONIQV4 FLAP ASSY-ACTIVE AIR UPR RH	1	356.00	20.00	284.80
0014	04-01-0104-0641	IONIQVC CARRIER ASSY-FRONT END MODULE#	1	949.30	20.00	759.44
0015	04-01-0104-2282	IONIQVC COVER-RR BUMPER#	1	459.40	20.00	367.52
0016	01-01-0104-2063	IONIQV2&4 TUBE-LIQUID	1	224.00	20.00	179.20
0017	04-01-0104-2971	IONIQVC BRACKET-FR BUMPER SIDE SUPT RH	1	12.00	20.00	9.60
0018	16-01-0104-0103	IONIQVC RADIATOR ASSY	1	510.50	20.00	408.40

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PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

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Singapore 579701

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COMPANY REG. NO.: 199506048W  
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78 SHENTON WAY, AIG BUILDING #07-16  
SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD4728S

INV. NO/DATE  
91527693 09.10.2020

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30.09.2020 20:00

CHASSIS CODE  
KMHC851CVLU189998

S/No	Part No.		Qty	Unit Price	%Disc	Net
0019	16-01-0104-2076	IONIQVC RADIATOR ASSY-INVERTER	1	884.80	20.00	707.84
0020	20-01-9999-2025	PRESTONE ANTIFREEZE COOLANT PREMIX 50-50	2	6.00	0.00	12.00
0021	16-01-0104-2016	IONIQV2-4 BLOWER ASSY-RADIATOR	1	576.00	20.00	460.80
SUB-TOTAL			:			7,523.60

### JOB NATURE

0001	PB	PANEL BEATING	640.00	640.00
0002	SP	SPRAYPAINT CHARGE	600.00	600.00
0003	L	REMOVE/REFIX REVERSE SENSOR	30.00	30.00
0004	20-00	TUFF KOTE	30.00	30.00
0005	17-01	CHECK ALL LIGHTING	30.00	30.00

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GST REG. NO. M2-8921817-3

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COMPANY REG. NO.: 199506048W

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SINGAPORE SG 079120

CONTACT NO: 64193000 3225094

VEHICLE NO  
SHD4728S

INV. NO/DATE  
91527693 09.10.2020

MAKE  
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MODEL  
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DATE OF REG  
16.01.2020

DATE/TIME IN  
30.09.2020 20:00

CHASSIS CODE  
KMH851CVLU189998

S/No	Part No.	Qty	Unit Price	%Disc	Net
0006	L REMOVE & INSTALL RADIATOR & INVERTER		100.00		100.00
		SUB-TOTAL	:		1,430.00

Items total	8,953.60
Add GST @ 7.000 %	626.75
Invoice amount	9,580.35

Issued by : CHEWBEELING 09.10.2020 14:24:33  
Repair type : CLS0/57/57  
Payment Type/Term: /Credit 30 days

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ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010004	91527693	9,580.35	

Our Ref: CT20090485

Date: 09 October 2020



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	30/09/2020 @ 18:15 hrs
ALONG	AYE TWDS TUAS BEFORE PORTSDOWN EXIT
INVOLVING	SGG4004T, SLQ5218A

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4728S** (the "Taxi"). The Taxi was hired to **TAN SONG POON CHARLES IC NO SXXXX533A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$125.19 per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



SHD 47282

[illegible]

## Enquire Transaction History

### Transaction History Details

Log Date/Time:	01 Oct 2020 / 10:38:01	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SGG4004T		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - (	Business Transaction Reference No.:	20201001103801158384

Search Date / Time: 30 Sep 2020 18:15:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** Hyundai Ioniq SHD4728S , SGG4004T , S... ON 30-Sep-20 18:15  
**ALONG** AYE TWDS TUAS BEFORE PORTSDOWN EXIT

I / We **TAN SONG POON CHAR...** (Hirer) NRIC No.: **SXXXX533A**

and/or **MIKE ONG SEOW PENG** (Relief) NRIC No.: **SXXXX363C**

Taxi Number **SHD4728S**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

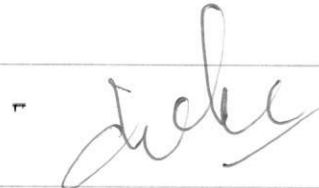
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **01-Oct-2020**

Name of Hirer **TAN SONG POON CHARLES**

Hirer NRIC **SXXXX533A**

Signature :



Address **227 PASIR RIS STREET 21 #13-102**  
**510227**

Contact No. **83897313**

Name of Relief **MIKE ONG SEOW PENG**

Relief NRIC **SXXXX363C**

Signature :



Address **74 BEDOK NORTH ROAD 06-118**  
**460074**

Contact No. **98781600**