

Summer Lee (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 1 October, 2020 2:19 PM
To: William Wang Kiat Seng; Ngo Toh Wee; 'SUR'; 'assignments'
Cc: Claims Dept of CTI
Subject: RE: OUR REF: SNM20D203551/C02/GBG7572J/LEWLC & YOUR REF: SLP4074J- TO CONDUCT PRS & REVERT LIABILITY
Attachments: SLP4074J DOA24092020 ESTIMATE.pdf; SLP4074J DOA24092020 SAS.pdf

WITHOUT PREJUDICE

Dear Wiliam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please proceed to survey the vehicle.

Thank you

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jenny Lew

Sent: Thursday, October 1, 2020 2:17 PM

To: William Wang Kiat Seng <WilliamWangKS@sparkcarcare.com>; Ngo Toh Wee <Ngotw@sparkcarcare.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D203551/C02/GBG7572J/LEWLC & YOUR REF: SLP4074J- TO CONDUCT PRS & REVERT LIABILITY

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From: William Wang Kiat Seng <WilliamWangKS@sparkcarcare.com>

Sent: Thursday, October 1, 2020 2:07 PM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Ngo Toh Wee <Ngotw@sparkcarcare.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM20D203551/C02/GBG7572J/LEWLC & YOUR REF: SLP4074J- TO CONDUCT PRS & REVERT LIABILITY

Dear Sir / Madam,

Kindly arrange Kenneth Kong (LKK) to survey the vehicle.

Thank you.

Best Regards,

William Wang

Motor Vehicle Assessor(Accident Repair)

T: 6383 8115 | **M:** 9651 5871

W: www.SPARKcarcare.com

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Thursday, October 1, 2020 9:54 AM

To: William Wang Kiat Seng <WilliamWangKS@sparkcarcare.com>; Ngo Toh Wee <Ngotw@sparkcarcare.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D203551/C02/GBG7572J/LEWLC & YOUR REF: SLP4074J- TO CONDUCT PRS & REVERT LIABILITY

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Without Prejudice

Our reference: SNM20D203551C02/ GBG7572J/lewlc

Your reference: SLP4074J

Dear Sirs / Madam,

ACCIDENT INVOLVING GBG7572J & SLP4074J on 24/09/2020

We refer to your email of 30/09/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew at 63896116 and email us at claimsdept@sg.cntaiping.com

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Regards,

Jenny Lew

Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, September 30, 2020 7:52 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>; williamwangks@sparkcarcare.com; ngotw@sparkcarcare.com
Subject: OUR REF: SNM20D203551/C02/GBG7572J/LEWLC & YOUR REF: SLP4074J- TO CONDUCT PRS & REVERT LIABILITY

Dear Jenny,

Please conduct PRS for **SLP4074J & revert liability** soonest possible.

Note: officer in charge – Jenny Lew, DID: 63896172.

***** Kindly quote our reference number when replying.**

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Thank you & Best regards.

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: William Wang Kiat Seng <WilliamWangKS@sparkcarcare.com>
Sent: Wednesday, September 30, 2020 2:20 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Andrew Cornelius Goh Cheng Chuan <AndrewCorneliusGoh@sparkcarcare.com>; Ngo Toh Wee <Ngotw@sparkcarcare.com>; Denis Teo Chin Chye <denisteo@sparkcarcare.com>
Subject: SLP4074J CLAIMING AGAINST GBG7572J DOA24092020 CHECK LIABILITY & ARRANGE SURVEY

Dear Sir / Madam,

Please advise the liability of this accident.

Your insured vehicle number GBG7572J.

Vehicle is in for survey at CDGE Braddell.

Your early reply would be appreciated.

Thank you

Best Regards,

William Wang

Motor Vehicle Assessor(Accident Repair)

T: 6383 8115 | **M:** 9651 5871

W: www.SPARKcarcare.com

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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