

# AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
TEL: 6483 1244 ( 4 lines ) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg  
GST:M9-0009639-E RCB NO:06470300B

Our Ref : MC1901446

Your Ref : SHC2548M

Date : 20/11/2020

MS FIRST CAPITAL INSURANCE LTD  
36 ROBINSON ROAD  
#16-01 CITY HOUSE  
SINGAPORE 068877

Dear Sir/Madam,

**Request for Direct Settlement for Accident involving our client's vehicle SLC5470K and your Insured SHC2548M ON 28/09/2020 12:25 ALONG SLIP RD @ HOUGANG AVE 3**

We refer to the above matter.

Please assess through your Insured's (SHC2548M) report and our Client (SLC5470K) – EMILDA BINTE SULAIMAN's report as attached and advise whether there are possibilities of direct settlement.

Please find attached the following :

- 1) Final Bill
- 2) GIA Motor Accident Report form
- 3) Certificate of Insurance
- 4) LTA Search

The above vehicle was surveyed by Kenneth from LKK as appointed by MS 1ST CAP on 02/10/2020.

We would quantify our claim as below:-

Cost of Repair : \$1,927.20  
Loss Of Use : \$120.00(2 X \$60) Surveyor recommend 2 days  
LTA Search : \$7.45  
=====

Total	: \$2,054.65
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Kindly acknowledge and revert on the possibility of direct settlement within 14 days.

Thank You.

Yours faithfully,

**AH LIM MOTOR COMPANY**  
No. 10 Ang Mo Kio Industrial Park 2A  
#01-09 AMK Autopoint Singapore 568047  
Tel: 6483 1244 Fax: 6483 6170  
Keo Mui Hong

## Authorisation to Act

I, Emilda Binte Sulaiman ( the third party claimant )  
of 471A Upper Serangoon crescent #09-382 (B) 531471 ( address ), owner of  
PLC5470K ( Vehicle no ) hereby authorise **Ah Lim Motor Company**  
( the workshop ) to act for me in respect to my claim for repair costs and / or rental  
and /or loss of use ( Claim ) for my vehicle No. SLC5470K that was damaged  
pursuant to the accident which occurred on 28/09/20 ( date ) along  
Mid rd @ Hougang Ave 3 ( location ) involving  
vehicle Nos PHC 2548M ( the Accident )

I further authorise the workshop to settle the above mentioned claim in a manner that  
they deem fit and the workshop is further authorised to receive the payment further  
to settlement of my claim with payment cheque/s made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is  
on a without prejudice and without admission of liability basis insofar as the  
driver/owner/insurers of the other vehicle is concerned.

Dated this 28<sup>th</sup> day of Sep ( month ) 20 20 ( year )

→ 

Signed by Third party claimant  
Owner Veh No :

**AH LIM MOTOR COMPANY**

No. 10 Ang Mo Kio Industrial Park 2A  
#01-02 ANK Aulor City, Singapore 568047  
Tel: 6392 5411 Fax: 6392 6170

Signed by the workshop

Personal data Protection Act 2012

I/ We acknowledge and consent to Ah Lim Motor Company collecting , using and disclosing and  
/or processing my/our personal data to Third Party service providers and/or Insurance company my  
/ our personal data for the purpose of processing the claim and related insurance / claim matters.

\* 

Owner Signature

**DISCHARGE RECEIPT**

CLAIM REFERENCE : D20003931MFSH  
ACCIDENT DATE : 28/09/2020  
ACCIDENT LOCATION : SLIP ROAD @ HOUGANG AVE 3  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : CHANG CHENG YAU  
INSURED VEHICLE : SHC 2548M  
INVOLVED PARTY : SLC 5470K  
SETTLEMENT SUM : \$2,034.65

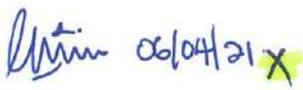
I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : EMILDA BINTE SULAIMAN

Signature and Date :  06/04/21 X

WITNESS :

Signature and Date : 06/04/2021

  
**AH LIM MOTOR COMPANY**  
No. 10 Ang Mo Kio Industrial Park 2A  
#01-09 AMK Autopoint Singapore 568047  
Tel: 6483 1244 Fax: 6483 5170

# AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047  
TEL: 6483 1244 ( 4 lines ) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg  
GST:M9-0009639-E RCB NO:06470300B

M/S : MS FIRST CAPITAL INSURANCE LTD  
36 ROBINSON ROAD  
#16-01 CITY HOUSE  
SINGAPORE 068877  
TEL: 62222311 FAX: 62223542  
ATTN: Motor Claim Department

Claim No: MC1901446  
Final No: AL1904039  
Date: 19 Nov 2020  
Policy No: MT/00845858  
Veh Reg No: SLC5470K  
Make/Model: MAZDA 3 4-DOOR  
SEDAN 1.5L  
Chassis No: JM6BM42A8G0339213  
TP Ins Co: MS 1ST CAP

Your Ref No: SLC5470K  
Claim Type: Third Party  
Accident Date: 28/09/2020

## Tax Invoice-Final Repair Cost to Vehicle No :SLC5470K

Description	Quantity	List Price	Amount
		S\$	S\$
<b>SPARE PARTS</b>			
1 REAR BUMPER	1 PC	996.70	
2 REAR BUMPER TOW COVER LH	1 PC	16.50	
3 REAR BUMPER SIDE RETAINER LH	1 PC	38.00	
4 REAR BUMPER CLIPS	12 PC	36.00	
5 REAR BUMPER REINFORCEMENT	1 PC	564.20	
		1,651.40	
	Less 20%	330.28	1,321.12
<b>LABOUR</b>			
6 TO DISCONNECT AND CHECK ELECTRICAL WIRING, WIRE SOCKETS AND ETC. TO REMOVE AND REINSTALL DAMAGED ELECTRICAL UNITS, TEST AND RECTIFY FOR PROPER FUNCTIONING.	1 PC	10.00	
7 TO REMOVE AND REINSTALL/REPLACE FRONT/REAR BUMPER SENSORS.	1 PC	50.00	
8 TO DISMANTLE ALL DAMAGED PARTS.TO CUT & WELD.TO KNOCK & REPAIR END PANEL,RR FENDER LH INNER PANELS AND AFFECTED AREAS. TO REFIT LISTED PARTS BACK SAME.	1 PC	200.00	
9 TO SPRAY REAR BUMPER,REAR FENDER LH,END PANEL.	1 PC	220.00	
		480.00	480.00
		<b>Total</b>	<b>S\$ 1,801.12</b>
		Add GST @ 7%	126.08
		<b>Total Amount Payable</b>	<b>S\$ 1,927.20</b>

TOTAL: SINGAPORE DOLLAR ONE THOUSAND NINE HUNDRED TWENTY SEVEN AND CENTS TWENTY ONLY

The above vehicle was surveyed by KENNETH KONG -LKK on 02/10/2020

For AH LIM MOTOR COMPANY

E. & O. E.

**AH LIM MOTOR COMPANY**  
No. 10 Ang Mo Kio Industrial Park 2A  
#01-09 AMK Autopoint Singapore 568047  
Tel: 6483 1244 Fax: 6483 6170  
AUTHORISED SIGNATURE



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Sep 2020 / 09:42:42

Receipt Date/Time : 29 Sep 2020 / 09:42:42

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-200929-000610

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
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Result of Insurance Enquiry - SHC2548M

As at 28 Sep 2020/12:25:00

Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED

1	Insurance Enquiry - SHC2548M Enquiry Fee 20200929094150772310	7.00	0.49	7.49
	<b>Sub-Total</b>	7.00	0.49	7.49
	<b>Total Before Rounding</b>	7.00	0.49	7.49
	<b>Rounding Difference</b>			0.04
	<b>Total Amount Payable</b>			7.45

Paid By

400610XXXXXX7963 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Enquire Vehicle's Insurance Particulars

### Thank You!

The insurance details of the vehicle you enquired can be found below. If you have entered a valid email address, a copy would have been sent to you.

Vehicle No.	Incident Date/Time	Insurance Company Name
SHC2548M	28 Sep 2020 / 12:25:00	MS FIRST CAPITAL INSURANCE LIMITED

Save as PDF

OK →

Print

## Jaslin Kok (LKK Auto)

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**From:** Rachel Wu <RachelWu@msfirstcapital.com.sg>  
**Sent:** Wednesday, 9 December 2020 11:00 AM  
**To:** Jaslin Kok (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20003931MFSH // EXPRESS SETTLEMENT \*\*\*  
LKK REF : CC4/FCI20010524/Krs3q2  
**Attachments:** LKK SURVEY REPORT & PHOTO.pdf; TP LOD & DOCS.pdf

Dear Jaslin,

Please offer as per below:

COR : \$1,972.20  
LOU : \$100-\$120 (\$50-\$60 x 02 days)  
LTA fee : \$7.45  
**Total : \$2,034.54 - \$2,054.65**

Thank you

Best Regards

Rachel Wu  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862  
| Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
**A Member of  Insurance Group**

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**From:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>  
**Sent:** Wednesday, 9 December 2020 9:32 am  
**To:** Rachel Wu <RachelWu@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20003931MFSH // EXPRESS SETTLEMENT \*\*\* LKK REF :  
CC4/FCI20010524/Krs3q2

Your ref : **D20003931MFSH**  
Our ref : CC4/FCI20010524/Krs3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING SHC 2548M (FCI) AND SLC 5470K (TP) ON 28/09/2020**

We refer to the above matter.

We seek your approval to offer repairer "AH LIM MOTOR COMPANY" at **\$2,054.65 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 4,193.54	\$ 1,927.20 (\$1,801.12 +7%GST)
2. Loss of Use (2 days x \$60.00)	\$ 120.00	\$ 120.00
3. LTA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 9,255.69</b>	<b>\$ 2,054.65</b>

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval / instruction.**

Thank you.

Best Regards,

**Jaslin Kok** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Sent:** Wednesday, 7 October 2020 11:09 AM

**To:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20003931MFSH // EXPRESS SETTLEMENT

Dear Su Li,

Please proceed with express settlement.

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862

| Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C

**A Member of  Insurance Group**

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**From:** Su Li (LKK Auto) <[suli@lkkauto.com](mailto:suli@lkkauto.com)>

**Sent:** Wednesday, 7 October 2020 10:09 am

**To:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20003931MFSH // EXPRESS SETTLEMENT

**YOUR REF: D20003931MFSH**  
**LKK REF: CC4/FCI20010524/Kds3**

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SLC 5470K at M/s AH LIM MOTOR COMPANY on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

**Enclosed for your perusal is:**

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jia Le.

*To check availability of the case handler, you may contact the undersigned.*

*\* Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 1467 Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

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**From:** Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]

**Sent:** Thursday, 1 October 2020 2:30 PM

**To:** Zila @ Ah Lim Motor Company; Mei Kwan (LKKAuto)

**Cc:** Mui Hong @ Ah Lim Motor; Admin A

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20003931MFSH ; YOUR REF: SLC5470K

**WITHOUT PREJUDICE**

Dear Zila,

We can agree to direct settlement with quantum to be agreed with our surveyor.

Dear Lkk,

Please take note of the above.

Thank you

Best Regards

Rachel Wu  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862  
| Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
A Member of **MS&AD Insurance Group**

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**From:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Sent:** Thursday, October 1, 2020 1:34 PM  
**To:** CWS Motor Claims <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Cc:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>; Mui Hong @ Ah Lim Motor <[muihong@ahlimmotor.com.sg](mailto:muihong@ahlimmotor.com.sg)>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20003931MFSH ; YOUR REF: SLC5470K

Hi Rachel,

Kindly advise liability for this case.  
My insured has video footage.  
Pls refer to the attached file.

Thanks.

Regards

Zila  
Ah Lim Motor (AMK)  
10 Ang Mo Kio Ind Pk 2A  
#01-09 AMK AUTOPOINT  
S568047  
TEL: 64831244 Fax: 64836170

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**From:** Claim Workflow System <[cwsmotorclaims@msfirstcapital.com.sg](mailto:cwsmotorclaims@msfirstcapital.com.sg)>  
**Sent:** Thursday, 1 October 2020 11:12 AM  
**To:** Zila @ Ah Lim Motor Company <[zila@ahlimmotor.com.sg](mailto:zila@ahlimmotor.com.sg)>  
**Cc:** [CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG](mailto:CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG); [RACHELWU@MSFIRSTCAPITAL.COM.SG](mailto:RACHELWU@MSFIRSTCAPITAL.COM.SG)  
**Subject:** SURVEYOR APPOINTED; OUR REF : D20003931MFSH ; YOUR REF: SLC5470K

Dear Sir/Madam

PRI Request For **SLC5470K** Accident Involving **SHC2548M** On 28-09-2020 AT 12:40:00HRS.

Please find below details for your reference

- **Claim number** : D20003931MFSH

- **Insured vehicle number** : SHC2548M
- **Accident date** : 28-09-2020
- **Third-party vehicle number** : SLC5470K
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : RACHELWU LIMEI

**PS: This is a system generated mail. Please do not reply to this mail.**

Regards,  
Admin Team  
Claim Workflow System  
Motor Claims Department  
MS First Capital Insurance Limited  
Tel : 6507 3848  
Fax : 6507 3849