

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlmmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

Our Ref : MC1901446

Your Ref : SHC2548M

Date : 20/11/2020

MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877

Dear Sir/Madam,

Request for Direct Settlement for Accident involving our client's vehicle SLC5470K and your Insured SHC2548M ON 28/09/2020 12:25 ALONG SLIP RD @ HOUGANG AVE 3

We refer to the above matter.

Please assess through your Insured's (SHC2548M) report and our Client (SLC5470K) – EMILDA BINTE SULAIMAN's report as attached and advise whether there are possibilities of direct settlement.

Please find attached the following :

- 1) Final Bill
- 2) GIA Motor Accident Report form
- 3) Certificate of Insurance
- 4) LTA Search

The above vehicle was surveyed by Kenneth from LKK as appointed by MS 1ST CAP on 02/10/2020.

We would quantify our claim as below:-

Cost of Repair : \$1,927.20

Loss Of Use : \$120.00(2 X \$60) Surveyor recommend 2 days

LTA Search : \$7.45

=====

Total : \$2,054.65

Kindly acknowledge and revert on the possibility of direct settlement within 14 days.

Thank You.

Yours faithfully,

AH LIM MOTOR COMPANY
No. 10 Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint Singapore 568047
Tel: 6483 1244 Fax: 6483 6170
Kee Mui Hong

Authorisation to Act

I, Emilda Binte Sulaiman (the third party claimant)
of 471A Upper Serangoon Crescent #09-392 @ 531471 (address), owner of
PLC5470K (Vehicle no) hereby authorise **Ah Lim Motor Company**
(the workshop) to act for me in respect to my claim for repair costs and / or rental
and /or loss of use (Claim) for my vehicle No. PLC5470K that was damaged
pursuant to the accident which occurred on 28/09/20 (date) along
Highway @ Hougang Ave 3 (location) involving
vehicle Nos PHC2548M (the Accident)

I further authorise the workshop to settle the above mentioned claim in a manner that
they deem fit and the workshop is further authorised to receive the payment further
to settlement of my claim with payment cheque/s made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is
on a without prejudice and without admission of liability basis insofar as the
driver/owner/insurers of the other vehicle is concerned.

Dated this 28th day of Sep (month) 20 20 (year)

Emilda Binte Sulaiman
Signed by Third party claimant
Owner Veh No :

AH LIM MOTOR COMPANY
No. 10 Ang Mo Kio Industrial Park 2A
#01-09 AMK Authority, Singapore 568047
Tel: 6483 6411 Fax: 6483 6470
Signed by the workshop

Personal data Protection Act 2012

I/ We acknowledge and consent to Ah Lim Motor Company collecting , using and disclosing and
/or processing my/our personal data to Third Party service providers and/or Insurance company my
/ our personal data for the purpose of processing the claim and related insurance / claim matters.

Emilda Binte Sulaiman
Owner Signature

DISCHARGE RECEIPT

CLAIM REFERENCE : D20003931MFSH
ACCIDENT DATE : 28/09/2020
ACCIDENT LOCATION : SLIP ROAD @ HOUGANG AVE 3
INSURED : COMFORT TRANSPORTATION PTE LTD
INSURED DRIVER : CHANG CHENG YAU
INSURED VEHICLE : SHC 2548M
INVOLVED PARTY : SLC 5470K
SETTLEMENT SUM : \$2,034.65

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : EMILDA BINTE SULAIMAN

Signature and Date :  06/04/21 X

WITNESS :

Signature and Date : 06/04/2021


AH LIM MOTOR COMPANY
No. 10 Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint Singapore 568047
Tel: 6483 1244 Fax: 6483 6170

AH LIM MOTOR COMPANY

No. 10 Ang Mo Kio Ind. Park 2A #01-09 AMK Autopoint Singapore 568047
TEL: 6483 1244 (4 lines) FAX: 6483 6170 Email: ahlimmc@singnet.com.sg
GST:M9-0009639-E RCB NO:06470300B

M/S : MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877
TEL: 62222311 FAX: 62223542
ATTN: Motor Claim Department

Claim No: MC1901446
Final No: AL1904039
Date: 19 Nov 2020
Policy No: MT/00845858
Veh Reg No: SLC5470K
Make/Model: MAZDA 3 4-DOOR
SEDAN 1.5L
Chassis No: JM6BM42A8G0339213
TP Ins Co: MS 1ST CAP

Your Ref No: SLC5470K
Claim Type: Third Party
Accident Date: 28/09/2020

Tax Invoice-Final Repair Cost to Vehicle No :SLC5470K

| Description | Quantity | List Price | Amount |
|---|----------|-----------------------------|---------------------|
| | | S\$ | S\$ |
| SPARE PARTS | | | |
| 1 REAR BUMPER | 1 PC | 996.70 | |
| 2 REAR BUMPER TOW COVER LH | 1 PC | 16.50 | |
| 3 REAR BUMPER SIDE RETAINER LH | 1 PC | 38.00 | |
| 4 REAR BUMPER CLIPS | 12 PC | 36.00 | |
| 5 REAR BUMPER REINFORCEMENT | 1 PC | 564.20 | |
| | | 1,651.40 | |
| | Less 20% | 330.28 | 1,321.12 |
| LABOUR | | | |
| 6 TO DISCONNECT AND CHECK ELECTRICAL WIRING, WIRE SOCKETS AND ETC. TO REMOVE AND REINSTALL DAMAGED ELECTRICAL UNITS, TEST AND RECTIFY FOR PROPER FUNCTIONING. | 1 PC | 10.00 | |
| 7 TO REMOVE AND REINSTALL/REPLACE FRONT/REAR BUMPER SENSORS. | 1 PC | 50.00 | |
| 8 TO DISMANTLE ALL DAMAGED PARTS.TO CUT & WELD.TO KNOCK & REPAIR END PANEL,RR FENDER LH INNER PANELS AND AFFECTED AREAS. TO REFIT LISTED PARTS BACK SAME. | 1 PC | 200.00 | |
| 9 TO SPRAY REAR BUMPER,REAR FENDER LH,END PANEL. | 1 PC | 220.00 | |
| | | 480.00 | 480.00 |
| | | Total | S\$ 1,801.12 |
| | | Add GST @ 7% | 126.08 |
| | | Total Amount Payable | S\$ 1,927.20 |

TOTAL: SINGAPORE DOLLAR ONE THOUSAND NINE HUNDRED TWENTY SEVEN AND CENTS TWENTY ONLY

The above vehicle was surveyed by KENNETH KONG -LKK on 02/10/2020

For AH LIM MOTOR COMPANY

E. & O. E.

AH LIM MOTOR COMPANY
No. 10 Ang Mo Kio Industrial Park 2A
#01-09 AMK Autopoint, Singapore 568047
Tel: 6483 1244 Fax: 6483 6170
AUTHORISED SIGNATURE

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 29 Sep 2020 / 09:42:42

Receipt Date/Time : 29 Sep 2020 / 09:42:42

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200929-000610

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|-----|--|-------------------------------|------------------------|------------------------------|
|-----|--|-------------------------------|------------------------|------------------------------|

Result of Insurance Enquiry - SHC2548M

As at 28 Sep 2020/12:25:00

Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED

| | | | | |
|---|---|------|------|------|
| 1 | Insurance Enquiry - SHC2548M Enquiry Fee 20200929094150772310 | 7.00 | 0.49 | 7.49 |
| | Sub-Total | 7.00 | 0.49 | 7.49 |
| | Total Before Rounding | 7.00 | 0.49 | 7.49 |
| | Rounding Difference< | | | 0.04 |
| | Total Amount Payable | | | 7.45 |

Paid By

400610XXXXXX7963 eNETS Credit Card 7.45

Total 7.45

Cash Change 0.00

Tendered Amount 7.45

Excess Refundable Amount 0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Enquire Vehicle's Insurance Particulars

Thank You!

The insurance details of the vehicle you enquired can be found below. If you have entered a valid email address, a copy would have been sent to you.

| Vehicle No. | Incident Date/Time | Insurance Company Name |
|-------------|------------------------|------------------------------------|
| SHC2548M | 28 Sep 2020 / 12:25:00 | MS FIRST CAPITAL INSURANCE LIMITED |

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OK →

Print

Jaslin Kok (LKK Auto)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Wednesday, 9 December 2020 11:00 AM
To: Jaslin Kok (LKK Auto)
Cc: Admin A
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003931MFSH // EXPRESS SETTLEMENT ***
LKK REF : CC4/FCI20010524/Krs3q2
Attachments: LKK SURVEY REPORT & PHOTO.pdf; TP LOD & DOCS.pdf

Dear Jaslin,

Please offer as per below:

COR : \$1,972.20
LOU : \$100-\$120 (\$50-\$60 x 02 days)
LTA fee : \$7.45
Total : \$2,034.54 - \$2,054.65

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Wednesday, 9 December 2020 9:32 am
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003931MFSH // EXPRESS SETTLEMENT *** LKK REF :
CC4/FCI20010524/Krs3q2

Your ref : **D20003931MFSH**
Our ref : CC4/FCI20010524/Krs3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHC 2548M (FCI) AND SLC 5470K (TP) ON 28/09/2020

We refer to the above matter.

We seek your approval to offer repairer "AH LIM MOTOR COMPANY" at **\$2,054.65 (all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|-----------------------------------|--------------------|---------------------------------|
| 1. Cost of Repair (w/GST) | \$ 4,193.54 | \$ 1,927.20 (\$1,801.12 +7%GST) |
| 2. Loss of Use (2 days x \$60.00) | \$ 120.00 | \$ 120.00 |
| 3. LTA Search Fee | \$ 7.45 | \$ 7.45 |
| Total | \$ 9,255.69 | \$ 2,054.65 |

Surveyor recommended 2 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>

Sent: Wednesday, 7 October 2020 11:09 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003931MFSH // EXPRESS SETTLEMENT

Dear Su Li,

Please proceed with express settlement.

Thank you

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862

| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD** Insurance Group

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Wednesday, 7 October 2020 10:09 am

To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003931MFSH // EXPRESS SETTLEMENT

YOUR REF: D20003931MFSH
LKK REF: CC4/FCI20010524/Kds3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SLC 5470K at M/s AH LIM MOTOR COMPANY on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Rachel Wu [<mailto:RachelWu@msfirstcapital.com.sg>]

Sent: Thursday, 1 October 2020 2:30 PM

To: Zila @ Ah Lim Motor Company; Mei Kwan (LKKAuto)

Cc: Mui Hong @ Ah Lim Motor; Admin A

Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003931MFSH ; YOUR REF: SLC5470K

WITHOUT PREJUDICE

Dear Zila,

We can agree to direct settlement with quantum to be agreed with our surveyor.

Dear Lkk,

Please take note of the above.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Sent: Thursday, October 1, 2020 1:34 PM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003931MFSH ; YOUR REF: SLC5470K

Hi Rachel,

Kindly advise liability for this case.
My insured has video footage.
Pls refer to the attached file.

Thanks.

Regards

Zila
Ah Lim Motor (AMK)
10 Ang Mo Kio Ind Pk 2A
#01-09 AMK AUTOPOINT
S568047
TEL: 64831244 Fax: 64836170

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, 1 October 2020 11:12 AM
To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG
Subject: SURVEYOR APPOINTED; OUR REF : D20003931MFSH ; YOUR REF: SLC5470K

Dear Sir/Madam

PRI Request For **SLC5470K** Accident Involving **SHC2548M** On 28-09-2020 AT 12:40:00HRS.

Please find below details for your reference

- **Claim number** : D20003931MFSH

- **Insured vehicle number** : SHC2548M
- **Accident date** : 28-09-2020
- **Third-party vehicle number** : SLC5470K
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : RACHELWU LIMEI

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849