

Su Li (LKK Auto)

From: Su Li (LKK Auto)
Sent: Wednesday, 7 October 2020 10:09 AM
To: Rachel Wu
Cc: Admin A; Jia Le (LKK Auto)
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003931MFSH // EXPRESS SETTLEMENT
Attachments: TP ESTIMATE-MARKED.pdf; Preliminary Advice.pdf

YOUR REF: D20003931MFSH
LKK REF: CC4/FCI20010524/Kds3

Dear Sirs / Madam,

We refer to the above matter.

We have inspected third party vehicle SLC 5470K at M/s AH LIM MOTOR COMPANY on a WP basis and TP repairer proposed for a EXPRESS SETTLEMENT.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly take note that the case handler in-charge is Jia Le.

To check availability of the case handler, you may contact the undersigned.

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 Email: SuLi@lkkauto.com | Fax : 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: Rachel Wu [mailto:RachelWu@msfirstcapital.com.sg]
Sent: Thursday, 1 October 2020 2:30 PM
To: Zila @ Ah Lim Motor Company; Mei Kwan (LKKAuto)
Cc: Mui Hong @ Ah Lim Motor; Admin A
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003931MFSH ; YOUR REF: SLC5470K

WITHOUT PREJUDICE

Dear Zila,

We can agree to direct settlement with quantum to be agreed with our surveyor.

Dear Lkk,

Please take note of the above.

Thank you

Best Regards

Rachel Wu
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD** Insurance Group

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Sent: Thursday, October 1, 2020 1:34 PM
To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Cc: Rachel Wu <RachelWu@msfirstcapital.com.sg>; Mui Hong @ Ah Lim Motor <muihong@ahlimmotor.com.sg>
Subject: RE: SURVEYOR APPOINTED; OUR REF : D20003931MFSH ; YOUR REF: SLC5470K

Hi Rachel,

Kindly advise liability for this case.
My insured has video footage.
Pls refer to the attached file.

Thanks.

Regards

Zila

Ah Lim Motor (AMK)

10 Ang Mo Kio Ind Pk 2A

#01-09 AMK AUTOPOINT

S568047

TEL: 64831244 Fax: 64836170

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, 1 October 2020 11:12 AM
To: Zila @ Ah Lim Motor Company <zila@ahlimmotor.com.sg>
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG
Subject: SURVEYOR APPOINTED; OUR REF : D20003931MFSH ; YOUR REF: SLC5470K

Dear Sir/Madam

PRI Request For **SLC5470K** Accident Involving **SHC2548M** On 28-09-2020 AT 12:40:00HRS.

Please find below details for your reference

- **Claim number** : D20003931MFSH
- **Insured vehicle number** : SHC2548M
- **Accident date** : 28-09-2020
- **Third-party vehicle number** : SLC5470K
- **Assignment type** : WITHOUT PREJUDICE
- **Surveyor** : LKK AUTO CONSULTANTS PTE LTD
- **Officer-in-Charge** : RACHELWU LIMEI

PS: This is a system generated mail. Please do not reply to this mail.

Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849