

## Jaslin Kok (LKK Auto)

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**From:** Annie <annieloh@popularcar.com>  
**Sent:** Thursday, 8 October 2020 8:57 AM  
**To:** Jaslin Kok (LKK Auto)  
**Cc:** Admin A; Jia Le (LKK Auto); 'AutoInsure (Claims)'  
**Subject:** RE: ACCIDENT INVOLVING SLH3715S & SMA2047T ALONG/AT PIE TWDS CHANGI BEFORE TOA PAYOH LOR 2 EXIT ON 19/09/2020

Hi Jaslin,

Noted with thanks.

Regards,

Annie Loh  
Assistant Manager  
**Popular Rent A Car Pte Ltd**  
501 Guillemard Road, Singapore 399840  
Tel: 6742 8888  
Fax: 6743 3003

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**From:** Jaslin Kok (LKK Auto) [mailto:jaslinkok@lkkauto.com]  
**Sent:** Wednesday, October 7, 2020 5:57 PM  
**To:** INFO@POPULARCAR.COM  
**Cc:** Admin A; Jia Le (LKK Auto)  
**Subject:** ACCIDENT INVOLVING SLH3715S & SMA2047T ALONG/AT PIE TWDS CHANGI BEFORE TOA PAYOH LOR 2 EXIT ON 19/09/2020

Our Ref: CC4/AIG20010523/ds3

**POPULAR RENT A CAR PTE LTD- BY EMAIL ONLY**  
[POLICY HOLDER]

Dear Sir/Madam,

**ACCIDENT INVOLVING SLH 3715S & SMA 2047T ALONG/AT PIE TWDS CHANGI BEFORE TOA PAYOH LOR 2 EXIT ON 19/09/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SMA 2047T against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

*c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)*

Thank you.

Best Regards,

**Jaslin Kok** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 | email: [JaslinKok@lkkauto.com](mailto:JaslinKok@lkkauto.com) | fax: 6741 4108

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