# Summer Lee (LKK Auto)

From: Adeline Chng <adeline.chng@sq.cntaiping.com>

Sent: Thursday, 1 October, 2020 10:49 AM

To: assignments

Cc: Claims Dept of CTI; Chin Hui Xin

Subject: RE: OUR REF: SNM20D203617/C02/SGC531K/CHNGPW & YOUR REF:SJT8846A -TO

**CONDUCT PRS** 

**Attachments:** 01102020102536.pdf; OUR REF: SNM20D203617/C02/SGC531K/CHNGPW & YOUR

REF:SJT8846A -TO CONDUCT PRS (484 KB)

Dear LKK

Please refer to below email and liaise with third party workshop.

## **NOTICE:**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a> or fax at 6224 7175. Any inconvenience caused is much regretted.

# Thank you.

## **Adeline Chng**

Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Chin Hui Xin <huixin@n51.com.sg> Sent: Thursday, 1 October 2020 10:28 AM

**To:** Adeline Chng <adeline.chng@sg.cntaiping.com> **Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM20D203617/C02/SGC531K/CHNGPW & YOUR REF:SJT8846A -TO CONDUCT PRS

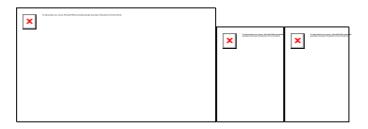
Dear Adeline.

We appoint your surveyor Mr Adrian Ling from LKK.

Please see attachment.

Regards,
Melody Chin
N-51 Automotive Pte Ltd
TWINCAR Automotive Pte Ltd

Office: 6842 0051 Fax: 6741 0510 www.n51.com.sg



On Thu, Oct 1, 2020 at 10:10 AM Adeline Chng <a href="mailto:adeline.chng@sg.cntaiping.com">adeline.chng@sg.cntaiping.com</a> wrote:

# **Without Prejudice**

Our reference: SNM20D203617C02/SGC531K/Chngpw

Your reference: SJT8846A

**Dear Sirs** 

# ACCIDENT INVOLVING SGC531K & SJT8846A ON 30/09/2020

We refer to your email of 30/09/2020

Kindly note the following:-

1. We would like to conduct pre-repair surve	y of the vehicle at the appointed workshop.
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2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
- 5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>

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Thank you.

**Adeline Chng** 

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI < <a href="mailto:claimsdept@sg.cntaiping.com">claimsdept@sg.cntaiping.com</a>>

Sent: Wednesday, 30 September 2020 8:50 PM

**To:** Adeline Chng <a href="mailto:adeline.chng@sg.cntaiping.com">sg.cntaiping.com</a>; <a href="mailto:huixin@n51.com.sg">huixin@n51.com.sg</a>

Subject: OUR REF: SNM20D203617/C02/SGC531K/CHNGPW & YOUR REF:SJT8846A -TO CONDUCT PRS

Dear Adeline,

Please conduct PRS for **SJT8846A** soonest possible.(Our Insured has not filed SAS Report)

Note: officer in charge – Adeline Chng, DID: 63896155.

\*\*\* Kindly quote our reference number when replying.

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Thank you & Best regards.

Angie Foo

### Claims Department

# China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Chin Hui Xin < huixin@n51.com.sg>

Sent: Wednesday, September 30, 2020 4:18 PM

To: Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Subject: SJT8846A & SGC531K - NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING

**DAYS** 

Dear Sir / Madam,

As per above subject.

Please refer to attachment and:-

Kindly propose / provide your 10 surveyors.

Thank you

Regards,

Melody Chin

N-51 Automotive Pte Ltd

TWINCAR Automotive Pte Ltd

Office: 6842 0051

Fax: 6741 0510

www.n51.com.sg