

14/10/2020

MS First Capital Insurance Ltd
6 Raffles Quay
#21-00
Singapore 048580

Attn: Motor Claims Department

Dear Sirs,

ACCIDENT INVOLVING VEHICLE : SML6925A & SHC7180G on 27.09.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SML6925A** which was involved in the captioned accident with your insured vehicle: SHC7180G The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

| | | | |
|-----|---|----|------------------------|
| 01) | Part by part repair | \$ | 3,200.00 |
| 02) | TP search fee | \$ | 27.10 |
| | | \$ | <u>3,227.10</u> |
| | GST 7% | \$ | 225.90 |
| | Sub Total | \$ | <u>3,453.00</u> |
| 03) | Loss of Use for 4 days + 2 days Weekend @\$90 | \$ | 540.00 |
| | Total | \$ | <u><u>3,993.00</u></u> |

We enclosed herewith the following documents to support the claims:-

- a) GIA report
- b) Final Repair bill
- c) Insurance Policy /Letter of authorisation.

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully

Shaun - 97432262

LETTER OF AUTHORITY

To whom it may concern,

ACCIDENT INVOLVING : SML6925A and SHC7180G on 27/09/2020

I/We ADVANCE LIMO & RENTAL PTE LTD Reg No.:201406694C

Owner of motor vehicle no : SML6925A do hereby appoint M/S YEW TEE AUTOMOBILE TECH PTE LTD as my/our authorized representative to write,negotiate and settle my/our claims against the other party involved in the abovementioned accident. M/S YEW TEE AUTOMOBILE TECH PTE LTD shall have absolute discracion to settele the matter at the best terms.

I/WE also confirm and instruct that any agreed settlement sum in respect of my/our claims be paid to M/S YEW TEE AUTOMOBILE TECH PTE LTD and such payment will consititute a full and final discharge of my/our claims.

I/WE further authorize M/S YEW TEE AUTOMOBILE TECH PTE LTD to execute the discharge voucher on my/our behalf.

Signature of Owner,

A handwritten signature in blue ink is written over a circular blue stamp. The stamp contains the text "ADVANCE LIMO & RENTAL PTE LTD" around the perimeter, "ROC" in the center, and "201406694C" below it. There is a small star symbol at the bottom of the stamp.

DISCHARGE RECEIPT

CLAIM REFERENCE : D20003976MFSH
ACCIDENT DATE : 27/09/2020 15:00
ACCIDENT LOCATION : SUPREME COURT LANE
INSURED : CITYCAB PTE LTD
INSURED DRIVER : AZLI BIN SUHAIMI
INSURED VEHICLE : SHC7180G
INVOLVED PARTY : SML6925A
SETTLEMENT SUM : \$ 3,750.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : **ADVANCE LIMO & RENTAL PTE LTD**

Signature and Date



5/2/2021

WITNESS : CHAI KAR YEE

Signature and Date :

5/2/2021

**YEW TEE AUTOMOBILE TECH PTE LTD**

BR: SYNERGY@KB, 25 KAKI BUKIT ROAD 4 #01-61 S(417800)BR:
MEGA@WOODLANDS, 39 WOODLANDS CLOSE #01-12 S(737856)GST Reg No.
200311009C
Singapore 737856
67653373 67023113
INFO@YEWTEEGROUP.COM
WWW.YEWTEEGROUP.COM
Company Registration No. 200311009C

ADDRESS

MS FIRST CAPITAL
INSURANCE LTD

TP Tax Invoice MC2102001

DATE 05/02/2021

VEHICLE NO.
SML6925A

| ACTIVITY | QTY | RATE | TAX | AMOUNT |
|-----------------|-----|----------|-------|----------|
| LUMP SUM REPAIR | 1 | 3,200.00 | 7% SR | 3,200.00 |

Cheque should be crossed & made payable to "YEW TEE
AUTOMOBILE TECH PTE LTD" and strictly send to our HQ
address.

SUBTOTAL 3,200.00
GST TOTAL 224.00

TOTAL SGD 3,424.00

Accepted By

Accepted Date

ISSUED BY STAFF

E. & O.E.



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-118183

Date of Request: 30/09/2020

Your Ref No:

Online Purchase

Yew Tee Automobile Tech Pte Ltd
Blk 6 Woodlands Road 399F,
Yew Tee Ind Estate
Singapore 678006

Dear Sir/Madam,

Your Search Criteria:

Date of Accident: 27/09/2020

Place of Accident: SUPREME COURT LANE

Client Vehicle No: SML6925A

| DESCRIPTION | AMOUNT (S\$) |
|----------------------------------|--------------|
| E-File Search Fee (Public) | 14.02 |
| GST Amount | 0.98 |
| Total Amount Due (GST Inclusive) | 15.00 |

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-118206
Date of Request: 30/09/2020

Your Ref No: Online Purchase

Yew Tee Automobile Tech Pte Ltd
Blk 6 Woodlands Road 399F,
Yew Tee Ind Estate
Singapore 678006

Dear Sir/Madam,

Date of Accident: 27/09/2020
Vehicle No: SML6925A
Place of Accident: SUPREME COURT LANE TWDS COLEMAN STREET
Involving Vehicle No: SHC7180G

With reference to your application for the accident report, we have attached the following accident reports as requested:

| DOCUMENTS | ACCIDENT LOCATION | PER DOC (\$) | QTY | AMOUNT (\$) |
|----------------------------------|--|--------------|-----|-------------|
| SHC7180G | SUPREME COURT LANE TWDS COLEMAN STREET | 14.00 | 1 | 13.08 |
| GST Amount | | | | 0.92 |
| Total Amount Due (GST Inclusive) | | | | 14.00 |

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 15 February 2021 8:15 AM
To: 'Eric Woo'
Cc: Admin A
Subject: RE: EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020
D20003976MFSH *** LKK REF: CC6/FCI20007519/Uea3

Dear Sirs/Mdm,

We refer to the above matter.

We have settled the matter at a global sum of \$3,750.00(all-in) with third party repairer.

We will proceed to close file once the original DV received. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Tuesday, 15 December 2020 4:13 PM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020
D20003976MFSH *** LKK REF: CC6/FCI20007519/Uea3

Dear Khanchna,

You have our mandate to settle as follow:

COR : \$3,424.00
LOU : \$200 - \$360
LTA : \$29.00
To offer : \$3,653 - \$3,813

Thank you.

Eric Woo
Motor Claim Department

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Sent: Friday, 20 November 2020 6:22 pm

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020
D20003976MFSH *** LKK REF: CC6/FCI20007519/Uea3

YOUR REF: D20003976MFSH

LKK REF: CC6/FCI20007519/Uea3

Dear Eric,

We refer to the above matter.

We seek your approval to offer third party repairer **"YEW TEE AUTOMOBILE TECH PTE LTD"** at **\$3,693.00 ~ \$ 3,813.00 (all in).**

The summary is as follows: -

| | Claimed Amount | Revised Amount |
|---------------------------------|---------------------|---|
| 1. Cost of Repair (w/GST) | \$ 11,711.54 | \$ 3,424.00 |
| 2. Loss of Use (6 days x \$90) | \$ 540.00 | \$ 240.00 ~ 360.00 (4 ~ 6 days x \$60) |
| 3. Search Fee | \$ 29.00 | \$ 29.00 |
| Total | \$ 12,280.54 | <u>\$ 3,693.00 ~ \$ 3,813.00</u> |

Surveyor recommended 4 days for repair + 1 Sunday + 1 PRS = 6 days

Enclosed herewith all the documents for your perusal.

Kindly let us have your approval/instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: 6841 2360 | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Thursday, October 1, 2020 3:35 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020
D20003976MFSH *** LKK REF: CC6/FCI20007519/Uea3

Without Prejudice

Dear Mei Kwan,

Please note that we are agreeable with express settlement in view that TPV VF showed that TP driver was driving within his own lane at all times.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 1 October 2020 10:31 am
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020
D20003976MFSH *** LKK REF: CC6/FCI20007519/Uea3

Dear Eric,

Enclosed TP video footage and accident scene photo.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Eric Woo <EricWoo@msfirstcapital.com.sg>
Sent: Thursday, 1 October, 2020 10:26 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020 D20003976MFSH *** LKK REF: CC6/FCI20007519/Uea3

Without Prejudice

Dear Mei Kwan,

Attached copy of the accident report for your reference.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 1 October 2020 9:13 am
To: Eric Woo <EricWoo@msfirstcapital.com.sg>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020 D20003976MFSH *** LKK REF: CC6/FCI20007519/Uea3

Dear Eric,

Noted.

Kindly provide us insured's GIA report for our necessary action.

Meantime, we will request evidence from TP.

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Wednesday, 30 September, 2020 7:12 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020
D20003976MFSH


Without Prejudice

Dear Mei Kwan,

We will need sometime to retrieve OI video footage and then comment on the liability as OI mentioned that TP squeezed in his lane.

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email:
EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C | TEL: 6507 3848
A Member of  Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, September 30, 2020 5:10 PM

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: EXPRESS SETTLEMENT - ACC INV SHC7180G AND SML6925A ON 27.09.2020

LKK REF: CC6/FCI20007519/ea3

YOUR REF : tba

Dear Sir/ Madam,

We refer to the above matter.

We have received a new assignment from M/s Yew Tee Automobile Tech Pte Ltd (Kaki Bukit) and TP repairer proposed for express settlement.

Enclosed for your perusal is:

- TP estimate
- TP GIA report

Meanwhile, kindly let us have your claim ref and a copy of insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Khanchna.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted